

THE PROCESS REF

NO PROCESS, NO UNITY OF EFFORT



The Harness/The Process is the “Team Glue”.

NO REF, NO PROCESS



FOUR 2-HOUR BLOCKS

1. The Power of Employee Engagement
2. The Power of Simplicity
3. Product Lunch and Learn
4. The Power of Keeping Things Calm
5. The Power of the Daily Routine

Joel Busboom is just the Facilitator. The focus is on having the group brief the information so they can get comfortable with the material.

THE POWER OF FEELING SUPPORTED

- Group Brief: Forming, Storming and Norming
- Main Point: Processes unite teams and help the team feel heard and supported. This ties directly to Employee Engagement. Employee Engagement ties directly to all Key Performance Indicators.

THE POWER OF CALM AND SIMPLE

- Group Brief: Forming, Storming and Norming
- Main Point: Identifying the *main obstacle* to achieving a goal is hard. Keeping the group calm and making things simple is the key to being able to gain consensus.

THE POWER OF A TEAM

- Group Brief: List all of the stakeholders that benefit from your company being safer and more efficient.
- Main Point: Using a process will break down silos and including other departments and external stakeholders....**it drives stakeholder engagement.**

THE POWER OF THE DAILY ROUTINE

- Group Brief: The Triune Brain and Newton's Cradle
- Main Point: Processes are necessary to break through the daily routine. The Process Ref's energy is needed to make this happen.