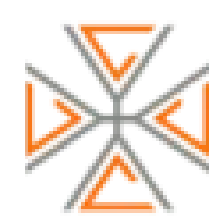




CLEVELAND IV HYDRATION  
IV VITAMIN INFUSIONS AND WELLNESS CENTER



AMERICA  
CRYO

# Localized CRYO THERAPY Membership



## Terms and Conditions

By enrolling in the Localized Cryotherapy Membership ("Membership"), the client ("Member") authorizes Cleveland IV Hydration and Wellness Center ("CIHWC") to keep a valid credit card on file and charge it automatically on the 1st day of each month. Each Membership includes 15 targeted areas ("zones") per month, with each area (such as elbow, wrist, knee, neck, shoulder, etc.) counting as one session/zone. Multiple areas may be used in a single visit until the monthly allocation is reached. All sessions must be used within the month; unused sessions do not roll over. A minimum two (2) month commitment is required. After this initial period, the Membership will continue month-to-month until canceled. Cancellations may be made at any time following the two-month minimum, provided they are submitted prior to the next billing cycle. Acceptable methods of cancellation include in-person with a staff member, by phone, voicemail, email, text message, or social media messaging. Membership fees are non-refundable once charged, and unused sessions cannot be credited, refunded, or transferred. Membership sessions are non-transferable and may only be used by the Member listed on the agreement. The Member acknowledges that localized cryotherapy is a wellness service and not a medical treatment, and releases CIHWC, its staff, and affiliates from liability for adverse effects except in cases of gross negligence or misconduct. CIHWC reserves the right to amend membership pricing, terms, and policies with 30 days' advance notice.