



## TERMS & CONDITIONS

### Terms & Conditions

These Terms & Conditions outline the agreement between you ("the client") and Classic Tours Ireland, operated by Michael, a sole trader based in County Limerick, Ireland.

By booking a transfer or tour, you agree to the following:

#### 1. Services Provided

I offer private airport transfers, meet-and-greet services, and private scenic tours across Limerick, Clare, Kerry, and surrounding areas. All services are provided in a Mercedes saloon.

#### 2. Booking Requirements

To confirm a booking, I require:

- Lead passenger's name
- Flight number (for airport pickups)
- Arrival date and time
- Number of passengers
- Destination or tour choice

#### 3. Meet-and-Greet

For Shannon Airport pickups, I will meet you in the arrivals hall with a sign displaying the lead passenger's name.

#### 4. Payment

Payment may be made in advance or on the day of service. Accepted payment methods include:

- Cash
- Card (if applicable)
- Bank transfer (if arranged in advance)

## **5. Cancellation Policy**

**The cancellation policy is outlined separately and forms part of these Terms & Conditions.**

## **6. Delays & Waiting Time**

**I track all incoming flights. There is no charge for flight delays. If significant delays occur due to baggage or immigration, please notify me when possible.**

## **7. Safety & Conduct**

**Seatbelts must be worn at all times. I reserve the right to refuse service to any passenger whose behaviour is unsafe or inappropriate.**

## **8. Luggage**

**Please inform me in advance if you are travelling with oversized luggage. I will always do my best to accommodate your needs.**

## **9. Liability**

**While I take every care to ensure a safe and comfortable journey, Classic Tours Ireland is not liable for:**

- Loss or damage to personal belongings**
- Delays caused by traffic, weather, or events beyond my control**

## **10. Tours**

**All tours are private and flexible. Routes may be adjusted due to weather, road conditions, or safety considerations.**

## **11. Privacy**

**Your personal information is used solely for booking and communication purposes and is never shared with third parties.**

## **12. Governing Law**

**These Terms & Conditions are governed by the laws of Ireland.**