

KEY LESSONS & OUR CHALLENGES TO YOU

Learn your community & learn the players.

Don't be afraid to meet people who don't want to meet you.

Be present even if they don't want to engage.

Be patient!

Get comfortable with the uncomfortable.

Be a real person & meet people where they are.

Share information! Share information! Share information!

Develop and learn about resources. Use them when you need.

Phone a friend. This job was not meant to do alone.

Network outside of the agency. Especially in the community.

Learn as much as you can. Don't keep your training & experience to yourself.

Find ways to motivate and stay motivated. Be proactive. Don't get complacent.

Think outside the box & find others who will too.

Stand up for the right thing.

When you fail to take action, an abuser's position is reinforced.

When you fail to take action, you are partly responsible when they do it again.

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