

## **GRN Onboarding**

Welcome!





## What is onboarding?

Onboarding is a strategic process designed to attract new employees, reaffirm their employment decision, acclimate them into the organization's culture and prepare them to contribute to a desired level as quickly as possible.

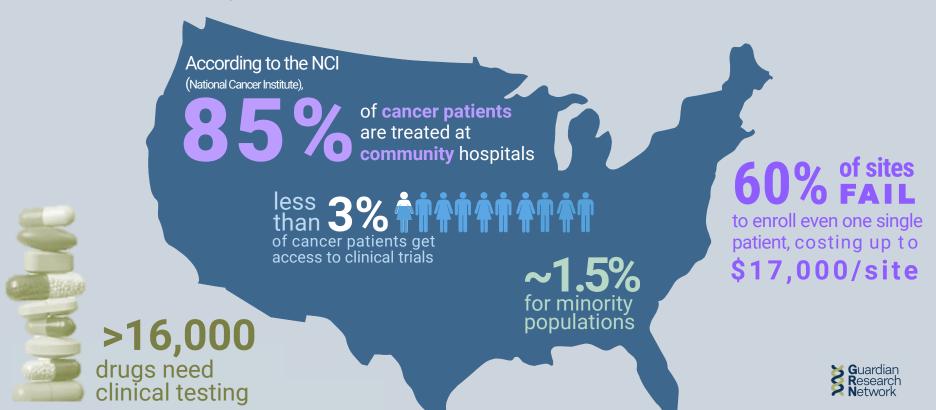


## **About Guardian Research Network**



## U.S. oncology landscape

There are so many challenges to drug development



## **Bruce Holstien, CEO**

The Guardian Research Network, Inc.



We should join together to build something new, bringing together like-minded healthcare providers that want to bring the best technology and cutting-edge trials to our under-served and historically overlooked patients.



## **GRN** mission & vision

Translating data into cures.



**MISSION** 

Accelerate cures and improve lives of patients treated in community healthcare settings

VISION

To build a cooperative network of patients, physicians and hospitals to democratize access to precision medicine and revolutionize institutional and patient outcomes





### **GRN** core values

"It's not hard to make decisions once you know what your values are."

Roy E. Disney (Co-founder Walt Disney Company)

## **GRN for Health System Partners**

Translating data into cures.



- Mission-driven, vision-focused
- 501(c)3 reinvesting into infrastructure
- Optimize clinical/diagnostic studies
- Proprietary trial patient screening





#### Consortium

- Bringing clinical trials to underserved local communities
- Insights from millions of patients
- Improving patient experience
- Minimizing outmigration

#### Technology-enabled



- Proprietary technology & EMR mastery
- HIPAA-compliant
- Multi-layered data security
- **Expert research curation**



## **GRN for Life Sciences**

Same topics, different needs



#### Non-profit

- Mission-driven, data-focused
- Collaborative, unbiased advocate for data-based cures
- Optimized clinical/diagnostic studies
- Clinician-verified patient pre-screening



#### Consortium

- Population diversity with community providers
- Sophisticated & equipped to deliver investigational treatments
- Patient insights from millions





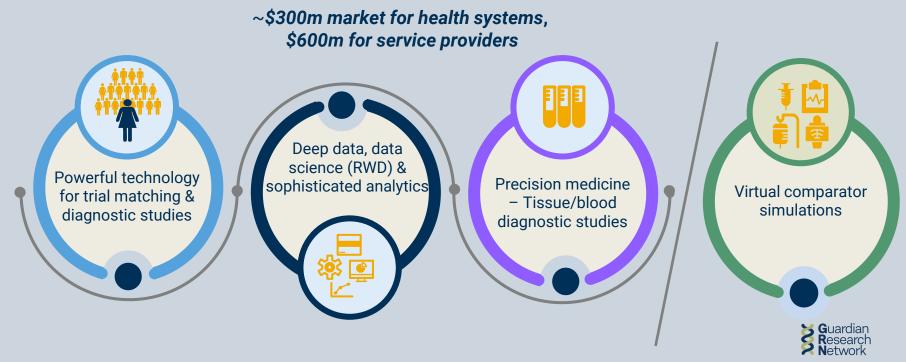
- Proprietary technology for enrollment; AI, ML, NLP, EGS
- HIPAA-compliant aggregate RWD
- Quickly & easily queried repository
- Multi-layered security



## **GRN solutions facilitated by EMR/EHR data**

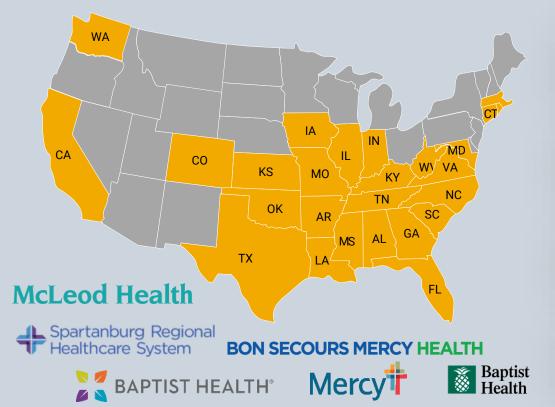
Technology speed, expand use of RWD (Real World Data), precision medicine (Partners)

Technology speed, expand use of RWD, virtual comparators (Life Science clients)



## **GRN partners & patients across the country**

Represented in 25 US states



2.5m

Oncology patients and 343+m patient encounters

420m

Physician and clinical notes searchable

151m+

Specialty, pathology, radiology and clinical procedures accessible

44k +

Network physicians; ~ 250 data studies completed

## **GRN** history



Company launch

2014

Became fully independent operation

Comprehensive data security deployed

First clinical trial

Enrolled 100th patient



Founded the **Data Science division** 

Launched proprietary AI & NLP

Honest Broker program established

Original Guardian program IRB approval

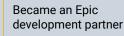
Founding Partners join:

- Baptist Health
- Mercy Health
- Bon Secours Health System
- Spartanburg Regional Health System

Baptist Health South Florida ioins

10x growth in patients enrolled

First Data Science project launched



Launched portal to interface directly with partners

Launched Guardian Discovery tool



Deployed appliance in Epic

Guardian program IRB reapproval reflect common rule 4K+ patients enrolled in clinical trials

Beyond the Human Genome Project (pending)

IRB approval of BioBank

117m specialty, pathology, radiology & clinical procedures studied





## **GRN** future

Launch molecular hub

Decentralize Trials potential

Deploy proprietary AI and machine learning platform Migrate into next-gen big data platform

Launch care registries

2023

Establish grant funding program to support partner projects

Launch international beta site

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Launch GRN International with strategic biopharma research companies

Database to represent 10% of lives in the US

On target to enroll 10,000th patient





## Three areas of growth

Necessary to grow GRN







### **Grow GRN Network**

- Seek new network partners
- Fundamental to attract Life Science clients
- Precision medicine requires large overall population
- Strengthen Network capability via education & staff augmentation

### **Grow Revenue Pipeline**

- Strengthen best-in class Business Development, Commercial Processes
- Achieve exceptional pricing per value provided
- Build GRN visibility and awareness and BD

#### **Grow Technology**

- Value of GRN's data warehouse expressed in multiple "products"
- By building customers, expertise and software
- Enable learning



## **GRN Executives**





**Bruce Holstien** 

Chairman and Chief Executive Officer

As the GRN leader, Bruce is leveraging the power of healthcare data and aggregating hundreds of thousands of patients' data to save the lives of patients treated in community healthcare settings across the country. In addition to his leadership of GRN, he serves as President and CEO of Spartanburg Regional Healthcare System.



Dr. Timothy Yeatman, M.D., F.A.C.S

Co-founder, President & Chief Scientific Officer

A dedicated physician and scientist whose expertise spans clinical and personalized medicine, clinical and translational research, and hospital and program administration, Dr. Yeatman brings his knowledge as a surgical oncologist, and genomics and biomarker innovator. He holds numerous patents and has helped create databases for matching clinical trial patients, including the world's largest tumor bio-repository.

He was also appointed by congress as chief scientific officer for the Center for Advancement of Science in Space, funded by NASA to oversee all scientific use of the International Space Station.





Dr. Mark L. Watson, M.D., Ph.D. Chief Operating Officer

As both a surgical pathologist and NIH-supported scientist in brain tumor biology, Mark brings a broad range of experiences as a researcher in cancer biology, clinical development and executive leadership, especially with drugs and biologics requiring biomarkers and companion diagnostics.



Adam Chasse, M.H.A

Executive Vice President & General Manager, Clinical Services Business Unit Adam leads clinical monitoring, data management, study feasibility and startup, patient eligibility, and study closeout. He also ensures GRN's proprietary, HIPAA-compliant technology, NLP, AI, and machine learning are fit-for-purpose to accelerate clinical trials.



Charles S. Hurmiz

Chief Information Officer & Interim Chief Data Science Officer

Charlie is an accomplished IT authority, including more than 20 years specializing in health informatics, oncology and life sciences. He has served on technology advisory boards for the National Cancer Institute, National Institute of Allergy and Infectious Disease, Center for International Blood and Marrow Transplant Research, and for leading Cancer Centers in the U.S. and Australia.





#### **Shirley Trainor-Thomas**

Vice President of Network Partnerships

Shirley is an accomplished professional with multifaceted experience in both healthcare and clinical research, including proven ability to capitalize on untapped opportunities given previous roles as chief strategy officer and company co-founder. At GRN, she supports a national network of healthcare systems working to cure life threatening diseases and drives precision medicine trials involving real world data.



Robert Bakin, Ph.D.

Chief Compliance & Chief Privacy Officer

Rob brings vast HIPAA-related experience involving electronic data privacy, risk assessment and compliance advice, and opinions, investigations and interactions with the FDA as a former cancer researcher and registered U.S. patent agent with experience in FDA regulatory matters.



Bernard Rhee, Esq.

General Counsel

As an experienced attorney in the healthcare, clinical research, and pharmaceutical industries, Bernie is responsible for GRN's legal and regulatory functions. He advises the executive team and Board on research collaborations, complex data licensing, and data use arrangements, and the use of electronic health information to guide our company in its mission to help patients.





#### Colleen St. Clair Queeney

Vice President of Product & Project Management

As an enthusiastic executive, Colleen has a special interest in healthcare with extensive experience in project management and process improvement. At GRN, she shares her knowledge of HIPAA policy, EMR integration, audit and selection, and healthcare process improvement, including software development.



#### **Loranda Rowland**

Director of Corporate Affairs & Human Resources

Loranda's goal is to ensure GRN's experts perform at the highest levels. She directs training and development, compensation and rewards, and ensures the flexibility and continuity of capabilities within virtual work environments and remote meeting technology. Loranda lives the GRN values and compels all GRN people to demonstrate the same values. She is passionate about helping others to be the best they can be, and about providing the assistance needed to expand advantages to our health system partners and to deliver excellence to our life sciences clients.



## **Performance Evaluations**



## **Performance evaluations**









## Behavior, work product and career development

Collaborative, professional, accountable?

Results-oriented, accurate, thorough?

Proactive approach to skills training?

Are you committed to long-term success?

Are you willing to advance your career?

> Do you seek out additional assignments?



## **Necessary resources**



**Our Intranet: The GRN Coffee House** 

https://coffeehouse.guardianresearch.org

#### Your place for

- All forms, policies and procedures
- Additional Marketing resources, logos, slides, collateral
- GRN people photos, titles, info
- Frequently used websites
- A way to communicate and share with other team members

**Inter-office exclusively** – only GRN team members have access; all information shared is confidential to GRN team members only



GRN Coffee House



## **Paycor**

## What is it and why do we use it?

- HR software integrating recruiting, payroll, time, benefits and much more
- Timekeeping for non-exempt employees (hourly)
- Selecting benefits
- Requesting time off
- Learning management system

## How you get PAID

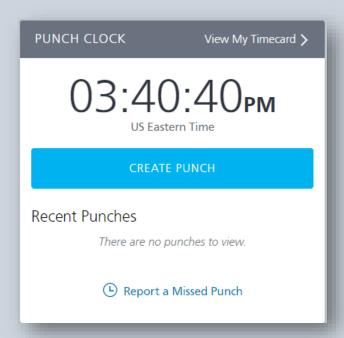
- Time keeping is done via Paycor
- Payroll is processed bi-weekly
- Pay day is every other Friday via direct deposit



## How to record your time worked

### Open/log into the Coffee House

- Left-hand side scroll down to Paycor app (orange with white marking)
- Click on Paycor App, log on
- See table labeled "PUNCH CLOCK"
- Click on "View my Timecard"
  - \*\*DO NOT click on "Create Punch"
- Click on "New Allocation"
- Choose the department code you work in and save \*\*Leave Project Code blank
- Enter hours worked for each day (e.g., 8.0) and save
- Repeat step 7 with each new pay period (i.e., every 2 weeks)





## **GRN Recommended Equipment**

#### **Monitor Brands**

Dell Viewsonic HP Samsung LG Asus Acer BenQ

#### Keyboards / Mice

#### Microsoft Logitech

These are the only 2 brands that we recommend and provide support for.

Do not purchase any off-brand keyboards or mice from companies with strange names. When in doubt ask an IT team member.

#### **USB** Drives

External Media is prohibited by GRN except in a few, rare exceptions. Do not purchase any form of external media for your work at GRN.



## **GRN Recommended Equipment**

#### WIFI Routers

Houses up to ~3000 sq. ft. built with modern construction methods with normal proportions:

TP-Link Archer AX50

**TP-Link Archer AX20** 

Houses >3000 sq. ft., built with older construction methods (ex Plaster-lathe walls), or extreme proportions or having extensions:

Eero Pro 6

**Netgear Orbi** 

While not explicitly a GRN equipment item, GRN IT often gets questions about this. These are the personal recommendations of GRN IT, not those of GRN. GRN does not provide support for WIFI Routers.

Unfortunately, we do not recommend ASUS products currently. We have used a variety of these products and have noticed strange behavior when on VPN. If you have one already, you don't need to change, but we would not recommend buying one new at this time.

# Email etiquette and corporate communications



## **Email etiquette**

#### Write right.

#### All GRN employees should practice professional email and corporate communication

- Decide if subject/topic would be best discussed by phone or in person
- Provide a clear subject line
- Use approved signature, including confidentiality statement
- Never send an email when angry
- Please limit the CC list
- Be cautious when replying "all"
- Always set out of office email when away from your laptop for an extended amount of time.

#### Loranda D. Rowland, MBA

Director of Corporate Affairs & Human Resources Guardian Research Network



o: 864-777-7199 c: 864-630-9909

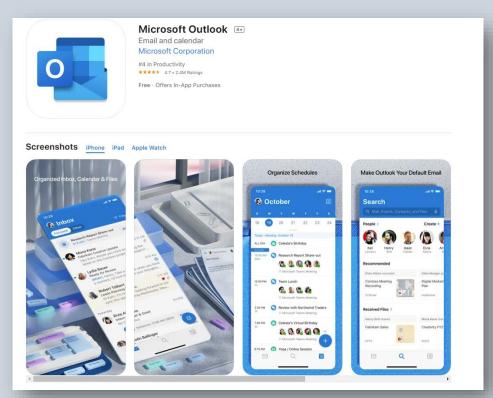
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## **Email on your cell phone**

#### **GRN** employees can load Microsoft 365 to their cell phones for easy access to emails

- Download the app to your cell phone
- Log in with your GRN log on information
- Use the Microsoft Authenticator

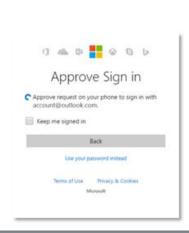




## **Microsoft Authenticator**

- GRN employees must use Microsoft Authenticator to ensure the security of GRN email
- GRN IT Team will direct and assist you with loading











## **Employee benefits**



## **GRN Employee Handbook**

## Important information for you

#### Work schedules to workplace safety

- Official guide for employees
- As new versions are updated, changes will be emailed directly to you
- Refer to online version should you have concerns or questions
- Please sign acknowledgement form on front cover today

#### GRN Employee Handbook - Effective 4.1.21

FOREWORD	
NON-HARASSMENT AND DISCRIMINATION POLICY	
OPEN DOOR POLICY	
SUBSTANCE ABUSE POLICY	
WORKERS' COMPENSATION	
EMPLOYEE CLASSIFICATIONS	
COMPENSATION/PAYDAY	
WORK SCHEDULES	
TIMEKEEPING	
OVERTIME PAY	
PAYROLL DEDUCTIONS	
ATTENDANCE	
HOLIDAYS	
PAID TIME OFF (PTO)	
MILITARY LEAVE	
JURY OR WITNESS DUTY	
VOTING	
BEREAVEMENT LEAVE	
PERSONAL/TEMPORARY DISABILITY LEAVE	
PARENTAL LEAVE	
OTHER LEGALLY PROTECTED ABSENCES	
INCLEMENT WEATHER/NATURAL DISASTER	
SAFE WORKPLACE	
WEAPONS	
VIOLENCE IN THE WORKPLACE	
SMOKING/TOBACCO USE	
SECURITY INSPECTIONS	
ELECTRONIC SECURITY/INSPECTION POLICY	
SOLICITATION/DISTRIBUTION POLICY	



## Paid Time Off (PTO)



### **How PTO works**

- 3 admin days available immediately
- Accrual begins immediately but not available to be used until close of 90-day introductory period
- 5 days may be used in advance with manager approval before 90-day period is final
- All PTO requested via Paycor and approved by manager
- Up to 80 hours of PTO can be rolled over to the next year. Anything above 80 hours will be lost on your anniversary date.

### Three types of PTO

- 1. Administrative days (3)
- 2. Paid holidays (8)
- 3. Accrued PTO



## **Holidays**

## GRN is closed on the following days

- 1. New Years Day
- 2. Memorial Day
- 3. Juneteenth
- 4. Independence Day
- 5. Labor Day
- 6. Thanksgiving Day
- 7. Christmas Eve
- 8. Christmas Day



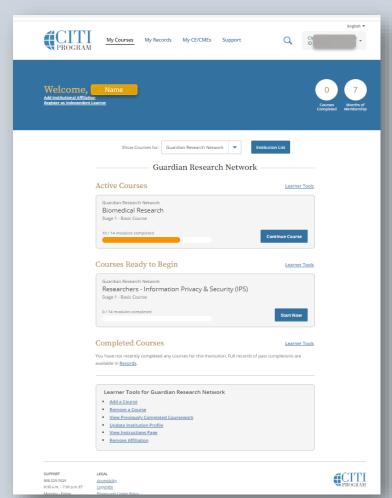
## **Training & development**



## **Compliance training**

### Mandatory courses

- HIPAA Health Insurance Portability and **Accountability Act**
- Harassment
- Citi training
- Other training assigned by managers





## **Departmental training**

- Assigned by managers
- Day 3 and after
- Includes software, departmental policies and job specific training



Company property, confidentiality, social media



## Company property

- Every employee is issued laptop with software preinstalled
- Employee responsible for issued laptop
- Copy contact information to a non-GRN device (e.g., smartphone, Gmail, etc.) or paper copy. Keep near your desk or laptop; you will be better prepared to report events
- NOTE: Reporting duties are required by GRN Employee Handbook (See "Confidentiality and Intellectual Property" section) and by Security Incident Procedures - Response and Reporting (Policy No. GRN.P.114.04.POL.04)

## **Non-Emergency Compliance Hotline**

(864)-777-7353 & rbakin@guardianresearch.org

\*\* Please use this contact information for all non-urgent Compliance issues (e.g., general policy questions, good faith reporting of data privacy policy noncompliance, suggestions, etc.). All Compliance questions and concerns shall remain anonymous.\*\*

### **Emergency Data Breach Hotline** (571)-215-3507 & security@guardianresearch.org

\*\* Please use this contact information to report any actual or suspected data breach concerns (e.g., lost GRN laptop, suspicious emails or phishing attempts, unusual computer performance, etc.)\*\*



## Confidentiality and social media

Do not disclose GRN insider information

- Do not discuss trade secrets with non-employees
- Do not communicate inside information with others

#### If you publish/post to social media

- Do not represent that you are speaking on behalf of **Guardian Research Network**
- Refer to Employee Handbook page 33



## **Questions?**



We are glad to have you on board!

THANK YOU for joining our TEAM!

