

GERMAN COCKROACH TREATMENT

This is a 2-treatment process. **NO HUMANS OR PETS ARE ALLOWED IN THE HOUSE DURING THE 1ST TREATMENT.** Plan to be out of the house for up to 2 hours (up to an hour for the treatment and up to an hour for surfaces to dry). All pesticides used by a licensed pest control company are child-friendly and pet-friendly when dry.

Have all the recommended preparations below completed **BEFORE** our arrival. If you are not prepared for service, please request more time before the scheduled appointment. If you have any questions, please call/text us at 806-773-0527.

PREP FOR 1ST TREATMENT – COMPLETED BEFORE WE ARRIVE:

1. Remove EVERYTHING from the kitchen cabinets, drawers, and pantry. If there is anything left, those areas will not get treated, and roaches can use these areas to hide in. You can place your items (a) in garbage bags and tie the ends, (b) plastic bins with the lids tightly closed, or (c) in the middle of the bed covered with a sheet or blanket. Do not place items on the floor. Removal includes all:
 - a. Food – opened and unopened
 - b. Pots, pans, lids
 - c. Dishes, glasses, utensils
 - d. Wraps, foils, baking sheets
2. Clean and empty the kitchen sink and countertops. Do not leave anything except the microwave and coffee maker.
3. These roaches are attracted to heat from the appliances. We cannot and will not treat the inside of appliances, only the exterior portions of them.
4. Remove everything from the top of the refrigerator.
5. Empty the dishwasher.
6. Clean the stovetop and vent hood.
7. Remove everything from under the kitchen sink.
8. Take trash to the dumpster – not just in the garage or outside the door.
9. Clean the floors before treatment. (If you need to mop, this must be done before the service. Mopping afterward will remove our product, although you must also sweep/vacuum afterward to clean up roaches.)
10. Remove piles of laundry from the floor.
11. Remove clutter from the baseboard areas, such as boxes, shoes, etc.
12. Children's toys should be placed on top of the bed.
13. You do not need to move furniture.
14. Remove everything from under the bathroom sinks and on the vanities.
15. This treatment will also help with other common indoor pests, like spiders, earwigs, and beetles. It is not a treatment for fleas, ticks, bed bugs, or mice.
16. If you applied any products yourself (like diatomaceous earth or other over-the-counter pesticides), they must be removed completely before our service.
17. Fish tanks should be covered or removed. If covered, the air pump should be shut off during treatment. (Our products do not affect reptiles in terrariums.)
18. Pet toys and food dishes should be off the floor.
19. If anyone is ill, pregnant, or has sensitivity to odors, we recommend you contact us for product information and consult with your physician prior to our treatment.

AFTER THE 1ST TREATMENT:

1. Do not re-enter the premises for at least 1 hour after we finish the treatment. We will let you know when it is safe for you and your pets to re-enter. Upon re-entering the treated premises, it may be necessary to open windows and doors to air thoroughly.
2. Thoroughly wash (with warm soapy water) all exposed eating surfaces (including the table and countertops) and any exposed kitchenware (dishes, glasses, utensils, etc.).
3. Vacuum/sweep every day to remove the dead roaches and dispose of them immediately in the dumpster. Do not leave them in the vacuum.
4. Do not mop.
5. Unless you are told otherwise, you can return items to their places as soon as you return. Clean the cabinet shelves with warm soapy water, but do not wipe the joints, as this is where the majority of the product has been placed.
6. For the roaches to eat our bait, we do not want a competing food source. Do not allow food and garbage to accumulate.
7. Pet food should be stored in sealed containers (not the original paper bag) and any pet food bowls picked up at night.
8. It is normal to see roaches for several days after the treatment. It may take several days for roaches to cross the product. We will re-treat your residence in approximately 2 weeks. It is usually not necessary to clear out cabinets for follow-up treatments unless we request it due to the severity of the infestation.
9. Do not put any over-the-counter products or internet home remedies on top of our treatment.

PREP FOR FOLLOW-UP (APPROXIMATELY TWO WEEKS LATER):

1. If the technician is unable to perform the follow-up due to you not being available or we are not allowed entry, you will forfeit your follow-up.
2. The follow-up focuses on the kitchen **ONLY**.
3. Unless the technician has notified you that a full treatment is necessary again, clearing out cabinets for follow-up treatments is usually unnecessary.
4. Continue to remove all dead roaches from the floors, cabinets, etc. DAILY.
5. Continue to place all trash outside.
6. Children's toys, pet toys, food dishes, and exposed food should be placed in a protected area.

****Additional treatments may be needed, depending on the severity. If the original source of the roaches continues to exist after treatment, you will reinfest your home. If people are visiting your home or you are visiting other homes/businesses/schools while you have these pests, those places will also likely be infested through transfer since these roaches are hitchhikers.**

**The success of our treatment depends on you - CLEANLINESS IS
ESSENTIAL!**