



October 9, 2020

To: Clients, Parents, Care Providers, Support Persons

From: Lee Trisler

### EXCEED UPDATE

We are all waiting for “normal” to return. The reality is, that now there is a “new normal.” It is unlikely that much in the world will look the way it did at the beginning of 2020. That includes the way EXCEED provides services.

Most likely services will continue to include remote service and a gradual return to partial in-person service (ie Alternative Services)

Due to State and local restrictions and safety guidelines, and to protect the health and safety of our clients and staff, we can start to bring a few clients back to limited onsite or community in-person services.

During this time, it is extremely important to keep in touch with your Inland Regional Center (IRC) Client Service Coordinator (CSC) and your EXCEED program. Failure to do so may result in the loss of services for you/your client. If services are lost you would have to again complete the application and admission process to receive services in the future.

EXCEED staff will be contacting you to discuss what kind of services you would like and what we can provide. We must provide this information to IRC before the end of October for all program participants.

This is a challenging time for all of us, and we understand it is difficult and frustrating to have to make so many adjustments in our lives. We need your ideas, suggestions, and participation as we create new ways of assisting you to have safe, healthy, inclusive lives. We are confident that by working together we can create something even better than the “old normal”.

We are here for you!

If you have questions or need assistance, please contact your Case Manager at the contact numbers below or you can contact me at [leetrisler@weexceed.org](mailto:leetrisler@weexceed.org) or call at 951-766-8659 ext 225.

Hemet: 951-766-8659      Mon – Fri 8am to 3:30pm

Perris: 951-657-0609      Mon – Fri 8am to 3:00pm