

Feedback Form

Making a complaint about the ceremony service you have received

If you are unhappy with the service you have received from me, please use this form to let me know. I take all feedback, including complaints, very seriously, and want to make sure that I have the opportunity to rectify any issues.

If you would prefer not to raise a complaint directly with me, or if the complaint is not resolved by me to your satisfaction, there is a Humanist Ceremonies™ complaints procedure, which enables a complaint about the service received from me to be made to Humanists UK. You can view the policy and procedure on the Humanist Ceremonies website:

<https://humanism.org.uk/ceremonies/quality/>

Privacy notice

This form collects personal information for the purposes of managing the complaint.

About you

Name:

Daytime phone number:

Email address:

About your ceremony

Please give the date, venue and any other relevant details of the ceremony that this complaint relates to:

About your complaint

Please describe the reason for your complaint:

Efforts to resolve your complaint

Please outline any steps I can take to resolve this complaint. and/or describe the outcome that you are seeking:

Send your complaint to alan@alanthecelebrantni.com