

Terms & Conditions

We are Louder Life Travel and are excited to help you with your travel. The following Terms & Conditions (the "Agreement") describe what you can expect from us. The terms **“we”**, **“us”**, and **“our”** refer to Louder Life Travel, and the term **“you”** refers to the individual who signs or agrees to this document.

Louder Life Travel – Terms & Conditions

Welcome to Louder Life Travel, an independent travel agency. These Terms and Conditions govern your use of our services, including bookings, consultations, itinerary planning, and any other travel-related arrangements. By engaging with our services, you agree to comply with these terms. Please read them carefully.

1. Booking and Payment

- All bookings are subject to availability and the terms set by suppliers (e.g., airlines, hotels, tour operators).
- A deposit or full payment may be required to secure reservations. Payment deadlines vary by supplier.
- Final payment is typically due before the travel date, as specified in your booking confirmation.
- Failure to make timely payments may result in cancellation of services without a refund.

Important Notes About Our Services

- We provide up to **three (3) complimentary vacation package quotes** at no charge.
- Our services are funded by travel suppliers when you book with us—not by client fees.
- **Stand-alone flight quotes are not included** in this complimentary service.

Louder Life Travel provides up to **three (3) complimentary travel package quotes per trip request**. Each custom itinerary requires extensive research and time from our specialists. After the third quote, a **\$50 research fee** will be required for each additional quote. This fee must be paid prior to receiving the extra quote. Once your trip is booked and **travel is completed**, the \$50 will be fully refunded.

2. Airfare

Louder Life Travel now offers the option to book stand-alone airfare for clients.

- A **\$25 per-person service fee** applies to all stand-alone airfare bookings.
- This fee must be paid prior to ticketing and is not refundable.
- This fee **does not apply** to record labels or bands for whom we already handle travel.

While clients are welcome to book their own flights, we are happy to assist with airfare when needed. Stand-alone airfare bookings are **not included** in our complimentary services, as they require additional time, verification, and management outside of packaged travel.

3. Cancellations, Changes, and Refunds

Louder Life Travel charges a \$50 cancellation fee per traveler for any trip cancellation. This fee must be paid prior to processing the cancellation request.

- Cancellation policies vary by supplier, and some bookings may be fully or partially non-refundable.
- Supplier penalties, terms, and timelines will apply **in addition to** the Louder Life Travel cancellation fee.
- Changes to existing bookings—including date changes, name changes, destination changes, or other adjustments—may incur fees from the travel supplier, plus any applicable administrative fees from Louder Life Travel.
- Refunds, if available, will be issued according to the supplier's policies and may take several weeks to process.

Louder Life Travel does not guarantee refunds and is not responsible for supplier cancellation or refund decisions.

4. Travel Documents & Requirements

- It is the traveler's responsibility to ensure they have all required travel documents, including valid passports, visas, vaccination records, and any other destination-specific documentation.
- Louder Life Travel is not liable for denied boarding, denied entry, delays, interruptions, or additional expenses resulting from incomplete, expired, or incorrect travel documents.
- Travelers are strongly encouraged to verify all entry requirements with the appropriate government authorities before departure.

5. Travel Insurance

We strongly recommend purchasing comprehensive travel insurance to protect against trip cancellations, medical emergencies, travel delays, lost or damaged luggage, and other unforeseen events.

Louder Life Travel is not responsible for any financial loss, inconvenience, or additional expenses incurred due to a traveler's decision to decline insurance coverage.

6. Supplier Terms & Limitations

- We act as an intermediary between you and travel suppliers (airlines, hotels, cruise lines, etc.).
- We are not liable for supplier failures, including delays, overbookings, bankruptcies, or changes in services.
- Complaints regarding services provided by third parties must be addressed directly with the supplier.

7. Force Majeure & Unforeseen Events

Louder Life Travel is not responsible for events beyond our control, including but not limited to natural disasters, pandemics, political unrest, or acts of terrorism.

No refunds or compensation will be provided for disruptions caused by such events unless covered by supplier policies or travel insurance.

8. Limitation of Liability

- Louder Life Travel acts solely as a booking agent and assumes no liability for injuries, damages, losses, or inconveniences incurred during travel.
- Our maximum liability, if any, shall not exceed the total fees paid to us for the booking in question.

9. Privacy Policy

- Personal information provided for bookings will be used only for travel arrangements and in accordance with our Privacy Policy.
- We may share necessary details with suppliers to fulfill bookings but will never sell your data to third parties.

10. Dispute Resolution

- Any disputes arising from our services must first be addressed through direct communication with Louder Life Travel.
- If unresolved, disputes may be subject to mediation or legal proceedings in **your local jurisdiction**.


11. Amendments

These Terms and Conditions may be updated at any time. The latest version will always be available on our website.

Contact Us

Stephanie Mills / Louder Life Travel

 louderlifetravel@gmail.com

 503-912-4147

 louderlifetravel.com