



**Service Rates**  
**Effective March 1, 2023**

**LABOR EXPENSES:**

PREFERRED CUSTOMER HOURLY RATES - 8:00 AM TO 4:00 PM .....	\$145.00/HR.
NON-CUSTOMER HOURLY RATES - 8:00 AM TO 4:00 PM .....	\$205.00/HR.
<i>Payment is required once service is completed.</i>	
SATURDAY/SUNDAY/AFTER HOUR RATES BEFORE 8:00 AM AND AFTER 4:00 PM.....	\$217.50/HR.
HOLIDAY PREMIUM RATES ( <i>Subject to Technician's Availability</i> ).....	\$290.00/HR
MISCELLANOUS SUPPLIES FEE .....	\$25.00/DAY

**TRAVEL EXPENSES:**

TRAVEL TIME DURING REGULAR HOURS WITHIN DADE COUNTY .....	\$80.00/HR.
<i>Additional charges may apply for travel outside of Dade/Broward/Palm Beach Counties.</i>	
SATURDAY/SUNDAY/HOLIDAY TRAVEL TIME .....	\$120.00/HR.
AUTOMOBILE (Outside Dade County).....	\$.66/MILE
TRAVEL AND LIVING EXPENSES .....	ACTUAL COST

**PARTS:**

All parts supplied during service will be added to service ticket once service is completed. Repair parts needed to complete service will require customer's formal approval or purchase order prior to processing an order. Any shipping costs, handling fees and taxes will be applied to final invoice. Acorn East Packaging does not warrant any defective part. Any warranties considered will be evaluated by the vendor or equipment manufacturer. All sales are final.

**PREFERRED CUSTOMER TERMS:** ..... NET 30 DAYS  
**NON-CUSTOMER TERMS:** .....PAYMENT REQUIRED PRIOR TO ORDERING PARTS

**SERVICE OUTSIDE TERRITORY (*Outside of Miami-Dade/Broward/Palm Beach Counties*):**

Any service rendered outside of Miami-Dade/Broward/Palm Beach Counties will be subject to charges that may include hotel, flight, transportation & meals per technician. A purchase order is required prior to technician's departure of agreed service date outside of FL. If PO is not received by said date, any arrangements will be cancelled, and any fees associated with flight, transportation and/or hotel charges will be applied to customers invoice whether OR NOT service is rendered.