

Bow Wow - General Information



Drop off / Collection times

Monday - Friday

07:30 AM - 10:00 AM

15:00 PM - 18:30 PM

Saturday - Sunday

08:00 AM - 10:00 AM

15:00 PM - 18:00 PM

All boarding dogs need to be dropped off in the morning slot. When making a booking please let us know a Drop off / Collection time, if it changes please let us know.

Pricing

| Day Care | Monday - Friday | Saturday - Sunday | Bank Holidays |
|--|-----------------|-------------------|---------------|
| Day Care (1 Dog) (Per Day) | £31.50 | £35.50 | £40 |
| Day Care (2 Dogs) (Per Day) | £52 | £56 | £62 |
| Day Care (3 Dogs) (Per Day) | £79 | £83 | £87 |
| Day Care (4 Dogs) (Per Day) | £105 | £110 | £115 |
| Half Day Care (1Dog) (Per Day) (4 - 5 hours) | £28 | £32 | £36.50 |
| Half Day Care (2 Dogs) (Per Day) (4 - 5 Hours) | £49 | £55 | £60 |

| Boarding | Monday - Thursday | Friday - Sunday | Bank Holidays |
|--|-------------------|-----------------|---------------|
| Boarding (1 Dog) (Per 24 hours) | £40 | £42 | £46 |
| Boarding (2 Dogs) (Per 24 hours) 18% off | £66 | £70 | £75 |
| Boarding (3 Dogs) (Per 24 hours) 20% off | £95 | £100 | £111 |
| Boarding (4 Dogs) (Per 24 hours) 30% off | £112 | £122 | £130 |
| Kennel Boarding (Per 24 Hours) | AS PER ABOVE | AS PER ABOVE | AS PER ABOVE |

Payment / Cancellation Policy

Day Care

I understand that I must pay for day care / boarding in advance using either cash or standing order.

If I have purchase a half day service 10:00 till 15:00 and fail to pick my dog up at 15:00, I will be charged the full day rate.

If I have not picked up my dog by 18:30 Monday to Friday (18:00 Saturday and Sunday) Bow Wow will make arrangements for overnight boarding at my expenses.

Bow Wow requires notice of cancelation by 07:30 for the following day, any bookings canceled after 07:30 for the following day will be payable in full. If you have a regular weekly session booked in and wish to cancel or amend these sessions we need 1 months notice of cancellation and these sessions can't be cancelled during the cancellation policy.

Boarding

Deposits

Bow Wow requires a 25% (Non Refundable) deposit for all Boarding Bookings within 24 hours of the booking being made.

Remaining Payment

The remaining payment for boarding needs to be paid 7 days prior to the boarding stay commencing into our account or in cash if you wish to pay this method.

Any boarding bookings that are cancelled / changed 7 days before the start date will be payable in full.

There is a £1 transaction fee to pay into the account.