

TERMS & CONDITIONS

These Terms and Conditions outline the rules and regulations governing the use of All In One (BGL)'s services and facilities. By booking our services or using our facilities, the Client agrees to adhere to the following terms and conditions:

1. **SMOKING & E-CIGARETTES:**

Smoking and the use of e-cigarettes are strictly prohibited inside the venue and in all corridors. Please follow the designated smoking areas as per the Laws of Singapore. Failure to do so will result in the forfeiture of your deposit.

2. **ALCOHOL:**

The Client may bring and consume alcoholic beverages within the venue; however, consumption is not allowed outside the venue premises, including bringing out cups, open cans, and open bottles. All unfinished alcoholic beverages must be disposed of appropriately. Noncompliance with this policy will result in the immediate cancellation of the booking and forfeiture of the deposit. Please consume alcohol responsibly and refrain from drinking and driving.

3. **CLEANING & INVENTORY:**

Footwear is not allowed. The Client is responsible for ensuring basic cleanliness after their booking, which includes disposing of all trash in the provided bins and trash bags. Additional cleaning fees will be applied if the floor, walls, or furniture are dirty from any food or liquid spills, mud stains, or any other debris. Any furniture that has been moved must be returned to its original position. Charges will also incur for any damage or loss of items, such as rechargeable batteries, or furniture that has been clawed, scratched, or stained. Additionally, all electrical appliances (eg. Air Conditioners, Projectors) must be turned off after their booking.

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4. **INCONSIDERATE BEHAVIORS:**

The Client is responsible for the conduct of all individuals present during the booking, including guests, models, and assistants. Please refrain from excessively loud music, shouting, or rowdy behavior. All activities should be confined to the venue and not extend anywhere outside the venue. Any complaints or police involvement will result in the forfeiture of your deposit.

5. **PROHIBITED ACTIVITIES:**

Any form of sexual activity or drug use is STRICTLY prohibited within the venue or the building. Any found or suspected activities will not warrant any warning and police will be called. This will result in the forfeiture of your deposit.

6. **VOMITING:**

In case of vomiting found anywhere within the venue, shared public spaces, staircase, or corridors, an additional cleaning fee of \$100 will apply. Please be considerate to those who have to clean up after to prepare the venue for the next booking.

7. **DECORATION:**

Please refrain from using strong mounting tapes, nails, glue, or any adhesive that may damage surfaces or be difficult to remove. Instead, we recommend using White Tack, masking tapes or 3M command non-stain adhesive. Additional charges apply for any peeled walls, residue left behind, or reinstatement.

8. **TIMELINESS:**

The Client must ensure to enter & leave the venue as per their booked time, unless prior confirmation has been sought with the venue 1 hour before the booking ends. Extensions must be approved first and payment upfront is required before they are allowed to further their stay in the venue. Additional charges will apply for overstaying.

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9. **DELIVERIES:**

Catering and any delivery/additional services must be delivered within the timeslot of the Client's booking. If any external services fail to deliver within their allocated booking, we reserve the right to refuse to receive the catering/services or provide any assistance with the delivery. Additional charges will apply if these external services arrive outside the booked timing.

10. **VENDING MACHINE:**

The vending machine imposes a temporary charge of \$30 for every transaction, with any remaining balance promptly refunded. We appreciate your understanding that, in some cases, the refund process may take up to 10 working days for banks with slower processing times.

11. **DEPOSIT:**

Any additional charges will be deducted from the deposit. Security deposits for all events held during the week will be consolidated & processed the following week. Clients can expect to receive their refund during the week after their event. Deposit Refunds will be issued via PayNow Bulk Transfers to the phone number provided at the time of booking, unless otherwise specified. Please be informed that bank processing times for bulk transfers may take several days.

12. **LIABILITY:**

The Client agrees to release, indemnify, and hold harmless All In One (BGL), its employees, and representatives from any liability for any claims, losses, damages, or expenses arising out of the use of their services or facilities. All In One (BGL) is not responsible for any loss, theft, or damage to the Client's belongings during their booking.

13. **60 DAY CANCELLATION POLICY:**

Cancellations 60 days in advance will receive a full refund.
Cancellations 60 days to 30 days in advance will receive a 50% refund.
Cancellations for events starting within 30 days are non-refundable.

ALL IN ONE



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By proceeding with the booking, the Client acknowledges that they have read, understood, and agree to abide by these Terms and Conditions. This Agreement constitutes the entire understanding between the parties and supersedes all prior agreements, understandings, or representations.

NON-COMPLIANCE OF ANY RULES STATED WILL RESULT IN THE IMMEDIATE TERMINATION OF THE BOOKING AND FORFEITURE OF YOUR DEPOSIT. AS SUCH, ALL GUESTS MUST EVACUATE THE PREMISES IMMEDIATELY OR PROPER AUTHORITIES WILL BE CALLED FOR ASSISTANCE.