

Privacy Policy

Effective Date of Privacy Statement: May 1, 2018.

Ontario Home Protection Inc. appreciates your interest in this website and other related or linked Ontario Home Protection sites ("Site"). Your privacy is important and we want you to understand our practices with respect to gathering information from visitors to the Site and with respect to the uses we make of that information. Please check each portion or page of the Site that you visit. Certain portions or pages of the Site may contain changes to the Privacy Statement applicable to your use of that portion or page, for example, certain applications may request additional information from you.

Information and Uses

When someone visits the Site, our web servers automatically gather information that allows the site to communicate with the visitor's computer during the visit. We also track such information as the number of visits to the site, which parts of the site visitors select, IP address (the Internet address assigned to your computer from your Internet Service Provider), domain type, browser type (e.g., Firefox, Chrome or Internet Explorer), date and time of day. We use such information only for statistical purposes that help us design and administer the Site. This information does not disclose Personal Information that would permit us to identify or locate individual visitors.

Privacy concerns focus on Personal Information, that is, information that could identify a specific individual such as names, addresses, e-mail addresses, and telephone numbers. If during your visit you personalize the Site, complete an order form, enter a contest, or submit other information to us, you may provide us with Personal Information. We may collect and use that Personal Information to provide you with products or services, to bill you for products and services you request, to tell you about Ontario Home Protection products and services which we think may be of interest to you, or to communicate with you for other purposes. For employees and contractors, personal Information may also be used to manage and provide recourses/tools.

As explained below in the section on Dissemination of Information to Third Parties, we do not distribute or sell Personal Information to third parties for the purpose of allowing them to market their products and services to you; moreover, as explained in the Opt Out/Modify Information section, we will make a reasonable effort to remove your Personal Information from our database in such a way that you will not receive future communications from us, if that is your wish. If you notify us that Personal Information previously submitted to our site is no longer accurate, we will make a reasonable effort to make appropriate corrections. To facilitate our efforts to meet your request, it would be helpful if you could let us know the context in which you provided Personal Information, e.g. in connection with enrollment of a particular product.

Information Placed on Your Computer

We may store some information (commonly known as a "cookie") on your computer when you look at or use the Site. This information facilitates customizing your use of the Site and helps to avoid the need for you to re-enter your details every time you visit it. You can erase or block this information from your computer if you want to. (The 'help' screen in your browser or computer user manual should tell you how to do this.)

We may use third-party advertising technology to provide ads when you visit sites upon which we advertise. This technology will not process any information that can be used to personally identify you, that is it will not include your name, address, or other personal information. When you access an ad, a "cookie" file will be stored on your computer. This information is used to help manage our on-line advertising. To learn more about the third-party ad-serving technology, cookies, and how to "opt-out" please click [here](#).

Information From Children

The Site contains information that may be of special interest to children, but Ontario Home Protection does not seek through the Site to gather Personal Information from or about persons under the age of 13.

Hyperlinks

This site may have links to sites that Ontario Home Protection does not own, control or maintain. We cannot be responsible for their privacy policies and practices and we make no representations or warranties about the privacy practices of those sites. Similarly, we cannot be responsible for the policies and practices of any site from which you linked to our Web site. We recommend that you check the privacy policy of other sites and contact the operator if you have concerns or questions.

Dissemination of Information to Third Parties

Communicating via the Internet and sending information, products, and services to you by other means necessarily involves your Personal Information passing through or being handled by third-parties, but Ontario Home Protection does not sell or distribute your Personal Information to third parties for purposes of allowing them to market their products and services to you.

We employ other companies and individuals to perform functions on our behalf. Examples include contract verification calls, deliveries, sending postal mail and e-mail, removing repetitive information from customer lists, analyzing data, providing marketing assistance, processing credit card payments and providing customer service. They have access to Personal Information needed to perform their functions, but may not use it for other purposes.

Personal data collected by Ontario Home Protection may be transferred among its various divisions and affiliated companies, throughout Canada, USA, and the United Kingdom. Such transfers may involve the transfer of Personal Information from countries within the European Economic Area to countries outside the E.E.A. By submitting data on the Site, the visitor provides explicit consent to these transfers, including trans border transmission of data covered by this Privacy Statement.

Data Transfers

We may transfer the Personal Information we collect about you to countries other than the country in which the information was originally collected. Those countries may not have the same data protection laws as the country in which you initially provided the information. When we transfer your information to other countries, we will protect that information as described in this Privacy Statement. If you provide us with your Personal Information in an electronic format, such as an e-mail, such act shall be deemed to constitute your acceptance of us transfer of your Personal Information in such fashion unless such information is sensitive information such as your SIN or SSN.

Opt Out/Modify Information

You can request the removal or modification of your Personal Information by sending an e-mail to the appropriate area under " Contact Us". We will then make a reasonable effort to accommodate your request. As previously noted, it would be helpful to let us know the context in which you provided Personal Information.

Conditions of Use, Notices and Revisions

If you choose to visit our Site, your visit and any dispute over privacy is subject to this Privacy Statement and our General Terms of Use of our Site, including any limitations on damages, arbitration of disputes and application of law provisions. We reserve the right to change this statement at any time without notice.

Updates to this Privacy Policy

Ontario Home Protection reserves the right to make changes in this Privacy Policy. In the event that Ontario Home Protection makes a material change to this Privacy Policy, it will be posted here. We encourage you to check this page regularly since your continued use of this site following any changes to this Privacy Policy will be deemed to constitute your acceptance of such change.

Management of Personal Information

You can get access to your Personal Information held by Ontario Home Protection, the type of Personal Information held by Ontario Home Protection, what Personal Information is made available to other organizations (such as affiliates, service providers, business partners), the identity of those organizations, and for what purposes these organizations will use or disclose such Personal Information, contact Ontario Home Protection's Privacy Officer.

Contacting Ontario Home Protection

If you have any questions or comments about the content of this Privacy Statement or Ontario Home Protection's privacy policies and practices, please contact Ontario Home Protection's Privacy Officer at the following address:

Ontario Home Protection
Att: Privacy Officer
Maxim Andreev
Canada Email: info@ontariohomeprotection.com

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