

Aqua Pura Spa, LLC

Privacy Policy

We value your privacy and are committed to protecting your personal information.

Effective Date: April 10, 2025

At Aqua Pura Spa, LLC, we value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and safeguard your information when you visit our website, contact us, or receive services from us.

Information We Collect

We may collect personal information such as your name, phone number, email address, and any other details you provide when booking an appointment, signing up for our newsletter, or contacting us directly.

How We Use Your Information

Your information is used solely to provide and improve our services, respond to inquiries, confirm appointments, and share updates or promotions (if you've opted in). We will never sell or share your personal information with third parties without your consent, except as required by law.

Data Security


We take appropriate steps to protect your personal information through secure systems and limited access protocols. However, please be aware that no method of transmission over the internet or electronic storage is completely secure.

Your Rights

You may request to review, update, or delete your personal information at any time by contacting us.

Contact Us

If you have any questions or concerns about our privacy policy, please contact us at:

 (404) 698-6634

Chemical Peels

Chemical peels are advanced exfoliating treatments used to improve skin tone, texture, and clarity.

While highly effective for addressing concerns like acne, pigmentation, and fine lines, they do involve active ingredients that may cause temporary skin reactions. Clients are encouraged to review the following information before undergoing treatment.

Understanding of Risks

Chemical peels are generally safe when administered by a licensed professional, but potential risks and side effects may include:

- Redness, dryness, or flaking
- Temporary sensitivity or stinging
- Peeling or shedding of the skin for several days following treatment
- Hyperpigmentation (darkening of the skin) or hypopigmentation (lightening of the skin)
- Breakouts or purging as the skin detoxifies
- Rare cases of scarring or infection if aftercare is not followed properly

Contraindications

Chemical peels are not recommended for clients who:

- Are pregnant or nursing
- Have used Accutane within the past 6–12 months
- Have active cold sores or open wounds in the treatment area
- Have recently undergone waxing, laser, or other aggressive treatments

Clients are responsible for informing their esthetician of any medical conditions, skin sensitivities, or medications prior to treatment.

Informed Consent

Clients are given the opportunity to ask questions and are provided with clear information regarding the procedure, expected outcomes, and post-care instructions. By receiving treatment, clients acknowledge and accept the potential risks and benefits of chemical peels and voluntarily consent to proceed.

Microneedling

Understanding of Risks

Microneedling is generally safe when performed by a licensed professional, but like any skincare procedure, it may involve potential risks and side effects, including but not limited to:

- Redness or mild irritation
- Temporary sensitivity
- Rare cases of infection, scarring, or hyperpigmentation (darkening of the skin)
- Allergic reactions to topical products used during or after treatment

Pregnancy and Nursing

Clients are required to inform their esthetician if they are pregnant or nursing. Microneedling is typically not recommended during these times due to potential risks, and alternative treatments may be suggested.

Informed Consent

Clients are encouraged to ask questions and will receive clear, thorough answers regarding the microneedling procedure. By proceeding with treatment, clients acknowledge their understanding of the process, potential risks and benefits, and provide their voluntary consent to receive microneedling.

Microdermabrasion

Microdermabrasion is a non-invasive exfoliating treatment that removes dead skin cells from the outermost layer of the skin. It is used to improve overall skin tone and texture, reduce the appearance of fine lines, acne scars, sun damage, and mild discoloration. The treatment may also help to unclog pores and stimulate collagen production. A series of treatments may be recommended for best results. Sun protection and proper aftercare are essential following each session.

Potential Risks and Side Effects

While microdermabrasion is considered a low-risk procedure, the following side effects may occur:

- Temporary redness, tenderness, or mild swelling
- Dryness, flaking, or peeling
- Increased skin sensitivity, particularly to sun exposure
- Mild bruising or pinpoint bleeding in sensitive areas
- Risk of hyperpigmentation or irritation if post-care instructions are not followed

Post-Care Instructions

- Avoid sun exposure and always apply SPF 30 or higher daily.
- Do not use retinol, exfoliants, or active skincare products (such as AHAs, or BHAs) for 48 hours post-treatment.
- Keep the skin clean and moisturized using gentle, non-irritating products.
- Avoid hot showers, saunas, and intense workouts for 24 hours.
- Refrain from picking, rubbing, or scratching the treated area.
- Avoid makeup for 24 hours to allow the skin to breathe and heal.

Cancellation Policy

We are committed to providing all our clients with exceptional care in a timely manner. For this reason, we have instituted a 24-hour cancellation policy for all appointments.

We understand that sometimes life gets in the way and appointments need to be rescheduled or canceled. However, we kindly ask that you provide at least 24 hours' notice if you need to cancel or reschedule your appointment. This allows us to offer the time slot to another client who may be waiting for an appointment.

If you need to cancel or reschedule within 24 hours of your appointment, a fee **\$50.00** of the service cost will be charged. If you do not show up for your appointment and do not provide any notice, the full cost of the service will be charged.

If you are late, we reserve the right to cut your service, you will be charged for the service you booked not the cut service. If you are more than 15 minutes late and we do not have enough time to perform the service due to timing, you will be charged in full.

We appreciate your understanding and cooperation in following our cancellation policy. Our goal is to provide the best possible service to all of our clients, and this policy helps us achieve that goal by ensuring that our estheticians' time is used efficiently and effectively.

Photos and Video Release

We love celebrating our clients and showcasing the results of our professional treatments. To help others learn about our services and see real results, we occasionally share photos or videos taken during appointments—with care and respect for your privacy.

Clients may be photographed or recorded before, during, or after services for documentation, educational, and promotional purposes. These images or videos may be used across various platforms, including but not limited to social media, Web sites, printed marketing materials, and educational content.

All media is used respectfully to showcase professional work, highlight treatment results, and promote services. Personal details are never shared without explicit consent, and client privacy is always prioritized.

By receiving services, clients acknowledge and grant permission for the use of their photos or videos in accordance with this policy, unless a written request is submitted in advance to opt out.