



Bereavement Care

Supporting you through grief and loss

ANNUAL REPORT AND ACCOUNTS

For the year ended

31st December 2024

The Lodge
64 Pinner Road
Harrow
Middlesex HA1 4HZ
020 8427 5720
email: admin@bereavementcareandsupport.co.uk
website: www.bereavementcareandsupport.co.uk

Registered Charity number 1157002

BEREAVEMENT CARE
ANNUAL REPORT AND ACCOUNTS
For the year ended 31st December 2024

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BEREAVEMENT CARE

ANNUAL REPORT AND ACCOUNTS

For the year ended 31st December 2024

Trustees
(● current)

Neena Bedi	re-elected at AGM 20/09/23 resigned 19/03/24
● Gopaljeet Bhachu	elected at AGM 20/09/23 (Chair from 03/10/23)
● Sharon Daniels	elected at AGM 20/09/23
Almarene Frederick	re-elected at AGM 20/09/23 resigned 18/01/24
Michael Liddiard	co-option approved at AGM 20/09/23 resigned 09/02/24
● Leslie Pappoe	re-elected at AGM 20/09/23 (Honorary Treasurer from 15/05/19)
Sadhana Patel	elected at AGM 20/09/23 resigned 26/06/24
● Bobbi Riesel	re-elected at AGM 20/09/23 (Vice-chair from 03/10/23)
● Dave Scott	co-option by Trustees 12/09/24
● Richard Segalov	re-elected at AGM 20/09/23
Anthony Simmonds	elected at AGM 20/09/23 resigned 06/12/24
● Sheila Small	elected at AGM 20/09/23
● Charlotte Spencer	elected at AGM 20/09/23
● John Spencer	re-nominated May 2023, Harrow Synod (Honorary Secretary from 03/10/23)
● Aviva Wilford	elected at AGM 20/09/23

Corporate Members

All Saints Church, Harrow Weald
Ark Synagogue (Northwood & Pinner Liberal Synagogue)
Dovetail Bereavement Care (in association with Hillingdon Park Baptist Church)
Edware & Hendon Reform Synagogue
Edware & Mill Hill Bereavement Support Group
Elliott Hall Medical Centre
Emmanuel Church, Northwood
Harrow and Hillingdon Circuit of the Methodist Church
Holy Trinity Church, Northwood
Holy Trinity Church, Wealdstone
Ickenham Churches' Bereavement Support Group
Kol Chai Synagogue
Mosaic Jewish Community
Northwood & Ruislip United Synagogue
Pinner Synagogue Bereavement Support Group
St John the Baptist Church, Pinner
St John the Evangelist Church, Stanmore
St Margaret's Church, Uxbridge
St Mary's Church, Harrow-on-the-Hill
West London Synagogue

Bankers:

HSBC
26-28 St Ann's Road, Harrow, Middlesex HA1 1LA
Metro Bank
Unit 1, St Ann's Centre, St Ann's Road, Harrow, Middlesex HA1 1JU

Independent Examiner:

Margaret Matchett
Flat 1 Stanmore Lodge, 71 Stanmore Hill, Stanmore, Middx, HA7 3EX

Executive Officer:

David Griffiths
The Lodge, 64 Pinner Road, Harrow, Middlesex HA1 4HZ

TRUSTEES' REPORT

The Trustees are pleased to present their report with the accounts of the charity for the year ended December 31, 2024.

Charity

Charitable status

Bereavement Care obtained a Charitable Incorporated Organisation (CIO) status in 2014. The aim of the organisation is to provide emotional support to people during bereavement. Grief impacts both the health and emotional wellbeing of a person. This journey may be painful and lonely, we help people through it. Our trained volunteers are good listeners and offer free support to all, regardless of religion, race, sexuality, disability, gender or age. As we cover a wide geographical area, our support is either over the telephone / mobile, by Skype or Zoom, or face to face in person at the client's home or other mutually agreeable venue, including one of our bereavement drop-in locations.

Charity Objectives

Our objectives for the public benefit are:

To relieve the suffering and distress caused by bereavement or loss among people who seek our help.

This would be, in particular, but not exclusively by:

- Offering support through the process of grieving.
- Increasing the public awareness and knowledge of the needs of bereaved people, or those who have experienced loss, throughout the community.
- Training and supervising suitable volunteers in listening skills for working with the bereaved (whether in their homes or in other appropriate places).
- Co-operating with and offering training to other agencies engaged in similar work.

Organisation

Trustees

The constitution allows for up to twelve elected Trustees and one nominated Trustee appointed by Harrow Deanery Synod.

Visitors

There are approximately 135 volunteers, who are trained in visiting and listening skills, and have worked with bereaved people in their homes or in other appropriate places such as drop-in centres. Each visitor successfully completes the Initial Bereavement Training (IBT) before joining a group. Visitors work to a comprehensive code of practice and are expected to complete a Disclosure and Barring Service (DBS) assessment, where appropriate.

The visitors contact bereaved people who are referred by their Group Leader or have requested support via the Bereavement Care office. Visitors are supervised by a Leader within the context of a group which meets regularly. Group Leaders have meetings for mutual support and exchange of information and have been supported by an Honorary Consultant Supervisor.

Staff

Bereavement Care has only one part-time employee.

Office

Bereavement Care rents an office in one of Harrow Council's buildings which has easy access from the centre of Harrow. The office is adequately equipped with two computers, a photocopier and lockable filing cupboards. We are seeking to finance and appoint a part-time administrator to cover all five weekday mornings. Not only would this improve our coverage of incoming phone calls, but this would also allow the current Executive Officer to revert to his original appointment as part-time Outreach and Development Officer. Other users of the office include members of the Lodge Groups for in-person support meetings. The building has a meeting room which is convenient for training, Trustee meetings and Group Leader meetings.

CHAIR'S REPORT FOR THE YEAR ENDED 31 DECEMBER 2024

We started 2024 with a full Board of Trustees, as you will see on page 4 of this report. Regrettably, due to personal circumstances, five had tendered their resignations by the end of the year. We were particularly disappointed that Michael Liddiard, who had agreed to take on the role as Honorary Treasurer, was unexpectedly called away at short notice and had no other option but to leave us before really getting started! We were delighted to welcome Dave Scott to the Board in September. There are currently three vacancies and we would be very pleased to hear from anyone who feels they may have the time and interest in joining us, in particular anyone who might have an eye for figures and could relieve Leslie Pappoe of his duties as Honorary Treasurer.

Bobbi Riesel, David Griffiths and I attended the Harrow Council's Jobs and Volunteering Fair at Harrow College (Lowlands Road) in February with the Bereavement Care display boards and an opportunity to talk to prospective volunteers, predominantly with a view to them working in the office alongside David. Sadly, none were forthcoming despite some expressions of interest.

The first few months of the year were taken up by the new Board getting to understand their roles, and this was helped with some online training delivered by Alex Buckmire from Voluntary Action Harrow. Trustees completed safeguarding training and reviewed several policies including the Constitution, to ensure that governance was apposite and transparent. The revised Constitution was agreed at the Annual General Meeting (AGM) in May.

The AGM also gave me an opportunity to talk about our Strategic Development Plan which was in its embryonic stages at that time. The Trustees were very conscious that any strategy should be a working document, not just a collection of ideas that were merely a paper exercise. After several versions and drafts, we finally agreed the five areas of the Strategic Development Plan. These are:

- Communication and Marketing
- Recruitment and Training
- Community Engagement and Partnership Working
- Financial Security and Income Generation
- Service Review and Development

Each of these priorities in the plan are led by one or more Trustees who report back to the Board at Trustee meetings on progress with each of their areas. The Board has also been getting back on track by reviewing all the policies and procedures, and these are now scheduled for review over a three-year cycle. I will take this opportunity to remind everyone once again that it is the responsibility of everyone associated with Bereavement Care, whether paid or volunteering, to be familiar with their responsibilities for Safeguarding Children and Vulnerable Adults. To this end it is strongly recommended that everyone has an up-to-date DBS (Disclosure and Barring Service certificate) and has completed at least a Level 1, Introduction to Safeguarding Course, (information regarding both is available from the Office). Bereavement Care has a Lead Trustee for Safeguarding, Richard Segalov, who can be contacted via the office in relation to any specific safeguarding matters.

Towards the end of the year, we were honoured to have been awarded a special award. The 'London Dangoor Awards', the new name given to the London Faith & Belief Community Awards, were initially set up in 2017 by Sir Kenneth Olisa, The Lord Lieutenant of Greater London, and David Dangoor who was Chair of his Faith Council at that time. The event was described as an opportunity to share successes and celebrate the work of those who seek to build bridges and enrich Londoners' sense of belonging - supporting the Lord-Lieutenant's commitment to addressing the issue of social exclusion in London. The award ceremony was held at the Royal Society of Medicine on 26 November and was attended by over 200 people. We were told on the night that 109 nominations had been received from charitable organisations in 9 categories. Our nomination had been successful and Bereavement Care was one of 8 'winners' in the Health and Wellbeing category. The certificate was accepted by three of Bereavement Care's Trustees: myself, Charlotte Spencer and John Spencer.

We were sad to hear that after many years of service, Dr Dorothy Edwards had decided to step down as our Honorary Consultant Supervisor. Dorothy has given plenty of good advice to our team of volunteer client Assessors, to our Group Leaders and, at times, to Trustees and to individual Bereavement Visitors. We wish her all the best in her 'second' retirement! An advertisement to seek her replacement has been circulated within the organisation.

Thank you to Carole Binysh, Sarah Ferguson and Jane Mayes who attended a training course for Assessors in the autumn, and are now assessing prospective clients as part of our small (but very effective) team of Assessors.

It has also been encouraging to welcome Northwood and Ruislip United Synagogue as a Corporate Member this year. We would like to encourage more groups, particularly in the areas geographically that are currently under-resourced; and we need to recruit more volunteers, especially those who are bilingual and can offer support in some of the many languages that are spoken in our communities. Our partnerships with Voluntary Action Harrow and Young Harrow Foundation are important, and of course as Chair of both organisations, I commend to you the activities of Harrow Inter Faith. Bereavement Care is a member, so you are all welcome to come along to our events.

It was good to have received a grant to document our heritage through the "Stories of Harrow", but we continue to pursue additional funding through grants and charitable trusts to safeguard the future of Bereavement Care. As I write this report, in just a few days we will sadly see the closure of Brent Bereavement Services due to a shortfall in funding. We cannot let the same happen to Bereavement Care. My fellow Trustees and I appreciate the opportunity to lead and guide your charity, and recognise the privilege as well as the responsibility that this gives us. Trustees may come and go, but it is the dedication and commitment of our volunteers who deliver bereavement support to our clients. Thank you so much for all you do and long may it continue.

Gopal Bhachu
Chair

TRAINING REPORT

Recruitment and Training is one of the five priorities identified in our Strategic Development Plan and therefore continues to be at the forefront of our activities. Whether it is training new volunteers to become Bereavement Visitors, or keeping our existing volunteers up-to-date with ongoing training, both are fundamental to our objectives. We have also been able to offer training to other organisations, who would like their staff or volunteers to become more aware of the needs of bereaved people and how to support them appropriately.

In 2024 we held four Initial Bereavement Training (IBT) Courses. In January/February we were invited back to hold our first IBT of the year in John Keble Church in Mill Hill. 13 participants attended the course. Our thanks to Maggi Lamb for arranging the venue and refreshments. The remaining IBT courses held during the year were at The Lodge (64 Pinner Road). In May we had 9 participants, in September 8 and December it was 6 which made a total of 36 volunteers trained in the year.

We held one Children & Grief Course in May with 12 participants, predominantly training staff from schools and colleges in Harrow and Hillingdon. We also held three Refresher Trainings in June, July and September with a total of 25 participants – existing Bereavement Visitors who wanted to brush up on their skills.

In November, Bette Fraser and Jean Orpwood trained 6 people on an Assessor's course (three of whom have subsequently joined our small team of client assessors).

In May we were invited to provide some basic training for Harrow Carers; and we ended the year in December by training 18 people from the United Synagogue.

A big thank you to all the Trainers: Bette Fraser, Carole Scarlett, Helen Blakeley and Julie Rose for all your help.

Bobbi Riesel
Head of Training

FUND RAISING AND AWARENESS COMMITTEE REPORT

Committee members

Jeanette Leibling, Bobbi Riesel (Chair), Trudy Segal, Wendy Williams, David Griffiths.

Our Supper Quiz in February 2024 was held at Edgware & Hendon Reform Synagogue and we raised a record amount of £3,791. We were most appreciative of the support of our regular Quiz Master, Selwyn Foreman; together with Val Austen, Henry Wyatt and Jeanette Leibling on the marking desk. Not to mention a myriad of helpers who came to set up and clear away.

We held our usual tombola stall at Eastcote House Gardens in June and that raised £308.

Also in June, the Pinner Music Festival chose us as their nominated charity for the year and we were delighted to receive £4,546 from them and their audiences who contributed to the donation.

The Pinner Village Show in September brought us in £195 and an opportunity to talk to local people about the support we provide.

Our Carol Singing in December in Rayners Lane Station raised £303 with grateful thanks to Lawrence Bird and his fellow guitarists; and just a few weeks later our second stint of Carol Singing at Harrow-on-the-Hill station raised £681. We thank Avis on the keyboard and the beautiful voices of the Apollo Male Voice Choir. Both of these results, of course, eligible for Gift Aid under the Small Donations Scheme, so an extra 25% contributed by HM Revenue and Customs is very welcome.

As usual we are always looking for new members to help us with new ideas and to help our small team with events.

Many thanks to our committee and those volunteers who have sold tickets, held buckets and helped us in so many ways. We couldn't have done it without you and we appreciate everything that you do to help us.

Bobbi Riesel

Chair, Fund-raising and Awareness Committee

CONFERENCE REPORT

Committee members

Angela Atkins, Sharon Goldstein, David Griffiths, Karen Pollak, Jenny Reid, Bobbi Riesel, Linda Varley (Minute Taker), Judy Silverton (Chair).

Emmanuel Church in Northwood was, for the third time, the venue of Bereavement Care's 43rd Annual Conference, held on 30th October 2024. "Bereavement is Everyone's Business" took its title from the Report by the UK Commission on Bereavement. The venue, staff and volunteers at Emmanuel are very welcoming and it has plenty of space. In previous years, the feedback from participants included remarks on the fact that it was very cold and we decided that we would pay to have the heating on from 4.00am. This was very successful and worth the extra money. We did however still notify our delegates that churches are notoriously cold places and to dress warmly!

Jon Fiber, our incredible IT/AV man managed and coordinated all our audio and IT needs smoothly as always. He had some assistance from Emmanuel's AV technician who helped Jon set up.

Chair of Trustees, Gopal Bhachu, introduced himself and welcomed everyone to the Conference. Our keynote speaker was Dr Alison Penny MBE. She is coordinator of the National Bereavement Alliance and has her finger on the pulse and keeps the sector updated with relevant developments. She spoke eloquently about the public health approach to bereavement, an 'opportunity to step away from what the individual needs and think about what we need as a society.' She really launched the conference in the right mood. She talked about the 8 Principles of Change. There was a lively Q&A session with Sharon Goldstein and Bobbi Riesel in control of the roving microphones.

There were six workshops providing delegates with the opportunity to get as much information as possible during the day.

John Spencer, Trustee and Group Leader at Holy Trinity Church Northwood spoke about *The Bereavement Journey* which he has been running at Holy Trinity for four years. The course runs for seven weeks and is designed for small group participation at no charge. John and his team offer this twice a year.

Shehryar Ahmad-Wallana (former Mayor of Hillingdon and a practising Muslim) led a discussion group with The Reverend Nicholas Schofield, Parish Priest of the Catholic Parish of Our Lady of Lourdes and St. Michael's Uxbridge and Gopal Bhachu, (who is not only Chair of Trustees for Bereavement Care, but also Chair of Harrow Interfaith), discussing how faith communities address the rituals and processes associated with death and bereavement.

Hazel Kann has been a listening Samaritan for over eight years and set up a 'Facing the Future' group for her Samaritan's branch (SW Herts in Watford) whilst she was its Outreach Director in 2019. She spoke about this project which brings together people who have been bereaved by suicide and who wish to talk through their feelings with others who have had similar experiences. Two members of staff from the Bereavement, Listening and Talking Therapies Team at Rennie Grove Peace Hospice, Christine Quintal and Katharine Finn led a workshop exploring anticipatory grief, and how a person's experience of anticipatory grief and crucially, the support they receive at that time, can impact the grieving process after their loved one dies.

A workshop looking at Beginnings, Endings and Boundaries was led by Bette Fraser, Bereavement Group Leader at Kol Chai Synagogue and one of Bereavement Care's Trainers.

Liz Hudson, Bereavement Support & Outreach Worker from Winston's Wish explained how that charity offers support to bereaved children and young people.

Lunch was served in the Lounge and as always was a great success, thanks to Bobbi and her team of helpers for making such a good lunch. We were lucky to get some bread donated by Wenzels and a couple of the supermarkets also made a contribution. Thanks go to Fruity Fresh in Northwood for supplying all the fruit.

After lunch delegates attended their second choice of workshop. At the end of the afternoon the delegates and the workshop leaders reconvened in the main body of the church for a plenary session. Each Workshop Leader was asked to bring two "good ideas" and this was fed back to the delegates. David Griffiths closed the event with a summary of the conference and a short reflection. I would like to add my thanks to the Conference Planning Committee members without whom this event would not be possible. Also, my grateful thanks to David Griffiths for his support and help with the administration which is always carried out extremely efficiently and never with a cross word, making my task much easier.

We are still in the early stages of planning this years' conference. We have a provisional date, 29th October 2025, a provisional venue, St Edmund's Church, Northwood Hills and a provisional title: "Barriers to Resolving Grief".

Judy Silverton

Chair, Conference Planning Group

REPORT FROM THE EXECUTIVE OFFICER

Whilst this report will focus on our progress and development in 2024, it is written shortly after receiving the sad news that Bridget Murray had died on 11th April 2025. Our sincere condolences to her family and friends on the loss of one of our longest members, who had not only been Group Leader at St. John's Church Pinner, but also one of our client Assessors. Bridget had already stepped down from the latter of these roles and had ceased client visiting when she had become unwell. At times like this, it does make us all consider succession planning. The recruitment (and retention) of volunteers is one aspect of the three-year Strategic Development Plan which has been the focus of the Trustees over the past year.

In February, I was invited to attend a Health Hub at St Mary's Church Hall, Harmondsworth which was arranged as part of an initiative by NHS primary healthcare providers to take services into the local community. In addition to being able to talk to local residents who were interested in the services we provide, it was good to meet other healthcare providers, such as Social Prescribers and G.P.s in this area to the south of Hillingdon where we would like to develop better outreach. Towards the end of the year, I was also able to attend a meeting of the Hillingdon Community Network in Uxbridge, meeting volunteers from Mind, Carers Trust Hillingdon and Community Connex (previously known as Mencap) amongst others, sharing how we support service users. In Harrow, we have engaged with the Conversation Café at St. Peter's Church in West Harrow which provides an interface, giving local residents an opportunity to meet with representatives from support organisations.

The number of client referrals received in our office in 2024 was similar to recent years, with slightly more adult referrals 120 (2023: 116) but fewer children and young people referrals 25 (2023: 34). We hope that a £5,000 grant received from Harrow Giving in 2025 will enable us to raise the profile of our support for bereaved children and young people in local schools and colleges. Of course, these are only the clients who were referred or self-referred through the Bereavement Care Office, and do not include those who received direct support from a Bereavement Group attached to a place of worship or who turned-up 'on spec' at a Drop-in (see **Statistics on pages 15 & 16**). Some of the churches that support us through their Corporate Memberships held Memorial Services in 2024. These services allow those families who have experienced a bereavement over the past year to formally remember their loved ones; the services often taking place around the Christian memorial of "The Commemoration of All Souls" in November, the month of Remembrance. We are grateful to those churches who take a collection from those attending, and offer it as a donation to Bereavement Care.

Other financial support in the form of donations was received from the Jewish Joint Burial Society, who provided a grant of £4,000 towards the costs of the rent and service charges for our office. Donations were also received from Pinner Music Festival (£4,546); Pinner Parish Church (£2,000); the Leila Charitable Trust (£200), Mosaic Reform Synagogue (£200), Jocelyn Tompkins (£500), Probus Club of Pinner (£265) and a grateful client (£250). In addition, we were successful in a bid to Harrow Giving for a grant of £7,500 to research and document the development of Bereavement Care, as part of a Borough-wide project to mark the 60th Anniversary of Harrow becoming a London Borough "Stories of Harrow".

Whilst Bereavement Care could not operate without the generous donations and support of its donors, benefactors, Corporate and Individual Members, it is without doubt the collaboration and community engendered by its volunteers that have proved to be invaluable over the past forty-four years.

On behalf of all the children and adults that have received support from many of you, may I offer sincere thanks for all that you do.

David Griffiths
Executive Officer


**CHARITY COMMISSION
FOR ENGLAND AND WALES**
*Independent examiner's
report on the accounts*

Section A

Independent Examiner's Report

 Report to the trustees/
members of

BEREAVEMENT CARE (THE TRUST)

 On accounts for the year
ended

31 DECEMBER 2024

 Charity
no (if any)

1157002

Set out on pages

12 - 14

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended **31 / 12 / 2024**.

**Responsibilities and basis
of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

 Independent examiner's
statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

01/06/25

Name:

Margaret Matchett

 Relevant professional
qualification(s) or body
(if any):

Address:

Flat 1, Stanmore Lodge
71 Stanmore Hill, Stanmore, Middlesex HA7 3EX

BEREAVEMENT CARE
Registered Charity number 1157002

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

RECEIPTS AND PAYMENTS ACCOUNT

RECEIPTS	Notes	GENERAL FUNDS £	DESIGNATED FUNDS £	RESTRICTED FUNDS £	TOTAL 2024 £	TOTAL 2023 £
Voluntary Income Sources						
Grants Received	2	0		7,750	7,750	4,000
Donations	3	9,171			9,171	2,617
Corporate Membership Subscriptions	4	3,630			3,630	3,200
Individual Membership Subscriptions	4	811			811	595
Memorial Service Collections	5	552			552	908
Gift Aid		326			326	777
Sub Total		14,490	0	7,750	22,240	12,097
Other Income						
Fundraising	6	6,118			6,118	6,239
Conference	7	4,529			4,529	5,670
Training	8	2,030			2,030	2,910
Bank Deposit Interest		201			201	223
Total Receipts		£27,368	£0	£7,750	£35,118	£27,139
PAYMENTS						
Operating Costs						
Staff Costs		17,405			17,405	17,396
Premises Costs		1,615		4,000	5,615	5,510
Fundraising Costs	6	1,843			1,843	2,030
Telephone and Internet		1,490			1,490	871
Printing, Postage and Stationery		1,363			1,363	877
Conference Costs	7	1,353			1,353	2,924
Training		1,070			1,070	1,696
Insurance		415			415	1,669
Governance Costs	9	236			236	288
Office Costs		68			68	171
Volunteers, Visitors and Group Leaders		0			0	95
Total Payments		£26,858	£0	£4,000	£30,858	£33,527
(Deficit)/Surplus for the Year		510	0	3,750	4,260	(6,388)
Cash and Bank Balance at 1st January		21,414	24,732	0	46,146	52,534
Cash and Bank Balance at 31st December		£21,924	£24,732	£3,750	£50,406	£46,146

	2024				2023			
CASH AND BANK BALANCE	General Fund £	Designated Fund £	Restricted Fund £	TOTAL £	General Fund £	Designated Fund £	Restricted Fund £	TOTAL £
Monetary Assets								
Metro Bank Account	10,053	22,837	3,750	36,640	14,304	14,000	0	28,304
HSBC Higher Interest Account	7,012	0	0	7,012	1,080	10,732	0	11,812
HSBC Business Account	4,755	0	0	4,755	4,102	0	0	4,102
Cash in Hand	73	0	0	73	6	0	0	6
PayPal Account	1,926	0	0	1,926	1,922	0	0	1,922
Closing balance	£23,819	£22,837	£3,750	£50,406	£21,414	£24,732	£0	£46,146

BEREAVEMENT CARE
Registered Charity number 1157002

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

1. STATEMENT OF ACCOUNTING POLICIES

The financial statements of the charity have been prepared on a receipts and payments basis and generally in accordance with the Charities SORP 2015 and The Charities Act 2011.

a. Funds and Reserves

The General Fund represents the funds of the charity that are not subject to special restrictions regarding their use and are available for application to the general purposes.

The Designated Fund represents funds that are held at the discretion of the trustees and therefore unrestricted.

The Restricted Fund represents funds that are restricted by a particular purpose and must be used within a reasonable period from their receipt.

b. Statement of Assets and Liabilities.

The statement of assets refers to monetary assets only.

Expenditure on capital equipment etc. is not recognised in these financial statements although a simple inventory of non-monetary assets is maintained by the trustees.

2. GRANTS RECEIVED

Restricted Funds

Jewish Joint Burial Society
Harrow Giving
Total per Receipts and Payments Account

2024 Receipts £	2024 Payments £	2024 Surplus £	2023 Surplus £
4,000	4,000	0	0
3,750	0	3,750	0
£7,750	£4,000	£3,750	£0

3. DONATIONS

Pinner Music Festival
Pinner Parish Church
Probus Club of Pinner
General public
Total per Receipts and Payments Account

2024 £	2023 £
4,546	0
2,000	0
265	0
2,360	2,617
£9,171	£2,617

4. MEMBERSHIP SUBSCRIPTIONS

Corporate Membership Fees
Total per Receipts and Payments Account

2024 £	2023 £
3,630	3,200
£3,630	£3,200

Individual Membership Fees
Total per Receipts and Payments Account

2024 £	2023 £
811	595
£811	£595

5. MEMORIAL SERVICE COLLECTIONS

St John's & St Luke's, Pinner
St. John's Church, Stanmore
All Saints Church, Harrow Weald
Holy Trinity, Wealdstone
Harrow InterFaith/Holocaust Memorial
All Saints Church, Queensbury
Total per Receipts and Payments Account

2024 £	2023 £
230	285
209	150
57	162
56	0
0	276
0	35
£552	£908

6. FUNDRAISING

Quiz Supper - This year
Grand Raffle
Pinner Village Show
Christmas Card Sales
Eastcote House Gardens
Fundraising Regulator
Total per Receipts and Payments Account

2024 Receipts £	2024 Payments £	2024 Surplus £	2023 Surplus £
5,610	1,753	3,857	3,364
0	0	0	895
196	25	171	0
4	0	4	0
308	15	293	0
0	50	(50)	(50)
£6,118	£1,843	£4,275	£4,209

7. CONFERENCE

Fees
Direct conference administration
Speakers' expenses, caretaker, audio and other expenses
Total per Receipts and Payments Account

2024 Receipts £	2024 Payments £	2024 Surplus £	2023 Surplus £
4,529	30	4,499	5,670
0	929	(929)	(2,863)
0	394	(394)	(61)
£4,529	£1,353	£3,176	£2,746

BEREAVEMENT CARE
Registered Charity number 1157002

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2024

8. TRAINING

Children
Workshops
Initial Training
Total per Receipts and Payments Account

2024 Receipts £	2024 Payments £	2024 Surplus £	2023 Surplus £
900	320	580	412
255	0	255	510
875	750	125	292
£2,030	£1,070	£960	£1,214

Analysis of training funds:
General funds
Total

2024 £	2023 £
960	1,214
£960	£1,214

During the year 1 Trustee provided training on behalf of the Charity and was paid for this. The amount was as follows:
Trustee 1
Total

2024 £	2023 £
355	500
£355	£500

9. GOVERNANCE COSTS

Bank charges
Disclosure and Barring Service (DBS) Checks
National Children's Bureau
Data Protection Registration
Harrow Interfaith
SSL certification
Total per Receipts and Payments Account

2024 £	2023 £
63	69
63	63
50	0
35	35
25	25
0	96
£236	£288

10. FUNDS

General Funds
Designated Funds (Contingency Fund)
Restricted Funds
Total

Balance 31 Dec 2023 £	Money in 2024 £	Money out 2024 £	Balance 31 Dec 2024 £
21,414	27,368	26,858	21,924
24,732	0	0	24,732
0	7,750	4,000	3,750
£46,146	£35,118	£30,858	£50,406

GROUP STATISTICS for the year ended 31st December 2024

Bereavement Care - Analysis of work done by visitors/volunteers in 2024									
Visiting Organisation	Number Analysis		Time Analysis in hours					TOTAL HOURS	
	Number of all individuals contacted by visitors	of which no. of new individuals were	Visiting ***	Phoning/e-mailing (except direct Bereavement Support)	Preparation for and attending meetings	Other bereavement activities*			
All Saints, Harrow Weald	41	7	61	1	4	1		67	
Ark Synagogue	104	46	14	47	94	42		196	
Doverall Bereavement - HPBC **	0	0	0	0	0	0		0	
Edwards & Mill Hill Visiting Group **	3	3	9	4	4	31		85	
Emmanuel, Northwood	16	14	72	19	37	45		173	
Holy Trinity, Wealdstone **	47	5	72	4	32	11		119	
Holy Trinity, Northwood **	25	19	35	45	88	495		663	
Ickenham Churches**	29	8	27	5	161	95		288	
Kol Chai Synagogue	58	49	32	83	192	90		396	
Lodge Group (1) & Children's Group	86	14	105	12	76	134		327	
Lodge Group (2)	9	7	172	55	6	0		233	
Lodge Group (3)	10	5	91	18	56	14		179	
Mosaic Bereavement Group	86	53	259	54	139	281		732	
Northwood & Piuslip United Synagogue	42	19	29	3	13	0		16	
Pinner United Synagogue	19	17	21	12	55	70		158	
St John's, Pinner	42	11	39	14	77	63		194	
St John's, Stanmore	4	3	18	2	40	102		162	
St Mary's - Harrow-on-Hill	6	3	59	0	0	0		59	
Visiting Totals for year	627	283	1115	377	1073	1473		4,046	
Drop In Groups									
Drop-In Organisation		Number of Max. individuals in the year**						TOTAL VOLUNTEER HOURS	
Doverall Bereavement - HPBC		10						146	
Edwards & Mill Hill Visiting Group		13						52	
Footprints Drop-In (St Margarets, Ux)		11						183	
Holy Trinity, Wealdstone Drop-in		24						240	
Holy Trinity, Northwood Drop-in		16						230	
Ickenham Churches Drop-in		24						129.5	
Drop In Totals for Year	98	98						981	
Total Visiting + Drop-In	717	381						5,026	

* "Other bereavement activities" includes: Client assessments; preparation for visiting and phoning; writing up notes; conferences and training; fundraising; Tree of Life and Memorial services; anything else

** Drop-In Notes: All attendees for first session in year are recorded as new. Thereafter for further drop-in sessions only number of new people attending for the first time are recorded.

*** Includes face-to-face visiting, telephone support and video (Zoom/Skype) support.

GROUP STATISTICS for the year ended 31st December 2024

Analysis of total number of new individuals/attendees contacted this year, by gender, age and ethnicity, including Drop-In for 2024																								
Organisation (** by name indicates Drop-In stats included)	Total new individuals visiting including Drop-In	Gender Identity			Reg Disab d	Age			Ethnicity															
		Male	Female	Other		Under 18	18-59	Over 60	White British	White Irish	White Other	Bangla- deshi	Indian	Pakis- tani	Asian Other	African Caribb	Black Other	China	Other Ethnic	Mixed Wh Blk Afrn	Mixed Whel Asian	Mixed Wh Afrn Caribb	Mixed Other	
All Saints, Harrow Weald	7	0	7		1		2	5	6						1									
Ark Synagogue	46	16	30				10	36	26		5		7		3				3				2	
Doveclai Bereavement -HPBC **	10	6	4				5	5	3		1		1				2		3					
Edgware & Mill Hill Visiting Group **	16	3	13				5	11	4	1	3	1	2		1	2	1					1		
Emmanuel, Northwood	14	5	9				3	11	12						1	1								
Footprints Drop-In **	11	3	8				2	9	8	1			1				1							
Holy Trinity, Wealdstone **	29	11	18				8	21	18	2	1		2	1	2				1			2		
Holy Trinity, Northwood **	35	6	29				13	22	20				8		3				3			1		
Ickenham Churches **	32	8	24				13	19	10		3		5	1	3	3			1	1		1	4	
Koi Chai Synagogue	49	8	41				14	35	33		3		5		1		1		3		2	1		
Lodge Group (1) & Children's Group	14	5	9		6	8	0	0	5		1		3		1	1	2				1			
Lodge Group (2)	7	0	7			4		3	5				2											
Lodge Group (3)	5	0	5			2		3	0		2				2		1							
Mosaic Bereavement Group	53	14	39			12		41	22		6	2	5	2	3	4	1		6	1		1		
Northwood & Ruising Synagogue	19	6	13			5		14	10	1	3		1		1	1			1					
Pinner United Synagogue	17	10	7		10		0	17	11	3					2	1								
St John's, Pinner	11	2	9			9		2	7	1					2		1							
St John's, Stanmore	3	1	2		2		3	0	1				1				1							
St Mary's - Harrow-on-Hill	3	0	3		5		1	2	1						1							1		
Totals for Year	381	104	277		17	6	119	256	202	9	28	3	43	6	25	13	4	7	0	21	2	2	8	8