



1. G'S AUTO HAULING INC. Agrees to have vehicle(s) described on quotation shipped on or about the dates requested. G'S AUTO HAULING INC. may designate a reliable carrier/agent to fulfill the terms and conditions of this agreement. G'S AUTO HAULING INC. or its Agents do not guarantee a specific pickup or delivery date.
2. The order placed is subject to all terms and conditions of the carrier's bills of lading, copies of which are available at the office of carrier or electronically upon request.
3. Carriers' responsibility begins when the shipper or their agent signs the bill of lading pickup, and terminates when the shipper or their agent signs the bill of lading at delivery. G'S AUTO HAULING INC. must be notified, should the shipper be unavailable for pickup or delivery, and an agent must be designated at that time.
4. By either submitting your order online, by fax or by email, G'S AUTO HAULING INC. understands you are placing your order and you accept the terms and conditions (in lieu of your signature) found here and on G'S AUTO HAULING INC.'s web site.
5. All vehicles need to be paid in full upon receipt of the order to guarantee a space in the designated truck/carrier. If a vehicle is transported with a balance due, the money owing shall be paid by EMAIL TRANSFER ONLY. Should delivery be attempted after notification (3 to 24 hours voice notification to phone numbers provided by shipper) and shipper or agent does not have proper funds or is unavailable to receive delivery, vehicle(s) will be taken to and left at the nearest terminal at the discretion of G'S AUTO HAULING INC., where shipper will have to retrieve and pay for storage and/or delivery fees. If the vehicle is delivered at a terminal, storage fees of \$25.00 per day apply after 5 days of delivery date, whether there is a balance owing or not.
6. G'S AUTO HAULING INC. does not guarantee transport by any specific driver/carrier. Primary Insurance for your vehicle(s) is provided by the carrier assigned to your move.
7. If you are shipping an inoperable vehicle, you may be required to help load and unload said vehicle at the discretion of the driver. Should vehicle(s) become inoperable during transport, an inoperable fee of \$150, will be due at time of delivery in addition to any other monies owed. It is shipper's responsibility to make sure vehicle is in proper working order.
8. G'S AUTO HAULING INC. or its agents reserve the right to cancel any shipment at any time due to customers' inappropriate or disrespectful behavior verbally or in writing towards any of its employees. Should this situation arise, the vehicle will be taken to and left at the nearest terminal at the discretion of G'S AUTO HAULING INC., where it can be picked up by the customer at their own expense.



9. G'S AUTO HAULING INC. or its agents will not be responsible for vandalism, acts of god (fire, flooding, hail, sandstorm, tornadoes, and earthquakes) or objects flying from the road or sky during transport. Shippers should maintain their own insurance for these reasons.

10. Shipper is responsible for preparing the vehicle(s) for transport, all loose parts fragile or protruding accessories, low hanging spoilers, fog lights, antennas, etc., must be removed. Any part that falls off in transit is shipper's responsibility, including damages done by said part to any and all vehicles involved. Personal items are permitted in the backseats or trunk, as long as they are below the window. It is G'S Auto hauling Inc.'s discretion to charge an overweight fee of \$200.00, should the limit be crossed.

11. Should G'S AUTO HAULING INC. designate or assign the order to a third party carrier/agent, at the moment of possession, by this agreement, G'S AUTO HAULING INC. will not be liable for any misdeed, occurrences, incidentals, accidents, misbehavior or liabilities. Third party carrier/agent are other transport companies, owner operators or brokers.

12. If damage or theft should occur, all monies owed for transport, if any, must be paid to initiate a claim. Damage must be noted in the proper place on the bill of lading and signed by driver and shipper, regardless of weather, or time of day (if shipper or agent is not available the transporter may sign for them). Signing the bill of lading without any notation of damage verifies that shipper or his agent has received said vehicle in good condition and that G'S AUTO HAULING INC. and its agents are relieved of any further responsibility. Shipper or his agent MUST check vehicle thoroughly regardless time of day or day of year.

13. G'S AUTO HAULING INC. and its agents must also be notified of any damage or at the time of receiving the vehicle with a description of damage and clear pictures. G'S Auto hauling Inc. will obtain 2 estimates within 5 days of delivery date of said vehicle directly to the designated carrier for any resolution to be initiated. G'S AUTO HAULING INC. will support you in this effort should such a problem occur, but in no way will accept responsibility for any negligence of the assigned carrier. If your vehicle is valued at a higher than market rate, we suggest you purchase a special insurance rider. Upon repair of said damage, shipper must pay in full the applicable deductible, unless such deductible has been bought down at the time of booking.



14. Any claim or controversy arising from or relating to this agreement, or the performance or breach thereof, shall be subject to the jurisdiction of Calgary, Alberta. Shipper specifically waives any right to judicature of this matter at any other location. G'S AUTO HAULING INC. can only be liable for up to the amount of the deposit located on your quotation. In no case can G'S AUTO HAULING INC. be held liable for the designated carrier's damage. G'S Auto hauling Inc. will provide carriers insurance certificate and carrier information should any controversy arise.

15. Auto rental accruals will pay (up to \$25.00 per day) when G'S AUTO HAULING INC. agent(s) has failed to deliver your vehicle(s) within 2 weeks. The 2 weeks start when vehicle is loaded on the assigned carrier, but does not include special pickup requirements, including terminal or pickup services. Rental reimbursement covers primary vehicle only. Reimbursement is limited to 7 days or a total reimbursement of \$175.00, and does not include outside Canada or NWT. Rental car will not be honored while vehicle(s) is being repaired should damage occur. A rental car receipt must be provided in order to receive reimbursement.

16. If you place an order with us by sending us your signed work order, an administrative cancellation fee (\$400) will be assessed to your order to pay for services rendered. Any cancelled order that was paid in full will lose the convenience fee (if applicable) regardless of booking status. If your vehicle is not made available at the time of pick up or up to 4 days before, to the assigned carrier, G'S AUTO HAULING INC. could or will refuse refund of the total amount of the order for a DRY RUN (empty spot on trailer). G'S AUTO HAULING INC. reserves the right to give the customer one hour notice for "Meet the Driver" service, should the vehicle not be ready for this service, driver may leave without the vehicle and charging the customer for the full amount for the order (DRY RUN). G'S AUTO HAULING INC. reserves the right to cancel your booking at any time. If exercises this right, your deposit and any other fees paid will be refunded, provided the vehicle has not been picked up and the cancelation happens more than 24 hours prior to scheduled pick up date and time.

17. G'S AUTO HAULING INC. is a licensed Carrier. We are responsible for booking the shipment of vehicles with a licensed and insured Motor Carrier Corporation, who handles their own damage claims. It may take a few weeks to process your claim, since the drivers must return to their terminals with the original Bill of Lading condition reports.

18. G'S AUTO HAULING INC. hereby notifies shipper that his vehicle will be driven on and off the transporter, or to and from the transporter at the pickup or delivery site, should the carrier be unable to access either site. This does not relieve the consignee from making a reasonable effort to meet the truck at a suitable location. If vehicle is not made available to transporter once they have been dispatched and pickup date has been confirmed, you will be charged a dry run fee or the full amount to cover transporter fuel expenses



19. G'S AUTO HAULING INC. reserves the right to hold your vehicle until payment is made in full for transporting and or damages that accrued and or any fees, plus storage fees will apply. All the amount owed to G'S AUTO HAULING INC. must be paid to G'S AUTO HAULING INC. before the vehicle is released.

20. G'S AUTO HAULING INC. will try to provide the best service possible transporting your vehicles, many things may occur outside our control please read our terms carefully. The usage of our website you agree to our terms, and any action that is taken against that is not supported, frivolous or outside our terms you may or will be responsible for our costs to defend ourselves and you agree to pay all our costs in full within 24 hours.

Non-disparagement. G'S AUTO HAULING INC. has internal procedures for complaints and disputes to be addressed and resolved. The Customer agrees to take no action which is intended (nor will cause or cooperate with others to), to harm G'S AUTO HAULING INC. or its reputation or which would reasonably be expected to lead to unwanted or unfavorable publicity to G'S AUTO HAULING INC., publicly criticize, complain, ridicule, disparage or defame G'S AUTO HAULING INC. or its products, services, policies, directors, drivers, shareholders, or employees, with or through any written or oral statement or image (including, but not limited to, any statements made via websites, blogs, postings to the internet, or any third party, social media or emails and whether or not they are made anonymously or through the use of a pseudonym). You agree to provide full cooperation and assistance in assisting G'S AUTO HAULING INC. to investigate such statements if G'S AUTO HAULING INC. reasonably believes that you are the source of the statements. The parties agree and acknowledge that this non-disparagement provision is a material term of this Agreement, the absence of which would have resulted in G'S AUTO HAULING INC. refusing to enter into this Agreement.

21. CHANGES TO SERVICE: The Website is expected to change from time to time. G'S AUTO HAULING INC. reserves the right to change any service offered or content, or the features of any service offered at any time with or without notice.



## 22. G'S AUTO HAULING INC. LIABILITY DISCLAIMER-

G'S AUTO HAULING INC. OR ITS AGENTS SHALL NOT BE RESPONSIBLE FOR THE FOLLOWING:

(THESE EXCLUSIONS ARE ALL STANDARD BUSINESS PRACTICES OF THE AUTO TRANSPORTATION INDUSTRY)

1. Undercarriage, Anything underneath of the vehicle, charging system (No evaluation is made of these components or systems at pickup location) therefore G'S AUTO HAULING INC. or its agents do not accept responsibility for them.
2. Damage not detected at pickup location due to poor weather or lighting conditions.
3. Damage or fines incurred because shipper left personal or household items in vehicle.
4. Damage caused by leaking fluids, such as battery acid, motor oil, transmission fluid, brake fluid, power steering fluid, radiator coolant, or fallout resulting from acts of god.
5. Damage to cloth or vinyl convertible or decorative tops over 6 years old.
6. Damage caused by vandalism during transport.
7. Damage caused by freezing of cooling system and/or battery.
8. Damage to any attachment or accessory of the vehicle including, but not limited to automotive tops, head racks, tonneau covers, running boards, canopies, hitches and any other exterior parts that have been added or modified in the vehicle.
9. Damage to, or caused by any vehicle that cannot be driven on or off the transport under its own power. (Vehicle will not run, or has lost its braking system)
10. Should your vehicle cause damage to another or to the equipment due to your vehicle malfunction you will be held responsible and G'S AUTO HAULING INC. may hold your vehicle until payment is made.