



OAKWOOD HOME OWNERS ASSOCIATION

In Care of
Independent Property Group

MANAGEMENT REPORT

Prepared for the 2022 Annual General Meeting (AGM)

Estate Manager's report

Looking back, the past year was very exciting indeed. Moving over to the hand scanners and implementing the use of the Gatekeeper Application had its challenges, but with time and patience the community became well accustomed to it. It certainly makes life easier for the guards and it speeds up the visitor entrance process significantly.

As with anything in life, nothing goes according to the exact plan set out initially, but we improvised and adapted when needed, and for that I would like to thank every resident for their patience and understanding when the systems/booms may be experiencing problems. We put a continuous effort in to ensure that our entrances and gardens are well-maintained, and our booms are in working order. We try our best to have any problems attended to as soon as possible. Happy residents are our biggest priority.

I would also wish to thank every resident for their assistance in playing such a big role in maintaining and contributing to the aesthetically pleasing standard within the development that we have come to love. I am not only referring to verges that are maintained and houses that are repainted and neatened but also those who respect our rules and further assist us in keeping the standards high.

It has taken some time to become familiar with the surroundings, but every moment so far has been enjoyable.

I must admit that I am very pleased with all the residents that make my job so much easier! It is always so pleasant being able to have a positive conversation with a resident no matter what the concerns/problems are and solving them in an amicable manner. Life is just so much easier when we all get along.

I am looking forward to working with you in the coming period.

Oakwood Estate Manager
Jaco Smit

