**Terms & Conditions**

1. Trainees must:
	1. Be able to understand instruction given in English;
	2. Be appropriately dressed (see paragraph 10 below);
	3. Bring glasses / contacts if normally worn;
	4. Bring on the day of training either:

- a valid Provisional or Full UK driving licence or,

- a valid EU driving licence that has been registered with DVLA. You must bring both the licence and the registration document received from DVLA;

Old style paper licences will require some form of photo ID;

- a valid CBT certificate (for students taking part in DAS training)

Trainees will not be able to participate in the course should they fail to bring the documents listed above and their fee will be forfeited.

* 1. Ensure you have read and understand the current edition of the Highway Code;
	2. Settle all course fees in full prior to training;
1. When training is undertaken on a trainee's own vehicle, in respect of that vehicle trainees must:
	1. Provide original proof of insurance;
	2. Provide a current original M.O.T. certificate where the machine is more than three years old;
	3. Provide valid 'road tax';
	4. Ensure L-plates are fitted on both front & rear of the motorcycle;
	5. Ensure the machine is roadworthy and in good working order;

Trainees will not be able to participate in the course should they fail to bring the documents listed above and their fee will be forfeited.

1. CBT courses start at 8:45 and finish at 16:00 and provided all five elements have been satisfactorily completed (please see point 11). CBT trainees must arrive at or before 8:45.
2. All day DAS courses start at 9:00 or when agreed by prior arrangement.
3. Lateness will potentially count as a cancellation and will result in payment being forfeited. Please let us know if you are running late to see if we can help.
4. A minimum of 7 days notice is required to cancel/postpone a CBT course, without which payment will be forfeited.
5. A minimum of four clear days' notice is required to cancel/postpone intensive courses, including DAS training, without which the fee will be forfeited. Lateness will also count as a cancellation and will result in the fee being forfeited.
6. All CBT cancellations notified in time will be subject to a £50 administration fee. Cancellation for any Direct Access course will only attract a credit note, No refunds will be given.
7. Fastrak Motorcycle Training reserves the right to cancel or postpone any course due to adverse weather conditions, mechanical breakdown or illness. In the case of cancellation you will be rebooked in at a time that is suitable for both the customer and Fastrak Motorcycle Training. Course that have lapsed within 30 days no refund will be given only a credit note.
8. Our customer's safety is of paramount importance to us and therefore we reserve the right to cancel any course if the trainee is deemed to be inappropriately dressed for the course. In this event, the trainee will forfeit their fee. Appropriate clothing: substantial trousers (no shorts / jogging pants / jeans with holes; long sleeve substantial jacket (no hooded jogging tops); substantial boots or shoes with socks (no slip on/slip off footwear).
9. CBT trainees who do not reach the required standard during the off road training will not be able to complete the on road element and their CBT course will end there and will have to rebook. Rebooked CBT’s will be charged at the rate of £70.
10. At the time of booking, all trainees automatically enter a vehicle hire agreement with Fastrak Motorcycle Training which enables them to use the company's vehicles on the road for the duration of their training. Trainees will be liable and responsible for any traffic offences committed and penalties incurred whilst riding the company's vehicles.
11. Trainees should note that they will be liable for any damage to a rider training vehicle up to a maximum of £500 in the case of mopeds/motorcycles of 125cc or below and up to a maximum of £1,000 in all other cases.
12. Fastrak Motorcycle Training cannot guarantee that your preferred choice of bike will be available on the day of your training.