



2026 Heroes by the Waves Vendor Cancellation and Refund Policy

Vendor Withdrawal

50% refunds are offered providing the Vendor submits a withdrawal in writing to events2frogmanspartyrentals.com by close of business April 1, 2026.

Vendors withdrawing after April 1, 2026, will not be offered a refund of fees paid.

Vendor Compliance

Selling products or services or applying pricing not noted within your application and approved by the Heroes by the Waves Event may result in Vendor being prohibited from operating. No refund will be given to vendors violating this requirement.

Frogman's Party Rentals, and the City of Virginia Beach reserve the right to relocate a vendor for any reason as determined by them and will offer the vendor the most comparable location based on availability and information provided by the vendor in vendor's application. No refund will be given if the vendor is relocated.

Event Cancellation

Neither Frogman's Party Rentals, LLC nor the Navy SEAL Foundation are responsible for any expenses incurred by any vendor in the event the festival is cancelled in whole or in part, or if the festival is delayed, discontinued, or cancelled due to inclement weather or unforeseen circumstances. No refunds will be offered.

Frogman's Party Rentals, LLC holds vendors wholly responsible for familiarizing themselves with all policies, regulations, and requirements of this festival, the City of Virginia Beach, or other agencies such as the health or fire departments. Vendors failing to meet all requirements and comply with policies & regulations will be prevented from operating at the event and will not be given a refund of fees.