-----START------

SFX: RINGING

**OPERATOR:** Your call, please?

AGNES: Hello, Operator -- I don't know what's the matter with this telephone tonight, but it's positively driving me crazy. I've never seen such inefficient, miserable service ... Now, look! Look, I'm an invalid, and I'm very nervous -- and I'm not supposed to be annoyed, but if this keeps on much longer...

**OPERATOR:** What seems to be the trouble?

AGNES: Well, everything's wrong! I haven't had one bit of satisfaction out of one call I've made this evening! The whole world could be murdered for all you people care. And now my phone keeps ringing and ringing and ringing and ringing every five seconds or so and when I pick it up there's no one there...

**OPERATOR:** I am sorry. If you will hang up, I will test it for you.

AGNES: I don't want you to test it for me! I want you to put that call through, whatever it is, at once!

OPERATOR: I'm afraid I cannot do that, I ...

-AGNES: You can't! And why? Why may I ask?

**OPERATOR:** The dial system is automatic. If ...

AGNES: (OHHH! Frustrated)

**OPERATOR:** ...someone is trying to dial your number, there is no way to check whether the call is coming through the system or not...

AGNES: (Arghh)

**OPERATOR:** ...unless the person who is trying to reach you complains to his particular operator.

AGNES: Well, of all the stupid...and meanwhile I've got to sit here, in my bed, suffering every time that phone rings. Imagining everything... **OPERATOR:** I will try to check the trouble ...

AGNES: Check it!! Check it!!!

OPERATOR: ...for you m'am.

AGNES: Oh, what's the use of talking to you! You're so stupid!

SFX: SLAMS PHONE DOWN.

AGNES: I'll fix her.

SFX: FRANTIC DIALING, RINGING

AGNES: How dare she speak to me like that. How dare she speak to me like that.

**OPERATOR:** Your call, please.

AGNES: Young woman, I don't know your name. But there are ways of finding you out. And I'm going to report you to your superiors for the most unpardonable rudeness and insolence that's ever been my privilege--- Oh -- give me the business office at once!

**OPERATOR:** You may dial that number direct.

AGNES: Dial it direct? I'll do no such thing! I don't even know the number.

**OPERATOR:** The number is in the directory or you may secure it by dialing infor...

AGNES: Listen here! You -- what's the use!

SFX: SLAMS PHONE. ALMOST INSTANTLY PHONE RINGS