

# NORTH COAST — CHARTERS —

## ZERO TOLERANCE POLICY

North Coast Charters Staff work hard to provide a Custom Charter and Party Bus service, For Our Passengers.

We Will not tolerate any Physical or Verbal Abuse from Passengers.

Any Passenger who uses threatening, Abusive or Offensive Behaviour. Either physical or Verbal to any of North Coast Charters Staff or other passengers on board this bus, Will be removed from the Bus at the next available safe drop off location. It will then be the Passengers responsibility to make alternate travel arrangements for the remainder of their journey.

Any refusal from a single or multiple people to follow the Drivers and / Or Staff Members directions to leave the bus when requested, May result in the Police being called and the entire Charter being terminated on the spot.