



CANCELLATION POLICY

Cancellation Policy

I understand that travel plans can change, and I aim to be as fair and flexible as possible. My cancellation policy is designed to protect both you as the traveller and me as a sole trader providing a personal service.

Free Cancellation

You may cancel your booking **up to 48 hours before your scheduled pickup or tour** with no charge.

Cancellations Within 48 Hours

Cancellations made **within 48 hours** of the scheduled pickup or tour time may be subject to a **50% charge**.

Cancellations Within 24 Hours

Cancellations made **within 24 hours** of the scheduled pickup or tour time are subject to a **100% charge**, as I reserve this time exclusively for you.

No-Show Policy

If you do not arrive for your scheduled transfer or tour and no contact is made, the full amount will be charged.

Flight Delays

There is **no charge** for flight delays. I track your flight and adjust accordingly.

Rescheduling

If you need to reschedule, I will do my best to accommodate your new time or date, subject to availability.

If you have any questions about this policy, feel free to contact me directly.