

# English

May not be the most spoken language in the world, but it is the official language of 53 countries and spoken by around 400 million people across the globe.

ICAO established the English language requirements for all international aviators according to their job responsibilities.





In terms of effective aviation communication, proficient speakers shall be able to:

Communicate effectively

Use aeronautical language

Communicate accurately

Handle lingustic challenges

Use appropiate strategies





**Communicate effectively** in voice-only and face-to-face situations.

Communicate accurately

Use aeronautical language

Use appropiate strategies

Handle lingustic challenges







**Communicate** on common, concrete and work-related topics with **accuracy** and **clarity**.

Communicate effectively

Use aeronautical language

Use appropriate strategies

Handle lingustic challenges





Use appropriate communicative strategies to exchange messages and to recognize and resolve misunderstandings in a general or work-related context

Communicate effectively

Use aeronautical language

Communicate accurately

Handle lingustic challenges





Handle successfully and with relative ease the linguistic challenges presented by unexpected turn of events that occurs within the routine work situation.







Use a dialect or accent which is intelligible to the aeronautical community Language proficiency is not merely knowledge of a set of grammar rules, vocabulary, and ways of pronouncing sounds.

Communicate effectively

Handle lingustic challenges

Communicate accurately

Use appropiate strategies

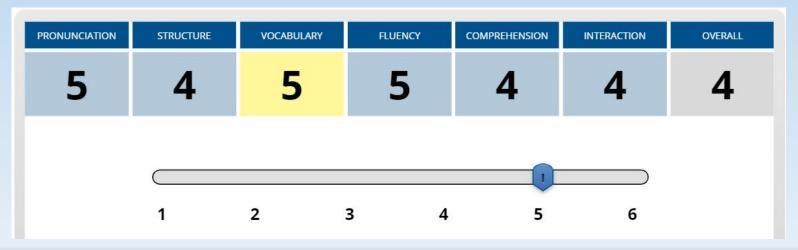






### In 2004 ICAO

Published a set of Language Proficiency Requirements and a Proficiency Rating Scale, and by March 2008, air traffic controllers and pilots were required by ICAO to have a certificate attesting to their proficiency in the language used for international aeronautical communication.







## IFATCA's Asia Pacific Region

Envisioned a program to enhance the English-speaking capabilities of ATC in their region and around the world.

The main purpose of the SEP (SPEAK ENGLISH PROGRAM) is to create a welcoming and friendly English-speaking environment without any judgement or pressure.





# Objectives of the program

- a) To enable the participants to think in English and speak in English.
- b) To create opportunities for the participants to **practice** speaking more English and build up **self-confidence** before taking an ELPT.
- c) To increase the number of ATCs with ICAO ELP level 5 or 6.
- d) To help improve listening, speaking and interaction skills.





# HOW DOES IT WORK?













# HOW DO I SIGN UP?













EVENTS

NEWSROOM

REFERENCE

IFATCA NET



WIKIFATCA

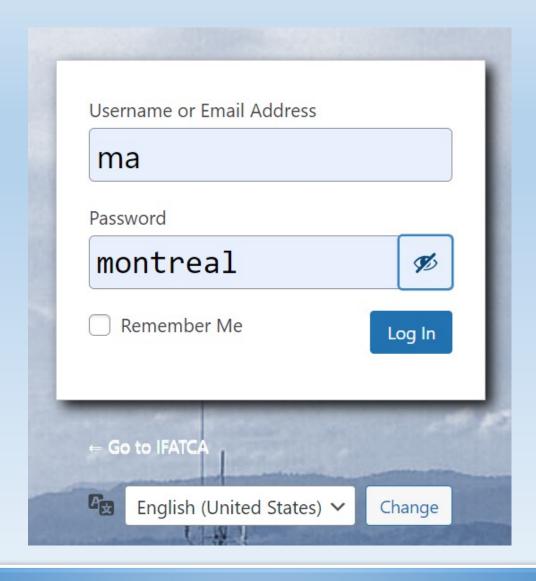
SPEAK ENGLISH PROGRAM

7700 ASSISTANCE

LOGIN / LOGOUT















**EVENTS** 

NEWSROOM

REFERENCE

IFATCA NET



WIKIFATCA

DOCUMENTS AND MANUALS

IFATCA 2030+

IFATCA EXECUTIVE BOARD NEWSLETTER ARCHIVE

SPEAK ENGLISH PROGRAM

CONFERENCE ARCHIVE

7700 ASSISTANCE

LOGIN / LOGOUT





#### How does it work?

The program will identify individuals who will be able to facilitate the training program.

Following this, it looks to assist participants by providing practical time for them to work on improving their English through online teleconferences.

Assessing English proficiency following specifically focused courses or programs poses unique challenges as all tests are developed for a purpose. For technical expertise, it is necessary to recruit individuals with strong relevant and diversified skill sets to deliver the training course. Therefore, SEP is not assessed by an assessor, it is run by a facilitator to assist participants in practicing English before any assessments.

#### **Supporting Documents**



Program Manual



Participation Booking Form



**Facilitator Nomination Form** 



**Booking Quick Reference** 





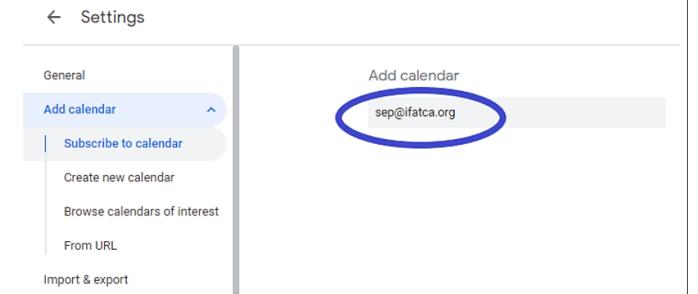


#### IFATCA Speak English Program

For Directors, Facilitators and Participants - How to subscribe to the SEP Google Calendar

#### Step 1

- On your computer, open Google Calendar.
- On the left, next to "Other calendars," click Add + > then Subscribe to calendar.
- In the "Add calendar" box, enter <u>sep@ifatca.org</u>
- Press Enter.







#### Step 2

- After subscribing to the SEP calendar, you will be able to see events as busy.
- If the event indicates "busy", it is available for booking (first come first serve, by 5th of the month 2359UTC)
- When the slot is full, the event will be removed from the SEP calendar and only visible to successfully matched facilitators and participants.

MON	TUE	WED	THU
26	27	28	29
20	8am busy	12pm busy	• 1pm busy
	• 10am busy	, , , , , , , , , , , , , , , , , , , ,	
3	4	5	6
		Participants to submit their ;	Secretariat to manage matchin
10	11	12	13
2am busy	<ul> <li>2am busy</li> </ul>	o 10am busy	o 10am busy
<ul> <li>10am busy</li> </ul>	<ul> <li>2pm busy</li> </ul>	• 11am busy	• 2pm busy
3 more		• 12pm busy	
17	18	19	20
<ul> <li>3am busy</li> </ul>			• 1pm busy
10am busy			• 2pm busy
<ul> <li>12pm busy</li> </ul>			





#### IFATCA Speak English Program

#### For Directors and Participants - How to book a SEP

#### Step 1

- Obtain the available SEP slots from the SEP google calendar
- Fill up the IFATCA SEP booking form and submit to your MA director listed in the IFATCA Contact List (A55) or the SEP point of contact (POC)

3	4	5	6	
		Participants to submit their p	Secretariat to manage matchin	
10 • 2am busy	11 • 2am busy	12 • 10am busy	13 • 10am busy	
10am busy	2pm busy	• 11am busy	• 2pm busy	
3 more	<b>5</b> 25 535,	• 12pm busy	- Lp 550,	
17	18	19	20	
<ul> <li>3am busy</li> </ul>			• 1pm busy	
10am busy			• 2pm busy	
12pm busy				





#### Step 2

- Make sure the participants fill up the form in the correct time zone, IFATCA SEP uses UTC.
- MA Director or SEP POC to send the completed SEP booking forms to sep@ifatca.org before 2359UTC on the 5th of every month.



#### INTERNATIONAL FEDERATION OF AIR TRAFFIC CONTROLLERS' ASSOCIATIONS

360 St. Jacques, Suite 2002, Montreal, Quebec H2Y 1P5 CANADA. Tel.: +1.514.866.7040, Fax: +1.514.866.7612, Email: office⊚ifatca.org

#### IFATCA Speak English Program Participant Booking Form

#### **Booking instructions:**

- 1. You must be a member of your Association.
- 2. You can book one session per week.
- Please fill up your preferred, alternate slot and the email that you will be using to join Google Meet during the session.
- By the 8th of every month; If the matchmaking is successful, you will receive a confirmation email from SEP secretariat. If the matchmaking is unsuccessful, you will receive nothing from the SEP secretariat.
- If for any reason you need to cancel the confirmed session, please inform the SEP secretariat at sep@ifatca.org no later than 24 hours before the session.
- After filling this booking form, please save and rename this file with the following format: (IFATCA ASP SEP Booking Form – "Your Name" "YYYYMMDD") and send it back to your MA director or the Point of Contact for this program in your association. DO NOT SEND IT BACK DIRECTLY TO THE SEP SECRETARIAT.

Participant's Name:		
Participant's Email:		
Association's Name:		
Week 1	Preferred Slot	Alternate Slot
10th to 16th of the Month	MM/DD 00:00-00:00(UTC)	MM/DD 00:00-00:00(UTC)
Week 2	Preferred Slot	Alternate Slot
17th to 23th of the Month	MM/DD 00:00-00:00(UTC)	MM/DD 00:00-00:00(UTC)
Week 3	Preferred Slot	Alternate Slot
24th to the end of the Month	MM/DD 00:00-00:00(UTC)	MM/DD 00:00-00:00(UTC)









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## IFATCA Speak English Program Participant Booking Form

#### **Booking instructions:**

- 1. You must be a member of an IFATCA Member Association.
- 2. You can book one session per week.
- 3. Please fill up your preferred AND alternate slot.
- 4. Enter the email that you will be using to join Google Meet during the session.
- By the 8th of every month; If the matching is successful, you will receive a confirmation email from SEP secretariat.
- If the matching is unsuccessful, you will receive nothing from the SEP secretariat.
- 7. If for any reason you need to cancel the confirmed session, please inform <a href="mailto:sep@ifatca.org">sep@ifatca.org</a> no later than 24 hours before the session.
- After filling this booking form, please save and rename this file with the following format: (IFATCA SEP – "Your Name") and send it back to your MA director or the Point of Contact for this program in your association.
- 9. DO NOT SEND THIS FORM DIRECTLY TO THE SEP SECRETARIAT.





#### IFATCA Speak English Program

For Facilitators - How to indicate your availability using Google Calendar

#### Step 1

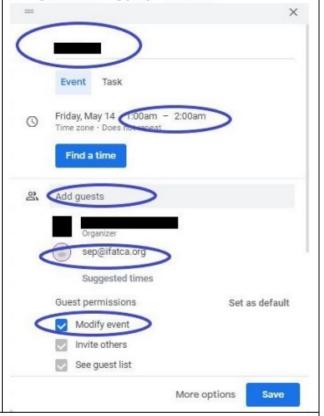
Ctan 2

- Using your personal Google Calendar
- Create an event on the day and time (duration 1 hour) you are available to facilitate SEP sessions.
- You can create the event in local time on your personal Google Calendar
- The shared SEP Google Calendar will display in +00 UTC

Event Friday, Ma Time zone Find a tim Add guest	Task ay 14 1 · Does no			Dam			
Friday, Ma Time zone Find a tim	ay 14 1 · Does no			)am			
Time zone Find a tim	Does no			)am			
Add gues	4-						
	ts						
Add Go	oogle M	eet vid	leo cor	nferenc	ing		
Add locat	ion						
Add descr	ription o	r attacl	hments	3			
Busy - Defa	ault visibi	lity · Not	tify 30 m	ninutes b	efore		
			Мо	re optic	ons	S	ave
	Add desc	• • • • • • • • • • • • • • • • • • • •	Add description or attac	Add description or attachments  Busy - Default visibility - Notify 30 m	Add description or attachments  Busy · Default visibility · Notify 30 minutes b		Add description or attachments  Busy - Default visibility - Notify 30 minutes before

#### Step 2

- Click "Add title" and enter "SEP with your name".
   Example: SEP with Anton
- Click "Add guest" and add sep@ifatca.org
- Select the "Modify event" option.
- Click the "Save" button







## Comments or Questions





