ONATE ESTATE AGENTS

# Application For Tenancy

# APPLICATIONS WILL NOT BE PROCESSED UNLESS ALL INFORMATION PROVIDED IN FULL

Each applicant must complete a separate application - including approved occupants Applications will not be processed until the property has been viewed

#### PHOTO IDENTIFICATION

When submitting your application, you MUST provide a copy of approved photo identification. Failure to present photo identification will result in immediate refusal of your application.

### REQUIRED SUPPORTING DOCUMENTATION

You will be required to submit supporting documents with your application. Your application will NOT be processed if all documents are not provided.

### **IDENTIFICATION CHECK**

Please speak with the Property Manager should you be unable to meet the below criteria:

- Photo Identification (18+ card OR driver's licence OR passport)
- Other identification (Medicare card OR pensioner card OR health care card)
- Proof of current address. (Phone bill OR electricity account OR tenancy agreement OR council rates)
- Proof of income (most recent wage slips OR employment letter OR bank statements (for savings only) OR Centrelink statements)

### PROCESSING AN APPLICATION

In most instances, we can process your application within 48 hours and advise you by telephone of the outcome. Please notify your referees that we will call/email to verify your details. If we are unable to contact all your referees, or we are unable to reach the Lessor for approval, this process will be delayed.

### APPROVAL OF APPLICATION

If your application is approved, we will require you to meet with us prior to moving into the property to complete the Tenancy Sign Up Appointment. It is important we go through this part of the process together and with clear expectations. Once approved, you will be sent a draft copy of the terms and conditions to peruse. Once the terms are agreed upon, the tenancy sign up appointment will be scheduled and completed wherein we will run through the documents relating to your tenancy and answer any questions. Once you have been provided a copy of these documents you will be required to pay the initial two weeks rent in advance and the bond (equivalent to four weeks rent). The keys will not be released to you until these amounts have cleared.

office@sapphireelite.net www.sapphireelite.com.au PO BOX 553 Jimboomba QLD 4280





	PART 1: RENTAL PROPERTY DETAILS						
11:	AGENT DETAILS						
	AGENCY NAME:						
	Sapphire Elite Pty Ltd						
	ADDRESS: PO BOX 553						
	SUBURB: JIMBOOMBA	STATE: QLD POSTCODE: 428(					
	PHONE: MOBILE: FAX:		<u> </u>				
	0439 206 360 0439206360	office@sapphireelite.net					
12:	PROPERTY DETAILS						
	ADDRESS:						
	SUBURB:						
	Rent: \$ Rent period:	weekly / fortnightly / monthly     Bond:     Bond:     Bond:     Bond:     S					
	Tenancy Term: Fixed term agreement	Periodic agreement					
	Starting on: En	ling on:					
	PART 2: APPLICANT DETAILS						
13:	CONTACT DETAILS						
1 3:		DATE C	DF BIRTH:				
13:	CONTACT DETAILS FULL NAME:		)F BIRTH:				
1 3:	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?       Yes         If Yes, what other name(s) have you been known by?	] No	DF BIRTH:				
1 3:	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?         Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:         MOBILE:         HOME PHONE:         Driver's Licence/passport number:	No EMAIL:	OF BIRTH:				
13:	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?         Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:         MOBILE:         HOME PHONE:         Driver's Licence/passport number:	No         EMAIL:         State:	DF BIRTH:				
	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?         Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:         MOBILE:         HOME PHONE:         Driver's Licence/passport number:         Number of vehicles:	No         EMAIL:         State:	DF BIRTH:				
	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?         Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:         MOBILE:         HOME PHONE:         Driver's Licence/passport number:         Number of vehicles:         DEPENDANTS	No         EMAIL:         State:	DF BIRTH:				
	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?       Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:       MOBILE:         HOME PHONE:         Driver's Licence/passport number:         Number of vehicles:         Dependants         Do you have any dependants?	No         EMAIL:         State:					
	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?       Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:       MOBILE:         HOME PHONE:         Driver's Licence/passport number:         Number of vehicles:         Dependants         Do you have any dependants?	No         EMAIL:         State:					
	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?       Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:       MOBILE:         HOME PHONE:         Driver's Licence/passport number:         Number of vehicles:         Dependants         Do you have any dependants?	No         EMAIL:         State:					
14:	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?       Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:       MOBILE:         HOME PHONE:         Driver's Licence/passport number:         Number of vehicles:         Dependants         Do you have any dependants?	No         EMAIL:         State:					
	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?       Yes         If Yes, what other name(s) have you been known by?       If         WORK PHONE:       MOBILE:       HOME PHONE:         Driver's Licence/passport number:       Regis         Number of vehicles:       Regis         DEPENDANTS       Yes       No         DEPENDANT FULL NAME(S):       SMOKING	No         EMAIL:         State:					
14:	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?       Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:       MOBILE:         HOME PHONE:         Driver's Licence/passport number:         Number of vehicles:         DEPENDANTS         Do you have any dependants?         Yes         No         DEPENDANT FULL NAME(S):	No         EMAIL:         State:					
14:	CONTACT DETAILS   FULL NAME:   Have you been known by any other name(s)?   Yes   If Yes, what other name(s) have you been known by?   WORK PHONE:   MOBILE:   HOME PHONE:   Driver's Licence/passport number:   Number of vehicles:   Dependants   Do you have any dependants?   Yes   No   DEPENDANT FULL NAME(S):     SMOKING   Are you or any of the dependants living with you a smoker?	No   EMAIL:   State:   stration number(s):     RELATIONSHIP TO APPLICANT:   DEPENDAN   Perform     Ves   No					
14:	CONTACT DETAILS   FULL NAME:   Have you been known by any other name(s)?   Yes   If Yes, what other name(s) have you been known by?   WORK PHONE:   MOBILE:   HOME PHONE:   Driver's Licence/passport number:   Number of vehicles:   DEPENDANTS   Do you have any dependants?   Yes   No   DEPENDANT FULL NAME(S):     SMOKING   Are you or any of the dependants living with you a smoker?   PETS   Do you intend to keep pets at the property?	No         EMAIL:         State:         State:         stration number(s):         RELATIONSHIP TO APPLICANT:         DEPENDAN         Yes         No         No         No	IT DATE OF				
14:	CONTACT DETAILS         FULL NAME:         Have you been known by any other name(s)?       Yes         If Yes, what other name(s) have you been known by?         WORK PHONE:       MOBILE:         Home PHONE:         Driver's Licence/passport number:         Number of vehicles:         Dependants         Do you have any dependants?         Yes         MOBILE         Mome any dependants?         Yes         No         DEPENDANT FULL NAME(S):         SMOKING         Are you or any of the dependants living with you a smoker?         PETS         Do you intend to keep pets at the property?         Yes	No   EMAIL:   State:   stration number(s):     RELATIONSHIP TO APPLICANT:   DEPENDAN   Perform     Ves   No	IT DATE OF				

ITEM7: APPLICANTS ADDRESS HISTORY

	CURRENT RESIDENTIAL ADDRESS:					
	SUBURB:	TYPE OF OCCUPANCY:	Owner	Other: →	STATE:	POSTCODE:
	CURRENT AGENT/LESSOR (If renting):					
	AGENT/LESSOR PHONE:	FAX:	EMAIL:			
	CURRENT RENT	← weekly / fort	nightly / monthly	REASON FOR LE	AVING:	
	SUBURB: PERIOD OF OCCUPANCY:	TYPE OF OCCUPANCY:	Owner	Other: →	STATE:	POSTCODE:
	AGENT/LESSOR:	FAX:	EMAIL:			
	PREVIOUS RENT: \$ Rent period:	← weekly / fort	nightly / monthly	REASON FOR LE	AVING:	
ITEM 8:		pprox.)	Casual	Contract NET INCOME (pe	Self employe	(if any): 
	IF SELF EMPLOYED, ACCOUNTANT'S	NAME:				PHONE:
ITEM 9:	CENTRELINK PAYMENTS Are you receiving any regular Centre DESCRIPTION OF PAYMENT(S):	link payments? 🗌 Yes	No			
	TOTAL INCOME (PER WEEK): \$	DATE PAYMENTS COMMEN	CED:			
ITEM 10:	STUDENT DETAILS					
	Are you studying full time? NAME OF EDUCATION INSTITUTION Y	Yes No	: STUDEN	IT IDENTIFICATION	NUMBER:	
	Are you an overseas student?	Yes No	If yes, V	isa expiry date:		

**INITIALS** (Note: initials not required if signed with Electronic Signature)

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ITEM 13: PERSONAL REFERENCES					
ITEN 13	RELATIONSHIP:				
	ADDRESS:				
	SUBURB: REFEREE 2:		STATE:	POSTCODE:	RELATIONSHIP:
	ADDRESS:				PHONE/MOBILE:
			STATE:		
ITEM 12:	PERSONAL REPRESENTATIVE				
	i.e. preferred person(s) to be contact REPRESENTATIVE 1:	ted in the event of an emerge	ency.		RELATIONSHIP:
	ADDRESS:				PHONE/MOBILE:
	SUBURB: REPRESENTATIVE 2:		STATE:	POSTCODE:	RELATIONSHIP:
	ADDRESS:				
	SUBURB:		STATE:	POSTCODE:	PHONE/MOBILE:
	PART 3: SUPPORTING I	DOCUMENTS			
ITEM 13:	IDENTIFICATION				
TIEW 13.	<ul> <li>3: IDENTIFICATION</li> <li>You are required to meet a 100 point identification criterion upon submission of your application. The Agent/Lessor may photocopy any item and retain as part of your application.</li> <li>Please tick the identifying documents you have provided with your application.</li> <li>IMPORTANT: At least one form of Photo Identification MUST be provided.</li> </ul>				
	70 Points Passport 40 Points	Full birth certificate	Citiz	zenship certificate	
	Australian Driver's Licence     Centrelink card	Student Photo ID		eartment of Veterans Af e/Federal Government	
	25 Points				
	Medicare card	Council rates notice	Mot	or vehicle registration	
	Telephone bill	Electricity bill	Gas	-	
				dit card statement	
	Tenancy History Ledger     Last FOUR rent receipts	Bank statement Rent bond receipt		vious tenancy agreeme	nt
ITEM 14:	PROOF OF INCOME				
	You are also required to supply the .	Agent/Lessor with proof of vo	our income unon si	ubmission of your appli	cation.
	Employed: Last TWO pay sl			1	
	Self employed: Bank statements	(-round ( printing to ) av Datu	rn or accountant's		

**INITIALS** (Note: initials not required if signed with Electronic Signature)

7	RT 4: DECLARATION		
PLE	ASE DECLARE THE FOLLOWING BY SELECTING EITHER TRUE or FALSE		
	I, the Applicant		
1.	Have never been evicted by an Agent/Lessor	True	False
2.	Have no known reasons that would affect my ability to pay rent	True	False
3.	Was refunded the rental bond for my last address in full (if applicable)	True	False
	If false, please advise what deductions were made from your bond?		
4.	Have no outstanding debt to another Agent/Lessor? If false, why are you in debt to your past Agent/Lessor?	True	False
The	<b>RT 5: TENANCY DATABASES</b> Agency may use the following tenancy databases to check the rental history of the Applicant/s: CA, BARCLAY, POLICE CHECK		
	RT 6: ACKNOWLEDGEMENT		
PLE	ASE ACKNOWLEDGE THE FOLLOWING BY SELECTING EITHER YES or NO		
1.	I, the Applicant Acknowledge that my personal contents insurance is not covered under any Lessor insurance		
	policy/s and understand that it is my responsibility to insure my own personal belongings.	Yes	No
2.	Understand that you as the Agent/Lessor have collected this information for the purpose of determining whether I am a suitable tenant for the property - in particular to check my identification, my ability to care for the property, my character and my creditworthiness.	Yes	No
	2.1 for such purposes, I authorise you to contact the persons named in this application, and to undertake such enquiries and searches (including tenancy databases searches) as you consider reasonably necessary.	Yes	No No
	2.2 in doing so, I understand that information provided by me may be disclosed to, and further information obtained from, referees named in this application and other relevant third parties.	Yes	No
3.	Acknowledge and accept that if this application is denied, the Agent is not legally obliged to provide reasons as to why.	Yes	No No
4.	Consent and understand that should my tenancy be accepted and upon commencement of the tenancy agreement, there may be cause for the Agent/Lessor to pass my details onto others which may include (but is not limited to) insurance companies, body corporates, contractors, other real estate agents, salespeople and tenancy default databases.	Yes	No No
5.	Acknowledge that I have received and reviewed the General Tenancy Agreement (Form 18a), the Standard Terms and any special terms before completing this application.	Yes	No
6.	Acknowledge that I have received or have available the Information Statement (Form 17a), body corporate by-laws (if applicable) before completing this application.	Yes	No
7.	Acknowledge that I have signed the agency's Privacy Notice and Consent.	Yes	No
3.	Acknowledge that the Lessor and Applicant (tenant) are bound by this agreement immediately upon communication of either the lessor or agent's acceptance of the application.	Yes	No
9.	Consent to the use of email and facsimile in accordance with the provisions set out in Chapter 2 of the <i>Electronic Transactions (Queensland) Act 2001 (Qld)</i> and the <i>Electronic Transactions Act 1999 (Cth).</i>	Yes	No
10.	Declare that the above information is true & correct and that I have supplied it of my own free will.	Yes	No
	Name of Applicant:		
	Signature: Date:		

**INITIALS** (Note: initials not required if signed with Electronic Signature)

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# TICA Statement & Privacy Act Acknowledgement Form

As the TICA Group may collect personal information about you, the following information about the TICA Group is provided in accordance with the Australian Privacy Principles in the Privacy Act 1988.

TICA Data Solutions Pty Ltd (ABN 70 638 779 521) is a tenancy database that records tenants' personal information from its members including tenancy application enquiries and tenancy history. If a member chooses to run a check through the TICA System for risk management purposes, this may result in information being disclosed on your previous rental history; also, your current and future managing agent/landlord being advised of your applications.

TICA Assist Pty Ltd (ABN 28 137 488 503) is a database Agent that records information from Debt Collection Agencies, Mercantile Agents, Credit Providers, associated industries and related persons.

In accordance with the Australian Privacy Principles you are entitled to have access to any personal information that we may hold on any of our databases. To obtain your information from the TICA Group proof of identity will be required and can be made by any of the following ways

Mail: TICA Public Inquiries PO BOX 120, CONCORD NSW 2137 a fee of \$19.80

Online: My TICA File provides instant access via the internet for 12 months a \$55.00 subscription fee applies. All pricing includes GST.

#### **Primary Purpose**

The TICA Group collects information from its members and provides such information to other members as a risk management system for the purpose of assessing a tenancy application. The TICA Group does not provide any information that it collects to any other individual or organisation other than its own group of companies for any other purpose other than assessing a tenancy application or risk management system or locating system other than government departments and or agencies allowed by law to obtain information from the TICA Group.

The personal information that the TICA Group may hold is as follows

Name, date of birth, driver's license number, proof of age card number and or passport number (except Australian), photographic proof, email address, occupation, employer (including address and phone), self employment details (including business name and ACN/ABN/ARBN), telephone number (including mobile) and address at time of making a tenancy application, comments made by a TICA member in relation to your tenancy, which members you rented through and which members you applied to and which members are seeking you.

#### **Further Information about TICA**

Full details about TICA's Privacy Policies and its deletion timeframe policies can be found on TICA's website at www.tica.com.au under Tenant Information and Privacy.

If the applicant/s personal information is not provided to The TICA Group the member may not proceed with assessing the application and the applicant/s may not be provided with the rental property.

#### Privacy Act Acknowledgement Form for Tenant Applicants & Approved Occupants

This form provides information about how we the below named agent handle your personal information, as required by the Australian Privacy Principles in the Privacy Act 1988 and seeks your consent to disclosures to the TICA Group of companies (TICA) in specified circumstances. If you do not consent to the disclosure of your personal information to TICA we cannot process your application.

Agency Name: SAPPHIRE ELITE PTY LTD

(Herein referred to as the "Agent")

Tenant Current Address:		
Phone:	Fax:	

Email: \_\_\_\_\_\_

As a professional asset manager, the Agent collects personal information about you. The information collected can be accessed by you by contacting our office on the above numbers or addresses.

#### **Primary Purpose**

Before a tenancy is accepted the Agent collects your personal information for the primary purpose of assessing the risk to our clients in providing you with a property you have requested to rent and if considered acceptable provide you with a tenancy for the property.

In order to assess your application, the Agent may disclose your personal information to all or any of the following:

- The Lessor / Owners for approval or rejection of your application
- TICA Data Solutions Pty Ltd and TICA Assist Pty Ltd to record details of your application for tenancy with the Agent and assess the risk to our clients and verify the details provided in your application.
- Referees to validate information supplied in your application
- Other Real Estate Agents or asset managers to assess the risk to our clients

The Agent may also consider any information that is disclosed to us by TICA relating to attempts by Debt Collection Agencies, Credit Providers and related person to contact or locate you.

#### **Secondary Purpose**

The Agent also has several secondary purposes for collecting your information. These purposes are related to your tenancy and as such, will only become applicable if your application for this property is successful.

During and after the tenancy the Agent may disclose your personal information to

- Tradespeople to contact you for repairs and maintenance of the property;
- Tribunals or Courts having jurisdiction seeking orders or remedies;
- Debt Collection Agencies, Credit Providers and related persons to permit them to contact or locate you;
- TICA Data Solutions Pty Ltd to record details of your tenancy history;
- Lessors / Owners insurer in the event of an insurance claim;
- Future rental references to other asset managers / owners.

In the event of a successful tenancy application the applicant's personal information may be recorded in the Agent's TICA Virtual Manager System, which will allow the Agent to be advised of any future tenancy applications for the purpose of skip tracing. Information regarding our data deletion practices can be advised should you wish. The TICA Virtual Manager program will monitor your tenancy applications as part of our Risk Management procedures to protect our landlord's exposure. The monitoring of your tenancy applications is not a listing on the TICA Tenancy History database. This information is information that would be available to the Agent on a truthfully completed tenancy application form.

If you fail to provide your personal information and do not consent to the uses set out above the Agent cannot properly assess the risk to our client or carry out our duties as an asset manager. Consequently the Agent cannot provide you with the property you requested to rent.

#### Signed by the Applicant(s)

Name:	Signature:
Name:	Signature:
Date:	