

## Other Services

### Delivery

We can deliver medications to your home, free of charge. We prioritise those who are unable to attend the pharmacy. Please ask us about our delivery service if you think it is something that you need.

### Medication Containers

All medications are dispensed either in their original packaging, or in child-resistant containers, unless you request otherwise (e.g. if you have dexterity issues). Keep all medicines out of reach and sight of children. Our pharmacist can advise you on the safe storage.

### Prescription Collection

If you are a patient with Woodlands, Llynfi, or Bron-Y-Garn Surgeries or Cymmer Health Centre, we can collect your prescriptions. To order your repeat medication, call the Prescription Hub on 01656 311 010 (Bridgend Locality) or drop your request into the surgery - some surgeries will also use My Health Online.

### Medicines Sales

We keep a wide range of over-the-counter medicines, vitamins and minerals.

### Private Services

We provide private services, including Period Delay and Blood Pressure Measurement, for a fee. Ask one of the staff for more details on what we offer.

## Further Information

### Compliments & Complaints

Our aim is to deliver the highest possible standard of service and care. Please do let us know your thoughts on the service we provide at Nanty Pharmacy. If you have any comments, suggestions or complaints, please speak to Anna and the team. We welcome all feedback and operate a complaints procedure that meets national criteria - Anna can provide you with more information, or you can visit [www.nantyparmacy.co.uk](http://www.nantyparmacy.co.uk).

### Disabled Customers

If you require further assistance, please speak to one of the team.

### When we are closed

Health advice and information, including details of other health services, is available from NHS 111 Wales round the clock, accessible either by dialling 111 or going online at [www.111.wales.nhs.uk](http://www.111.wales.nhs.uk).

This pharmacy complies with the Data Protection Act and the NHS code on patient confidentiality.

Our staff work hard to provide you with the best possible service. Please treat them with the courtesy and respect they deserve. We reserve the right to refuse to provide services to individuals who act in a violent, threatening or aggressive manner.



## NANTY PHARMACY

77A High Street

Nantyffyllon

Maesteg

CF34 0BT

☎ or  01656 732 277

 [www.nantyparmacy.co.uk](http://www.nantyparmacy.co.uk)

 [anna@nantyparmacy.co.uk](mailto:anna@nantyparmacy.co.uk)

### OPENING HOURS

Monday to Friday 9am-5:30pm

Providing NHS services



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Cwm Taf  
University Health Board

This pharmacy is owned by A&R Pharma Ltd

# Our Services

Welcome to Nanty Pharmacy! We offer a wide range of services and facilities for you and your loved ones. See below for details, or ask one of our friendly staff about how we can help you.

## NHS Funded Services

### Dispensing

We dispense NHS prescriptions and have a fast, efficient wholesaler service.

### Repeat Dispensing

We dispense NHS Repeat Dispensing prescriptions (also known as “batch repeats”) issued by your GP. Ask us for more information about this service.

### Public Health

The team are committed to providing advice on your medication; managing your ailments; and healthy lifestyle choices. If we cannot help you, we will point you in the right direction.

### Discharge Medicines Review

If you have recently been discharged from hospital, we can ensure any change in medication is issued correctly and help you understand any new medications.

### Disposal of unwanted medicines

Please return all unwanted medicines to the pharmacy, where we will dispose of them safely. We may require additional details from you in some circumstances, depending on the nature of the medication you are returning. Please note that all used sharps should be disposed of by calling the Sharps Waste line on 0300 123 9208.

### Emergency Medicines Supply

If you have run out of your regular medications in an emergency, and you are unable to obtain a prescription from your GP, we may be able to help.

### NHS Flu Vaccination

We can provide free NHS flu vaccinations to those eligible during flu season. Ask us for details on eligibility requirements.

### Common Ailments Service

We provide advice and treatment for common ailments and self-limiting conditions free of charge, without the need for a visit to the GP. Please check with us if we can help you before booking in with your GP. For a full list of conditions and eligibility for this service, please ask one of the team.

### Contraception Services

If you are looking for “the morning after pill”, you can talk to our friendly pharmacist to discuss appropriate options, free of charge. The pharmacist may also be able to help you with ongoing contraception.

### Pharmacist Independent Prescribing Service

Our pharmacist Anna is a qualified Independent Prescriber, and is able to advise, treat and refer for a wide range of conditions, following a consultation.

### Smoking Cessation

If you are looking to quit smoking, we can provide a course of advice and treatment, free of charge, to help you.

### Supervised Consumption

Patients receiving treatment for substance dependency can be recruited to this service via their treatment provider.

### Needle Exchange

This service is designed to reduce the risk of blood-borne viruses and other infections in people who self-inject substances. Clean syringes and needles can be obtained from the pharmacy free of charge, and used equipment should be returned to us for disposal.