



COVID-19 MASSAGE CLIENT PROTOCOLS

To Make An Appointment:

- You must make an appointment to secure a session time. No walk-ins will be allowed.
- You will need to bring a mask to your appointment to wear. If you do not have one, we do have a limited amount available for purchase at our office.

Your Arrival:

- Please remain in your vehicle upon arrival to our office. At this time, if you have your Therapist's contact number, notify them that you have arrived. If you do not have their contact number, text or call (701)367-3651 to check in with our front desk. We will call or text you to come in once the Therapist and treatment room is ready.
- If you need to use the restroom, please do so prior to checking in.
- You will be asked to wash and sanitize your hands before your session.
- You will be asked to sign our Coronavirus Liability Release Form and will go directly to the Therapist's room from there.
- We will take your temperature upon arrival
- Please wear your mask while at our office over your nose and mouth to the extent possible. If you do not have one, we do have a limited amount available for purchase at our office.
- Please hang your clothing on hooks provided in each room. We ask you not to lay your clothing on surfaces that cannot be sanitized easily.
- If you are feeling ill or have symptoms of any illness or have been in contact with a positive Covid-19 person, we will not allow you to receive service at this time. Nor will we charge you for that appointment.

Taking Payment - Post Treatment:

- Once you have completed with your service and have redressed. You may exit treatment room and continue to check-out in lobby. Therapist will take contactless payments and provide post treatment plans here. Each LMT may use a phone, or tablet to do rescheduling for your next session.
- Credit Card Payment: Your Therapist will collect via contactless chip reader with no signatures being required. Receipts can be sent by text or email.
- Cash/Check Payment: We will have envelopes for paper payment. You may put your payment in the envelope. (This will limit your direct contact with money).
- We appreciate you and your understanding during this time!