



TERMS & CONDITIONS

Terms & Conditions

These Terms & Conditions outline the agreement between you (“the client”) and Classic Tours Ireland, operated by Michael, a sole trader based in County Limerick, Ireland.

By booking a transfer or tour, you agree to the following:

1. Services Provided

I offer private airport transfers, meet-and-greet services, and private scenic tours across Limerick, Clare, Kerry, and surrounding areas. All services are provided in a Mercedes saloon.

2. Booking Requirements

To confirm a booking, I require:

- **Lead passenger’s name**
- **Flight number (for airport pickups)**
- **Arrival date and time**
- **Number of passengers**
- **Destination or tour choice**

3. Meet-and-Greet

For Shannon Airport pickups, I will meet you in the arrivals hall with a sign displaying the lead passenger’s name.

4. Payment

Payment may be made in advance or on the day of service. Accepted payment methods include:

- **Cash**
- **Card (if applicable)**
- **Bank transfer (if arranged in advance)**

5. Cancellation Policy

The cancellation policy is outlined separately and forms part of these Terms & Conditions.

6. Delays & Waiting Time

I track all incoming flights. There is no charge for flight delays. If significant delays occur due to baggage or immigration, please notify me when possible.

7. Safety & Conduct

Seatbelts must be worn at all times. I reserve the right to refuse service to any passenger whose behaviour is unsafe or inappropriate.

8. Luggage

Please inform me in advance if you are travelling with oversized luggage. I will always do my best to accommodate your needs.

9. Liability

While I take every care to ensure a safe and comfortable journey, Classic Tours Ireland is not liable for:

- Loss or damage to personal belongings
- Delays caused by traffic, weather, or events beyond my control

10. Tours

All tours are private and flexible. Routes may be adjusted due to weather, road conditions, or safety considerations.

11. Privacy

Your personal information is used solely for booking and communication purposes and is never shared with third parties.

12. Governing Law

These Terms & Conditions are governed by the laws of Ireland.