

*If they need
to talk, would
you be able
to listen?*



CALLING ALL LISTENERS

***NEW KAPPORET runs a
Christian helpline and email
service, launched by a multi-
denominational group of Christian
volunteers in May 2020.***

**CHRISTIAN
HELPLINE**

LISTENING & PRAYER SUPPORT
No judgement, no preaching, no advice or direction

JUST THE LOVE AND COMPASSION OF JESUS FOR YOU, AS YOU ARE

FREEPHONE (UK) - 0808 801 0585

LINES ARE OPEN 3PM TO MIDNIGHT - 7 DAYS A WEEK
Calls are confidential and do not appear on callers' bills

**OR EMAIL: niki@christianhelpline.uk
www.christianhelpline.uk**

WHY NEW KAPPORET?

In the Old Testament, the golden cover of the Ark of the Covenant was called Kapporet, the 'Seat of Mercy'. It provided a holy space in the Holy of Holies, where God would listen to His people. New Kapporet offers a new space, a space for the 21st century, where people are invited to approach God, in the person of His son, Jesus Christ, to tell Him of their pain and suffering and to ask for his help.

OUR MISSION

Our mission derives from Jesus' wonderful invitation, so full of compassion and hope, to all those who feel weary or oppressed by life.

***"Come to me all you who
labour and are over-burdened
and I will give you rest."
(Matthew 11:28)***

NEW KAPPORET aims to make it easy for all those who feel weary or over-burdened to come to Jesus, so that, through our non-judgemental and compassionate listening and our prayer support, each one might feel able to express to him their thoughts and feelings, and experience his unconditional love, mercy and gentle care for them, as they are.

The helpline is **open to everyone** but is aimed especially at those seeking Christian consolation or prayer support to deal with life's challenges. **Our lines are currently open from 3pm to midnight, seven days a week.** We also have an email service for those who find calling us difficult.



LISTENER TRAINING AND DEVELOPMENT

Our listeners receive comprehensive online training (usually in small groups) at times to suit them. There are eight modules, covering all aspects of Christian listening, including how to listen effectively, how to respond to emotional distress and despair, how to safeguard children and vulnerable adults, and how to handle the most difficult and sensitive calls. In each module, great emphasis is given to how the listener can create space for the caller to encounter Jesus in their particular situation.

All you will need to become a listener is a landline or mobile, a computer or tablet (for the training), and access to the internet.

LISTENER SUPPORT

Our listeners work from home and ring into a virtual call centre when on watch to access calls. Watches are two hours in duration and listeners are able to sign up for a watch whenever it is convenient for them. The minimum expectation of all listeners is two hours per week.

Although working from home, our listeners always feel strongly supported and cared for. Experienced watch leaders are on call throughout each watch, praying with listeners at the beginning of the watch to prepare them to receive calls 'in the presence of Jesus', offering support whenever needed and creating opportunity for the volunteer to pray and de-brief at the end of the watch, to ensure that difficult calls are let go.

All listeners are given the opportunity to meet other listeners informally, to share experiences and insights, to learn from one another and to develop their Christian listening skills. On-going mentoring and training are available to deepen and refresh relevant skills and ensure that regularly updated policies are fully understood and applied.

FOR FURTHER DETAILS

T: 01636 636189 or

E: info@newkapporet.org



NEW KAPPORET

Listening in the presence of Jesus