



LSD Promotions

Trading Terms & Conditions

1. DEFINITIONS

“Company” means LSD Promotions. “Trader” means any individual or business approved to trade. “Event” includes markets and special events operated by the Company.

PART A: CORE LEGAL TERMS

2. PAYMENT TERMS

All fees must be paid in full by the stated deadline. Failure to pay may result in cancellation of the booking and loss of trading position.

All payments are non-refundable except: - where required by law; or - at the Company’s discretion in exceptional circumstances.

The Company will make reasonable efforts to mitigate losses, including attempting to resell pitches where appropriate.

3. TRADING BOND (REGULAR TRADERS)

Regular traders must maintain a trading bond equivalent to one or two weeks’ rent.

The trading bond: - may be applied against final trading periods; or - may be forfeited in cases of non-attendance or breach.

Trading status may be suspended until the bond is reinstated and reviewed by the Company.

4. ATTENDANCE

Traders must attend all approved trading days unless agreed otherwise in advance.

Failure to attend without reasonable notice may result in: - forfeiture of fees and/or trading bond; and - review of future trading eligibility.

5. CANCELLATIONS

Where cancellation is requested:

- 14+ days' notice: credit may be offered;
- 28+ days' notice: resale may be attempted for refund.

Refunds or credits are discretionary and subject to resale and costs incurred.

6. SPECIAL EVENT BOOKINGS

All applications are subject to approval. Payment must be made within the stated timeframe.

The Company reserves the right to refuse any application.

7. POWER SUPPLY

Where power is provided, the Company will use reasonable endeavours to supply it.

Power supply is not guaranteed and may be affected by operational or external factors.

The Company shall not be liable for indirect or consequential losses arising from power issues.

8. FORCE MAJEURE

The Company reserves the right to cancel or amend events due to circumstances beyond its control, including but not limited to: - severe weather - government restrictions - safety risks

Refunds or credits will be considered at the Company's discretion.

9. LIABILITY

To the fullest extent permitted by law, the Company shall not be liable for:

- loss of profit;
- loss of sales;
- indirect or consequential losses.

Nothing in these terms excludes liability for death or personal injury caused by negligence.

10. RIGHT TO REFUSE OR REMOVE

The Company reserves the right to refuse entry or remove any trader where necessary to:

- protect safety;
- manage serious misconduct issues
- ensure compliance; or
- maintain event integrity.

Any such action may result in immediate removal, suspension, or further action in accordance with the Company's Trader Conduct Policy.

11. INSURANCE

All traders must hold valid public liability insurance with a minimum cover of £5,000,000.

12. GOVERNING LAW

These terms are governed by the laws of England and Wales.

PART B: OPERATIONAL TERMS (BINDING)

Traders agree to comply with all operational policies, site rules, and instructions issued by the Company. Traders must ensure they have read Company policies on the website which can be accessed here: <https://lsdpromotions.com/policies>. These policies form part of the Terms and Conditions and are contractually binding.

Failure to comply with any of the operational requirements, policies and procedures may result in enforcement action, including suspension, a level of warning or termination under the Trader Conduct Policy.

13. TRADER CONDUCT

Traders must behave professionally at all times and comply with the Trader Conduct Policy.

Aggressive, abusive, or unsafe behaviour may result in immediate removal, suspension, or formal action in accordance with that policy.

14. PRODUCT APPROVAL

Only products approved at application may be sold in accordance with the Balance of Trade Policy.

The Company reserves the right to:

- require removal of unapproved products; or
 - suspend a stall for serious breaches and take action in accordance with the Trader Conduct policy.
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15. SITE RULES & SET-UP

Traders must comply with all site-specific instructions and operational guidance issued by the Company.

Failure to comply may result in refusal to trade or enforcement action under the Trader Conduct Policy.

16. ATTENDANCE & PUNCTUALITY

Late arrival or failure to attend may result in:

- loss of pitch; and/or
 - forfeiture of fees;
 - formal action under the Trader Conduct Policy.
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17. HEALTH & SAFETY

Traders must comply with all applicable legislation and site-specific requirements.

Food traders must comply with the Food Hygiene Trader Guidance and all relevant food safety laws.

18. LPG, GENERATORS & EQUIPMENT

All traders using LPG or generators must comply fully with the LPG & Generator Safety Policy.

Petrol generators are prohibited.

Failure to comply may result in immediate suspension of trading and formal action taken in accordance with the Company's Trader Conduct policy.

19. WASTE MANAGEMENT

Traders must remove all waste and comply with environmental requirements.

Failure may result in charges or enforcement action under the Trader Conduct Policy.

20. FOOD & DRINK REQUIREMENTS

Food traders must:

- comply with food hygiene legislation;
 - comply with local authority specific food hygiene rating standards (this means that dependent on your rating, you may not be permitted to trade if your rating does not meet the minimum rating stipulated by the local authority);
 - meet all requirements outlined in the Food Hygiene Trader Guidance.
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21. AGE RESTRICTED GOODS & ALCOHOL

Traders selling age-restricted goods must comply with the Age Restricted Goods Policy, including Challenge 25 requirements.

Failure to comply may result in formal action and reporting to relevant authorities.

22. WEATHER & EVENT CONDITIONS

Events operate outdoors and traders accept the commercial risks associated with this. The Company shall not be liable for any loss of profit, sales, or pitch fees arising from event cancellation due to unsafe weather conditions.

23. SECURITY

Where security is provided, it is for general monitoring only. The Company is not responsible for loss or damage to trader property.

24. BALANCE OF TRADE

Applications are assessed in accordance with the Balance of Trade Policy.

No exclusivity is granted.

25. DATA PROTECTION

The Company will not disclose details of other traders in accordance with applicable data protection laws.

26. COMPLAINTS

All complaints must be raised in accordance with the Complaints Handling Policy.

ACCEPTANCE

By trading with LSD Promotions, you confirm that you have read and agree to these Terms & Conditions and all associated policies.