Bow Wow - General Information

Drop off / Collection times

Monday - Friday	Saturday - Sunday
07:30 AM - 10:00 AM	08:00 AM - 10:00 AM
15:00 PM - 18:30 PM	15:00 PM - 18:00 PM

All boarding dogs need to be dropped off in the morning slot. When making a booking please let us know a Drop off / Collection time, if it changes please let us know.

Pricing

Day Care	Monday - Friday	Saturday - Sunday	Bank Holidays
Day Care (1 Dog) (Per Day)	£36.50	£40.50	£45.50
Day Care (2 Dogs) (Per Day)	£59	£63.50	£70
Day Care (3 Dogs) (Per Day)	£88.50	£93	£97.50
Day Care (4 Dogs) (Per Day)	£117	£122.50	£128
Half Day Care (1Dog) (Per Day) (4 - 5 hours)	£32.50	£37	£42
Half Day Care (2 Dogs) (Per Day) (4 - 5 Hours)	£55.50	£62	£67.50

Boarding	Monday - Thursday	Friday - Sunday	Bank Holidays
Boarding (1 Dog) (Per 24 hours)	£46	£48	£52
Boarding (2 Dogs) (Per 24 hours) 18% off	£74	£79	£84
Boarding (3 Dogs) (Per 24 hours) 20% off	£106	£112	£124
Boarding (4 Dogs) (Per 24 hours 30% off	£125	£136	£145
Kennel Boarding (Per 24 Hours)	AS PER ABOVE	AS PER ABOVE	AS PER ABOVE

Payment / Cancellation Policy

Day Care

I understand that I must pay for day care / boarding in advance using either cash or standing order.
If I have purchase a half day service 10:00 till 15:00 and fail to pick my dog up at 15:00, I will be charged the full day rate.
If I have not picked up my dog by 18:30 Monday to Friday (18:00 Saturday and Sunday) Bow Wow will make arrangements for overnight boarding at my expenses.
Bow Wow requires notice of cancelation by 07:30 for the following day, any bookings canceled after 07:30 for the following day will be payable in full. If you have a regular weekly session booked in and wish to cancel or amend these sessions we need 1 months notice of cancellation and these sessions can't be cancelled during the cancellation policy.

Boarding

Deposits

Bow Wow requires a 25% (Non Refundable) deposit for all Boarding Bookings within 24 hours of the booking being made.

Remaining Payment

The remaining payment for boarding needs to be paid 7 days prior to the boarding stay commencing into our account or in cash if you wish to pay this method.

Any boarding bookings that are cancelled / changed 7 days before the start date will be payable in full.

There is a £1 transaction fee to pay into the account.