



of Monroe County **SERVICES GUIDE**

EMERGENCY NUMBERS

Emergency Call 911

Suicide & Crisis Lifeline call/text 988

Veterans can press "1" after dialing 988 to connect directly to the Veterans Crisis Lifeline.

Sign Up: Local Emergencies, Community, and Weather Alerts

<http://hyper-reach.com/tnmonroesignup.html>

Adult Mobile Crisis 865-539-2409

Children and Youth Mobile Crisis 865-539-2409

Monroe County E.M.S. 423-442-4063

Tennessee Poison Center 800-222-1222

Sheriff's Department Monroe County 423-442-3911

Dispatch 423-442-4357

Madisonville Police Department 423-442-2268

Sweetwater Police Department 423-337-6151

Tellico Plains Police Department 423-253-2030

Vonore Police Department 423-884-2480

Funding for this project was provided by

MONROE COUNTY



Prevention & Wellness Coalition

MonroePWC.org



MonroeHealth.org

CHILD CARE

Boys and Girls Club of the Monroe Area

423-442-6770 Main Office

423-442-1318 Madisonville, TN

423-520-3350 Rural Vale, TN

423-337-0320 Sweetwater, TN

423-545-9779 Teen Center

423-520-3344 Vonore, TN

Offers after school and summer programs for school aged children in the Monroe Area.

Child Abuse Complaint Hotline

877-237-0004

Report child abuse and neglect.

Circle G Mountain Ministries

423-295-2299

Christian non-profit that helps families building and repairing their home. Also, host camps for the youth.

Child Development Center Sweetwater, TN

423-337-6082

Childcare for ages 2-12yo.

Children's House

423-442-5612

Childcare for ages 13m-5yo.

Douglas Cherokee Head Start Information

423-442-3722 Madisonville, TN

423-442-2328 Mt Vernon, TN

423-337-5303 Sweetwater, TN

Early childhood education, health & nutrition services for low-income families.

First Baptist Church Child Care Madisonville, TN

423-442-6250

Childcare for ages 6wks-5yo.

Kiddie Korner DayCare

423-420-9925

Childcare for ages 6wks-13yo.



CHILD & FAMILY SERVICES

Camelot Care Center

423-476-3799 Cleveland, TN

865-481-3972 Knoxville, TN

Offers home-based services to children and families including foster care, intensive counseling, outpatient therapy, case mgmt., substance abuse services for teens and family preservation service.

CASA Monroe

423-442-2750

Court appointed volunteer advocacy that represents children in the court system due to abuse or neglect.

Child Abuse /Child Care Complaint Hotline

877-237-0004

Report abuse or neglect.

Child Support Services of TN

423-479-8144 Cleveland, TN

Paternity testing and help setting up child support.

CHILD & FAMILY SERVICES

Children's Hospital Rehabilitation Center

865-690-8961 Knoxville, TN

Physical, occupational, feeding and speech therapy. Programs include motivating mealtime, sensory processing and torticollis.

Department of Children Services

423-442-3641 Madisonville, TN

Childcare assistance, mental health services, food assistance and more.

Department of Human Services

423-442-7403 Madisonville, TN

Food assistance, families first, and help applying for Medicaid and TennCare.

Family Crisis Center

865-637-8000 Knoxville, TN

Emergency housing services, legal and financial assistance, support and counseling.

Full Circle Women's Services

423-744-3005

Free pregnancy testing, counseling, parenting skills classes, and baby needs.

Healthy Families East Tennessee

423-333-6929

Home visitation that helps with teaching basic childcare.

Imagination Library

423-442-4026 Sweetwater, TN

Program created by Dolly Parton that mails free book to children from birth to age 5.

LTVEC Monroe County Birth to Three Programs

865-458-8900

Developmental therapy to young children with special needs. Referrals by TEIS.

Monroe County Health Department

423-442-3993 Madisonville, TN

WIC, Family planning, HUGS, CHAD and CSS programs. Case management for families and assist children up to 21-year-old with special needs.

Monroe County Juvenile Court

423-420-9106 Madisonville, TN

Monroe County School System

423-442-2373 Madisonville, TN

Monroe County Schools Family Resource Center

423-442-7971 Madisonville, TN

Emergency children's fund, School Supplies Program, Weekend Food bag for Kids program school & hygiene supplies, kindergarten registration, clothing closet assists Back to School Health Fest, referral and information services.

Nurture the Next

423-643-7600 Chattanooga, TN

Program to help support parents. Home visits until child enters kindergarten. Offers parenting classes, mentorship, parent helpline and domestic violence hotline.

Parenting Helpline

800-356-6767

Provides supportive listening, information and referral services to parents under stress.



CHILD & FAMILY SERVICES

Peninsula Lighthouse Treatment Center

865-970-9800 Knoxville, TN

Substance abuse and mental health services for children and adults. Outpatient Center available.

Pregnancy Resource Center

865-977-8378 Maryville, TN

Free pregnancy testing, ultrasound exams, community resources and healing after abortion.

Relative Caregiver Program

866-321-9111

Services for caregivers that include information, referrals, support groups, respite care and advocacy assistance.

Sweetwater School System

423-337-7051

Technology Access Program

865-332-5313 Loudon, TN

Restores and gives away computers to needy families.

TENNderCare

423-442-3993 ext. 1017 Madisonville, TN

Free Child Checkups and healthcare up to age 21.

Tennessee Baptist Children's Homes

423-892-2722 Chattanooga, TN

Residential homes for children in crisis.

Tennessee Early Intervention System

865-579-3099 Knoxville, TN

Helps with child development up to age 3.

Tennessee Family Support Program

423-664-5120 Chattanooga, TN

Assist individuals who have severe disabilities.

The Family Center

423-745-8942 Athens, TN

Programs to help break cycles of trauma. Intensive information and skills for families.

The Hope Center 10th Judicial District

423-744-0599

Provides forensic investigation services, counseling, and family advocacy for victims of physical and sexual abuse. Also offers free parenting classes and SA center for adults.

Upper Room Christian Counseling Center

865-414-3269 Sweetwater, TN

Grief, addiction, marriage and family counseling.

UT/TSU Extension Office

423-442-2433 Madisonville, TN

Offers co-parenting classes/ court ordered for divorcing couples or custody dispute. 4-H programs, educational programs for individuals, families, and farmers that prioritize protecting the environment, the use of natural resources and improving overall health.

Young Life Monroe County

865-291-8312 Sweetwater, TN

Christian ministry that reaches out to students.

Youth Villages

865-560-2550 Knoxville, TN

866-791-9225 Specialized Crisis Services

Serves emotionally and behaviorally challenged children and teens with intensive home services, residential treatment, foster care and adoption, transitional living and specialized crisis services.

DISABLED SERVICES

American Council for the Blind

800-424-8666

Promotes independence and equality to the visually impaired.

American Foundation for the Blind

800-232-5463

Conduct research to advance change, promote knowledge and shape policy and procedures.

American Society for Deaf Children

800-942-2732

Information for those who help hearing impaired children.

The ARC

865-546-9431

Serving people with intellectual and developmental disabilities.

Alzheimer's Tennessee

865-544-6288

Provides education, training, advocacy, and adult day services.

American Cancer Society

800-227-2345

Voluntary organization dedicated to eliminating cancer.

American Kidney Fund

800-638-8299

Provides education and prevention. Helps with financial aid for dialysis patients.

American Lung Association

865-691-7228

Prevents lung disease through education and research.

Autism Society

865-247-5082 Alcoa, TN

Improving lives through education, collaboration and support.

CancerCare

800-813-4673

Case management, counseling, support groups, education and financial assistance.

East Tennessee Children's Rehabilitation Center

865-690-8961 Knoxville, TN

Physical, occupational, speech and feeding therapy.

Epilepsy Foundation

865-522-4991 Knoxville, TN

Fight to overcome challenges of epilepsy, find cures and save lives.

Juvenile Diabetes Research

865-544-0768

Focuses on type 1 diabetes research.

Knoxville Center for the Deaf

865-579-0832-Voice

865-978-6051-Video

Sign language interpreting, sign language classes and interpreter workshops.

Leukemia & Lymphoma Society of America

615-331-2980

Education, support, research and advocacy.

Lupus Foundation of America

800-558-0121

Improve quality of life through programs of research, education, support and advocacy.

Missing and Exploited Children

800-843-5678

Fights against abduction, abuse and exploitation.



DISABLED SERVICES

National Child Safety Council

800-327-5107

Helps save lives by providing local law enforcement with safety education, materials and programs.

National Down's Syndrome Society

800-221-4602

Offers support to people with Down's Syndrome and their families.

National Parkinson's Foundation

800-473-4636

Improving care and advancing research toward a cure.

National Poison Control Hotline

800-222-1222

24/7 helpline, pill I.D. and poison information.

National Spinal Cord Injury Association

718-803-3782

Services and programs to help people with spinal cord injuries and disorders.

Problem Gambling Helpline

800-552-4700

24/7 resources and referrals for those with gambling problems.

SAMHSA- Substance Abuse & Mental Health Services

800-662-4357

Helps find treatment, provides resources and materials to communities.

Shriner's Hospital for Children

800-237-5055

Provides care to children with injuries and birth defects regardless of financial ability to pay.

SIDS Grief Support

800-221-7437

Bereavement support for families who have sudden loss of an infant.

Special Olympics for Tennessee

615-329-1375

Year around sports for children 2 and up with disabilities.

Tri-County Center (Job Training Services)

423-745-8902 Athens, TN

The Hearing & Speech Foundation

865-977-0981 Maryville, TN

University of TN Developmental & Genetic Center

865-305-9030 Alcoa, TN



DOMESTIC VIOLENCE

CASA- Court Appointed Special Advocates

423-442-2750 Maryville, TN

Court appointed volunteer advocacy that represents children in the court system due to abuse or neglect.

Chattanooga Partnership for Families

423-755-2700

Counseling, crisis intervention, and prevention services.

Family Violence Helpline

865-637-8000

Can help with local resources and referrals.

Harbor Safe House

423-479-9339

Domestic Violence, rape and sexual assault shelter.

Dating violence awareness, housing for unaccompanied youth, housing for homeless, offers individual or group counseling and court advocacy.

Haven House

865-983-6818

865-982-1082 Hotline

Emergency shelter for victims of domestic violence (not gender specific) & their children, 24 hour crisis hotline, court advocacy, case management, support groups, community education for prevention.

HOPE Center

423-745-5289

Shelter & support for victims of domestic violence & rape/sexual assault, advocacy & community education/services & programs are available to prevent abuse, counseling, court advocacy & other support services. Child advocacy center that offers forensic interviews, medical exams, court advocacy and counseling.

Iva's Place Shelter

866-239-0871

Crisis intervention, trauma focused therapy, safety planning, immediate placement and transitional housing, legal advocacy, life skills class, prevention and parenting education for female domestic violence victims and their dependent children.

Kent C. Withers Family Crisis Center

865-637-8000

Place of refuge for women experiencing domestic violence & their children. While at shelter women receive on-site counseling & case management to help them through this challenging time. Hotline available 24/7. Can help with safety planning and find support groups. Court advocacy, referrals and legal services, employment and education services. Transitional housing is offered as well.



Monroe STOPe

423-519-1232

423-836-2906

Assists victims of domestic violence with a variety of needs, such as group and crisis counseling, advocacy, support sessions, safety planning, & resource accessibility. Community education and outreach. Can assist with completing order of protections and court advocacy.



DOMESTIC VIOLENCE

SafeSpace

865-453-9254

Safe, secure and confidentially located shelter. Services they provide are comprehensive & specifically designed to anticipate the needs of victims.

Sexual Assault Center of East Tennessee

865-522-7273

Sexual assault nurse examinations, advocacy, therapy, education, and outreach.

Tennessee Adult Protection Services Hotline

888-277-8366

Hotline to report adult and elderly abuse or neglect.

Tennessee Domestic Abuse Hotline

800-356-6767

Referral and counseling helpline that is available 24/7. Offer referrals, supportive listening and help with safety planning.

Tennessee Human Trafficking Hotline

855-558-6484

Report suspected human trafficking.

EDUCATIONAL SERVICES

Adult Community Training

865-986-1137 Fax Lenoir City, TN

865-986-6182 Phone

Provides vocational and residential programs to individuals with developmental disabilities.

American Job Center of Monroe

423-745-2028 Athens, TN

Provides resources for workforce solutions.

Educational Opportunity Center

423-884-2192 Vonore, TN

Provides counseling and information on college admissions.

Knoxville Area Communications Center for the Deaf

865-579-0832

Teach Sign Language Classes

LTVEC Monroe County Birth to Three Programs

865-458-8900

Developmental therapy to young children with special needs. Referrals by TEIS.

Monroe County Adult Education

423-442-2373 Madisonville, TN

Offers free classes.

TN Achieves/ Tennessee Promise

865-621-9223

Provides last-dollar scholarships with mentor guidance.

Tri-County Center

423-745-8902

Job training services.

UT Monroe Co. Extension Office

423-442-2433 Madisonville, TN

4-H program, education to framers, parenting skills, managing finances and more.



EMPLOYMENT

Advantage Resourcing

423-744-3950 Athens, TN

Customized workforce solutions, direct placement services, payroll and temp-to-hire.

Aerotek

865-292-2400 Knoxville, TN

Staffing services and workforce management.

American Job Center of Athens

423-745-2028

Offers computerized labor market information, internet access, workshops, on-line talent bank, job placement, recruitment and training.

Catalyst Technology Group USA

865-584-1333 Vonore, TN

Direct placement services in the workforce.

Randstad

423-420-0645 Madisonville, TN

Staffing services that specialize in manufacturing, office and administration.

Tech USA

865-531-2931 Knoxville, TN

Technology recruitment solutions.

Tri-County Center

423-745-8902 Athens, TN

Job training services.



FOOD, CLOTHING, FURNISHINGS & UTILITY ASSISTANCE

Cora Veal Senior Citizen's Center

423-442-2022 Madisonville, TN

Assist with transportation, home delivery meals and SNAP benefits. Offers programs such as Alzheimer's support groups, adult coloring, bingo, tai chi for memory, line dancing, corn hole and music. Dementia friendly workshops. Meals on Wheels. Exercise programs. Lunch and Learns that help caregivers understand how to interact with those with Alzheimer's.

Department of Human Services

423-442-7403 Madisonville, TN

Food assistance, Families First, Childcare assistance, Medicaid and TennCare.

Douglas Cherokee Neighborhood Service Center

423-442-3769 Madisonville, TN

Assists in emergency medication, shelter, commodities, utility assistance, clothing, USDA Commodity Program, gardening and canning supplies.

East TN Human Resource Agency

865-691-2551 Knoxville, TN

Service include independent living, nutrition, housing and utilities, employment support, transportation, judicial support, education and advocacy.

East TN Red Cross

865-584-2999 Knoxville, TN

Assists in emergency needs due to disasters including fires.

Families First/ SNAP Program

866-311-4287

Workforce development and employment program

Provides transport, childcare assistance, job training and temporary cash assistance.

FOOD, CLOTHING, FURNISHINGS & UTILITY ASSISTANCE

First Baptist Food Pantry Madisonville, TN

423-442-4544 Madisonville, TN

Occurs every Saturday 8:00am to 9:30am.

Good Samaritan Loudon County

865-986-1777 Lenoir City, TN

Monday- Friday 9:00am- 12:30pm. Food pantry for Loudon County residents.

Good Shepherd Center

423-420-8888 Madisonville, TN

Provides food, personal care products and diapers, 5 articles of clothing to each person per household per month, 5 miscellaneous items per month, transport via ETHRA for medical appointments, assists emergency housing for fire victims, layette set for newborn baby and more.

M-Th- 9am-12:30pm

Good Blessings, a ministry of Hopewell Springs Baptist Church

423-519-9662

Provides diapers, new and gently used baby clothing, and lots of other baby items. Parents can visit the room and get items for their baby and toddler after attending any church service. The first step to receiving services is to call and speak with Amanda Williams.

Habitat for Humanity

423-442-8886 Madisonville, TN

Nonprofit organization that helps build and improve homes of families in need.

Manna Outreach Ministry

865-988-6921 Maryville, TN

Food pantry serving Blount County, free clothing closet, operation Christmas Child, Celebrate Recovery and Helping Hands.

Monday- 10am- 1pm

Meals on Wheels

423-318-6935 Main Office

423-442-5834 Cora Veal Location

Provides nutritious meals to seniors age 60 and older.

Monroe County Dental Clinic

423-442-8828 Madisonville, TN

Assists adults and children with dental needs on sliding scale basis.

Monroe County Health Department

423-442-3993 Madisonville, TN

Assists parents in caring for nutritional needs of infants and toddlers.

Relative CareGiver Program

866-735-8752

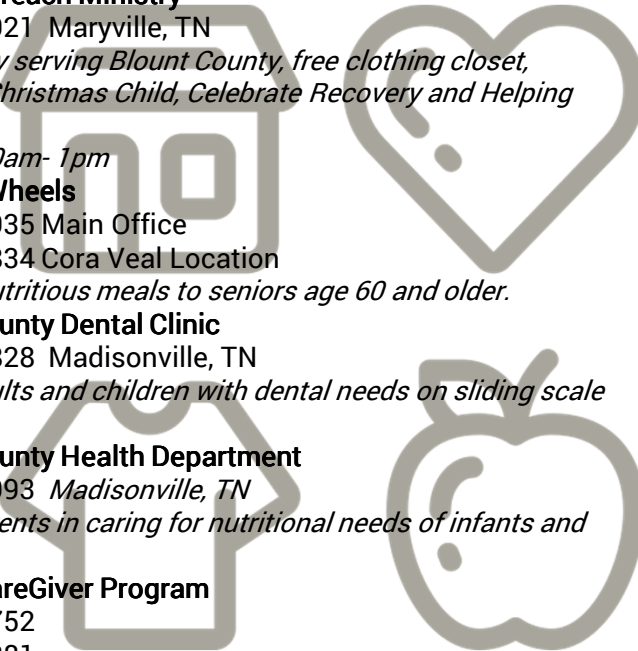
423-424-4281

Assists in support of families providing care for relative children, support groups, one-time financial assistance for utilities or rent, court advocacy, outings.

Sweetwater Area Ministries

423-337-0210

Assists with utilities, clothing, prescriptions, or other needs for Sweetwater Utility District only. Thrift store offers clothing and pantry resources to Sweetwater residence in need.



FOOD, CLOTHING, FURNISHINGS & UTILITY ASSISTANCE

Tellico Seventh Day Adventist Church

423-836-0726 Tellico Plains

Hosts scheduled food giveaways for kids and is not based on income. Every child is eligible ages 0-18. Convenient drive-through service. Kids don't have to be present. Parent or guardian can pick up for them.

HEALTHCARE PHYSICAL

Access Medical Care

423-442-8084 Madisonville, TN

Clinic for primary needs, home visits for older adults, behavioral health and apart of the Tri- Community Center.

American Chronic Pain Association

916-632-0922

Provides assistance and hope to people with chronic pain. Offers pain management through discussions, mutual support and information.

Chota Community Health

423-442-2622 Madisonville, TN

Services include family practice, behavioral health, diagnostics and patient assistance. Offices in Tellico Plains and Vonore areas as well.

East TN Children's Hospital

865-541-8000 Knoxville, TN

Provides services to children and offers classes and events such as Healthy Kids program. Has summer camps for kids as well.

East TN Heart Consultants

865-470-2273 Knoxville, TN

Cardiology and Internal medicine.

Fast Pace Clinic

423-427-2402 Madisonville, TN

Urgent and primary care, telehealth, behavioral health, orthopedic, dermatology and occupational health.

Lupus Foundation of America

202-349-1155

Lupus Research and strives to improve life for those with Lupus.

Madisonville Health and Rehab

423-442-3990 Madisonville, TN

Nursing home facility.

Monroe County Cancer Fund

423-545-3015 Madisonville, TN

Assistance with medical bills, gas to get to appointments and more.



HEALTHCARE PHYSICAL

Monroe County Dental

423-442-8828 Madisonville, TN

Cleanings, fillings, crowns, bridges, extractions, partials and dentures. Takes patients of all ages.

Monroe County Schools Health Clinic

423-420-9678 Ext. 1 Madisonville, TN

Children's fund that provides personal items, school supplies and a clothing closet.. Offers Backpack Food for Kids program.

SHA Fast Trak

423-884-2133 Vonore, TN

Treats injuries and illness and provides occupational health and wellness care.

SHA Women's Health

865-213-8592 Vonore, TN

Provides care to women's needs and pregnancy needs.

Starr Regional Hospital

423-745-1411 Athens, TN

Labor and Delivery, surgery, emergency room, senior care, diabetes center and more.

Starr Regional Medical Center

423-263-3600 Etowah, TN

Labor and Delivery, surgery, emergency room, senior care, diabetes center and more.

Sweetwater Hospital Association

865-213-8200 Sweetwater, TN

Emergency care, home health, physical therapy, radiology, surgical care and women's health.

Sweetwater Hospital Home Healthcare

865-213-8508 Sweetwater, TN

Services for homebound individuals who are under care of a physician requiring nursing or therapy services.

TennCare Information

866-311-4287

TennCare Uninsured

423-442-8999

University of TN Medical Center

865-305-9000 Knoxville, TN

Cancer center, Emergency and trauma, heart, lung and women's health.



HOUSING/ SHELTER

Appalachia Service Project

423-854-8800

Volunteers provide high quality home repair and relationship ministry.

Athens Housing Authority

423-745-0341 Athens, TN

Participates in Housing Choice Voucher and public housing programs. Low income.

Cloverleaf Apartments

423-442-3333 Madisonville, TN

1-3 bedroom. Income based.

Crestview Apartments

423-442-9336 Madisonville, TN

1-3 bedroom. Income based.

Cross-Creek Apartments

423-337-9656 Sweetwater, TN

Multi-family housing and income based.

Dogwood Terrace

423-337-3810 Sweetwater, TN

Mobility impaired and/or elderly

ETHRA Section 8 Program

865-691-2551

Offers Housing Assistance

ETHRA Transportation

800-232-1565

Provides affordable, safe and dependable public transportation.

Family Crisis Center

865-637-8000 Knoxville, TN

Provides emergency shelter, food and clothing, safety planning, legal and financial assistance, children's service and counseling.

Family Promises

865-233-4737 Blount County

865-584-2822 Knoxville

Shelters, meals, & support services for families with children under 18 without homes if in program.

Fresh Start

423-836-3235 Sweetwater, TN

Ministry serving the homeless. Provides a clothing closet and food pantry.

Grace House

423-453-5694 Athens, TN

Homeless shelter for men struggling with addiction. Help with recovery through the 12-step program, daily meetings, spiritual guidance, sponsorship and finding jobs.

Haven House

423-442-5096

Services include a 24-hour emergency shelter, children's services, 24/7 hotline, court and legal advocacy and support groups.

The H.O.P.E Center

423-745-5289

Services provided include children's advocacy, domestic violence shelter program and sexual assault program.

Homeless Management of Monroe County

423-442-4143 Madisonville, TN

Assist with rentals for permanent housing, temporary lodging and utility deposits.



HOUSING/ SHELTER

Intrepid USA Home Care

423-337-6342 Sweetwater, TN

Personal care, home healthcare, palliative and supportive care and hospice.

Island Grove

423-617-0212

2-3 bedrooms. Low income based housing.

Iva's Place

866-239-0871

Offers services to Domestic Violence victims. Can help with transitional housing. Immediate housing for those in imminent danger.

Knox Area Rescue Ministries

865-673-6540 Knoxville, TN

Shelter for homeless men, women & children, offers a drug and alcohol recovery program for men and women.

Laurel Place Apartments

865-525-7500 Madisonville, TN

Low income based.

Loudon County Senior Citizen Center

865-458-5445 Loudon, TN

Provides many activities and social opportunities for those 60 and older.

Loudon Housing Authority

865-458-2061 Loudon, TN

Resources on local listings for families, elderly and disabled individuals.

Monroe County Habitat for Humanity

423-442-8886 Madisonville, TN

New construction housing and donation store.

Monroe Ridge Apartments

423-836-9409 Sweetwater, TN

1-3 bedroom housing.

Mountainside Estates

423-520-7000 Sweetwater, TN

Mobile home park.

Mountain View Apartments

423-404-5205 Madisonville, TN

1-2 bedroom housing.

New Space Leasing

423-261-5060

Helps residents find rental space.

Old Saybrook Apartments

423-442-2262 Madisonville, TN

1-2 bedroom. Low income based.

Pedigo Apartments I & II

931-432-4111 Madisonville, TN

1 bedroom. Income based. Elderly and disabled individuals only.

Plainsview Apartments

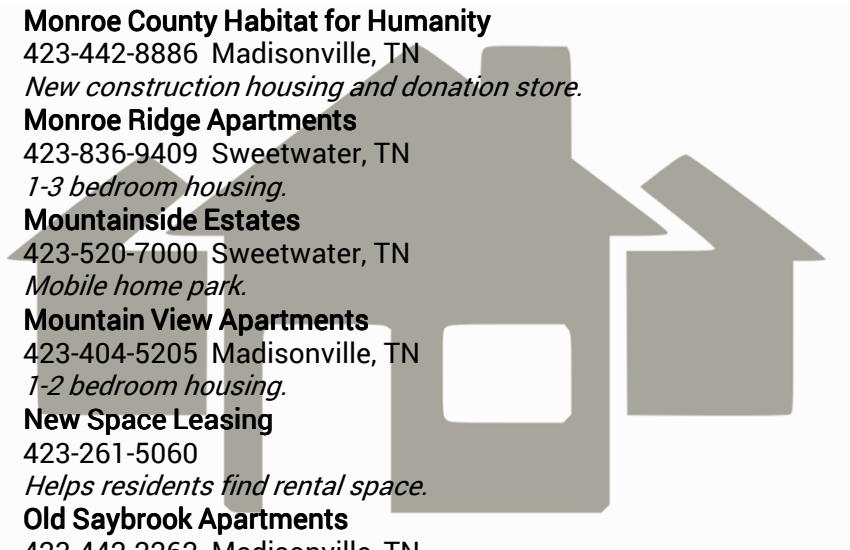
423-253-2470 Tellico Plains, TN

Income based.

Plemons Rentals

423-442-8869 Madisonville, TN

Apartments, houses, mobile homes, land and storage rentals.



HOUSING/SHELTER

Raintree Apartments

423-253-3185 Tellico Plains, TN

1-2 bedroom income based housing. Elderly and disables individuals only.

Ridgeway Apartments

423-442-4928 Madisonville, TN

1-2 bedroom housing. Low income based.

Riverview Apartments

423-884-6085 Vonore, TN

1-3 bedroom housing.

Salvation Army

865-525-9401 Knoxville, TN

Shelter for men, women, domestic violence victims, and a program for pregnant teens.

Senior Citizens Home Assistance Services

423-420-0032 Madisonville, TN

Services include housekeeping, grocery shopping, laundry, personal care, transportation, salon services and respite care for families.

Sequoyah Trail Apartments

423-337-7471 Sweetwater, TN

1-2 bedroom housing. Elderly and disabled individuals only.

Sequoyah Village

423-442-9190 Madisonville, TN

1 bedroom housing. Low income based. Elderly and disabled individuals only.

Serenity House Women's Shelter

865-673-6551

Help women define their own goals. Connect women to the services they need to achieve these goals: Case Management, Assistance with benefits, Healthcare coordination, and employment training, access to education.

Shelter My Sheep

423-253-2303

Free housing for 28 days for families and individuals. Transitional housing available.

Springbrook Apartments

423-884-6070 Vonore, TN

Income based. Elderly and disables individuals only.

Sweetwater Housing Authority

423-337-6224

Low rent public housing, based on income and family size.

Sweetwater Nursing Center

423-337-6631

Services include physical, speech and occupational therapies, wound care, respite services, pharmacy, mental health and more.

Tellico View Apartments

423-519-8484 Vonore, TN

2-3 bedroom housing.

TN Valley Coalition to End Homelessness

865-859-0749

888-556-0791 Veterans Hotline

Help to house homeless and educate the community.

Tennessee Housing Development Agency

Section 8 Program

865-594-6696 Ext. 15

Home loans, homebuyer education, emergency repair, foreclosure prevention and more.



HOUSING/SHELTER



The Willows

423-442-1833 Madisonville, TN

2-3 bedroom housing. Not income based.

U.S. Department of Housing and Urban Development

202-708-1112

Housing for domestic violence victims, affordable housing program, disaster recovery assistance and more.

Valley Mobile Home Park

423-337-0123 Sweetwater, TN

Volunteer Ministry Center

865-524-3926

Helps homeless get into permanent housing. Offering case management & life skills management.

Volunteers of America

865-338-3528

Affordable housing, assistance for people with disabilities, assistance for homeless, mental health. Children, youth and family programs.

West Hills Apartments

423-337-9048 Sweetwater, TN

Low income based.

Wildwood Emergency Shelter

423-478-1458 Cleveland, TN

Temporary shelter, food and case management for the homeless.

Wood Presbyterian Home

423-351-1050 Sweetwater, TN

Home-like living, rehabilitation center and apartment living for elderly.

Wood Village Apartments

423-351-1050

Elderly living.

LEGAL SERVICES



Adult Protective Services

888-277-8366

Report abuse of a vulnerable or elderly person.

Legal Aid of East TN

800-572-7457

Legal representation for those who need it most. Low income, elderly and victims of domestic violence.

Monroe County Juvenile Court

423-420-9106 Madisonville, TN

MENTAL HEALTH & SUBSTANCE MISUSE

Access Medical Care

423-442-8084 Madisonville, TN

Clinic for primary needs, home visits for older adults, behavioral health. Apart of the tri-county center.

Adult & Teen Challenge of the Midsouth

423-756-5558 Chattanooga, TN

Journey from addiction to freedom.

Agape Outreach Homes, Inc. Knoxville, TN

865-689-4871

Agapeoutreachhomesonline.org

Provides housing & care for men with severe persistent mental illness. Their goal is to provide a therapeutic environment while maintains a sense of "family" among their residents.

Al-Anon Family Group/ Christ Community Church

423-745-8185

Go online to al-anon.org to find local meetings.

Alcoholics Anonymous Helpline

865-522-9667

Specialist will propose a personalized course of action. Offers tools and resources.

Bethel Bible Village

423-842-5757 Hixson, TN

Programs for boys 14-17 with impulse behavior and runaway tendencies. Boys and girls 6-12 who struggle with emotion and behavior issues. Transitional living for ages 18-21.

Blended Recovery

423-371-0858

Case Management and counseling services for addiction (formally speak up) meets in Madisonville on Tuesdays. Teen groups, individual therapy, anger management, and parenting classes.

Blount Memorial Emotional Health & Substance Abuse

865-981-2300 Maryville, TN

Voluntary inpatient, including detox, outpatient services, partial hospitalization, accepts insurance or private pay.

Blount County Outpatient Center HRMC

865-681-6990 Maryville, TN

Offers Outpatient mental health services, substance abuse/addiction treatment services.

Blount County Center

800-255-9711 Maryville, TN

Intensive and outpatient mental health services

Bradford Health Services

865-693-9326 Knoxville, TN

Offers Substance Abuse Treatment, individual, outpatient, and inpatient to adults and juveniles. Accepts TennCare.

Buffalo Valley

800-447-2766 Hohenwald, TN

Offers short & long term residential treatment, Halfway House, supportive living. Accepts insurance and grant programs

MENTAL HEALTH & SUBSTANCE MISUSE

CADAS/ Scholze Center

877-282-2327 Chattanooga, TN

Offers outpatient and residential substance abuse treatment for adults and juveniles, DUI School. Accepts TennCare, grant programs, and sliding scale payments.

Celebrate Recovery

423-545-3015

Weekly groups (Monday's @ Sweetwater First Baptist Church/Tuesday's @ Madisonville Church of God /Sunday's @Englewood Church of God) 6pm. For those who are struggling with habits, hurts, or hang-ups.

CenterPointe– HRMC

865-262-8208 Knoxville, TN

Offers medical detoxification and short term residential treatment for substance abuse.

Accepts TennCare and block grant program.

Chattanooga Cares

800-960 AIDS Chattanooga, TN

423-265-2273

Reach, assist, & support people impacted by HIV, Hepatitis C, and STIs. Services include: primary & infectious disease care, nutritional counseling, mental health counseling, lab services, & health maintenance for preventative care.

Cherokee Health Services

423-887-5131 Englewood, TN

Medication management (West Knoxville, Maryville, & Lenoir City), counseling & case management services on a sliding scale. Behavioral services only counseling and case management are available at the Englewood location.

Chota Community Health Services

423-442-2622 Madisonville, TN

Mental Health for children & adults- SHARE Program. Locations also in Tellico Plains and Vonore.

Chota Community Health Services Emotional Health

423-442-7136 Madisonville, TN

Counseling available on a sliding scale basis.

CONTACT Hotline

800-932-4616

Suicide prevention, crisis intervention and general counseling.

Cornerstone of Recovery

866-865-3689 Louisville, TN

866-461-4811

800-684-6614 Crisis Line

Offers adult inpatient substance abuse treatment. Intensive residential relapse recovery program. Intensive outpatient therapy and aftercare programs. Includes a supportive living program. Referrals need private insurance or have ability to pay for services.

Covenant Counseling

865-271-6080 Lenoir City, TN

Outpatient treatment facility



MENTAL HEALTH & SUBSTANCE MISUSE

Crisis Stabilization Unit – Helen Ross McNabb Center

865-541-6958 Knoxville, TN

865-539-2409 Mobile crisis

72 Hour Residential Stabilization for adults in substance abuse/psychiatric crisis. Grant based program. No insurance needed.

Daystar HRMC

423-744-8734 Athens, TN

Offers Outpatient Mental Health Services

DUI Classes Monroe

423-756-7644 Madisonville, TN

Evolve Addiction Treatment

423-507-8826 Athens, TN

Offers substance abuse treatment for all ages. Sliding Fee Scale for those without insurance.

Florence Crittenden Agency

865-602-2021 Knoxville, TN

Residential and Non-residential services for adolescents and adult. Substance abuse, mental health, victims.

Gateway Center-HRMC

865-524-5757 Louisville, TN

Residential substance abuse treatment facility for adolescent males age 13-18. Participation is generally 3-4 months.

TennCare and other insurance.

Great Starts- HRMC

865-544-5068 Ext. 1455 Knoxville, TN

Structured living program that offers integrated substance abuse & mental health treatment services to recovering pregnant & parenting women.

Health Connect

423-252-0871 Athens, TN

Intensive in-home, outpatient mental health, substance use disorder and supervised visitations.

Helen Ross McNabb

865-637-9711 Knoxville, TN

Adult psychiatric programs include Adult Integrated Service Team (AIST), crisis stabilization, safety net program, Program for Assertive Community Treatment (PACT), developmental disabilities services, psychiatric rehabilitation services, and forensic psychiatric assessments.

Hiwassee Mental Health

423-442-9850 Madisonville, TN

Individual, couple and family therapy, case management, and medication management. Insurance and private pay on sliding scale basis.

Hope of East Tennessee

865-482-4826 Oak Ridge, TN

Offers an intensive outpatient program, aftercare, individual counseling, and special focused groups such as relapse prevention and co-occurring disorders

Jellinek HalfWay House

865-525-4627 Knoxville, TN

A long term halfway house for men suffering from substance abuse. No insurance needed. 28 day program inpatient residential program.

Loudon County Outpatient Center HRMC

865-635-0242

Outpatient Mental Health Services and Case management.



MENTAL HEALTH & SUBSTANCE MISUSE

Miracle Lake

423-263-2583 Etowah, TN

Faith-based addiction rehab for men, 2 months with extended stay opportunity.

Monroe County School Behavioral Health

423-420-9678 (Ext. 1) Madisonville, TN

Monroe County Schools Special Education

423-442-5592 Madisonville, TN

NAMI (National Association on Mental Illness)

800-467-3589

Education and advocacy programs. Helpline.

Narcotics Anonymous Hotline

866-617-1710

OmniVisions Inc.

800-851-6108 Knoxville, TN

Foster care, relative caregiver program.

Oxford House Rocky Top

865-247-7984 Knoxville, TN

865-249-7101

865-896-8831

Is an umbrella organization, provides the network connecting all other oxford houses. Is concept in recovery from drug and alcohol addiction. Numerous homes supporting both men and women, houses with women accept children. There is a fee every week. 80-100 dollars.

Park Ridge Valley Adult & Senior Behavioral Health Care

423-894-4220 Chattanooga, TN

Child, adolescent, adult and senior programs. Addiction, intensive outpatient, partial hospitalization, psychiatric care and more.

Peninsula Hospital

865-970-9800 Louisville, TN

Provides inpatient mental health and alcohol/drug crisis services for adults, adolescents & children. TennCare accepted.

Peninsula Outpatient

865-970-9800 Maryville, Lenoir City, Knoxville and Sevierville, TN

Medication management for ages 5 & up, individual, family & group therapy, case management and adventure-based counseling programs. Accepts TennCare.

Redirections/ HRMC

800-255-9711 Knoxville, TN

A highly structured after school program for teens 13-18 for substance abuse issues.

Ridgeview Psychiatric Hospital & Center

865-482-1076 Oak Ridge, TN

800-870-5481

Mental health services, substance abuse treatment, adult inpatient & outpatient programs.

Stepping Stone to Recovery

865-259-0678 Louisville, TN

Detox and inpatient addiction treatment for low income and government issued insurance.

Mental health
BEGINS WITH *Me*

MENTAL HEALTH & SUBSTANCE MISUSE

Steps Halfway House

865-573-7152 Knoxville, TN

A long term halfway house for men suffering from substance abuse. No insurance needed.

Straight Way Ministries

423-371-0269 Athens, TN

Faith based treatment facility for men struggling with addiction. 1 year program with group meetings, life skills classes, one on one counseling and church services.

Suicide Prevention Lifeline

1-800-273-TALK

Free and confidential emotional support. 24/7.

Tennessee Baptist Children's Homes

423-892-2722 Chattanooga, TN

Foster care, residential care and family care programs.

Tennessee Tobacco Quit Line

800-784-8669

Free programs to quit smoking.

Tennova Behavioral Health

423-339-4166 Cleveland, TN

423-479-4673 Hotline

Mental health and substance abuse services, detoxification, hospital inpatient, residential short-term treatment (30 days or less), outpatient, partial hospitalization/day treatment.

Accepts TennCare and other insurance.

The House that Mercy Built

423-295-5434 Tellico Plains, TN

Faith based residential program for women who struggle with substance abuse.

The Village

866-927-7980 Louisville, TN

865-738-9624

Residential treatment center for adolescents 13-18 who have not been successful in other treatment settings. Focuses on mental health/substance abuse issues, behavioral health, difficulties in school & sexual abuse issues in a wilderness setting.

Transformation Haven Ministries

423-545-9793

12-month Discipleship Program for women.

True Purpose Ministries

865-681-4861 Maryville, TN

IOP & Residential, 12 Month program in Maryville, Madisonville, & Knoxville.

Volunteer Behavioral Health

877-567-6051

Addiction Recovery program, case management, treatment collaborative, justice liaison, crisis walk-in center, Crisis stabilization unit, outpatient services, etc. Contact for more information.

Women at the Well

423-745-0010 Athens, TN

Long-term residential, faith based, discipleship program for women with life-controlling problems ages 18 and older.



MEETINGS

AA (Alcoholics Anonymous)

Sunday-6:00PM

- *C21 Building (red roof)*

Big Book Study

675 Hwy 68, Sweetwater, TN

Monday-12 Noon

- *Monroe County Court House (maintenance entrance under steps)*

Get Your Week Off Right Support Group

Madisonville, TN

Tuesday-5:30PM

- *Century 21 Building (red roof)*

Back to Basics

675 New Hwy 68, Sweetwater, TN

- 6:00PM

The Loft Church

104 Campground Road, Madisonville, TN

Wednesday-6:00PM

1st Baptist Church Basement (side entrance next to dumpster)

Downtown Fellowship Group

Madisonville, TN

Thursday-5:30PM

1st United Methodist Church (across street from Baptist Church entrance)

Get Your Weekend Off Right Support Group

Madisonville, TN

Saturday-8:00PM

Tellico Plains Community Center (behind Hardees and BP)

Tellico Plains Group

Tellico Plains, TN

NA (Narcotics Anonymous)

Monday-8:00PM

Sweetwater Hospital (next to the cafeteria)

Sweetwater, TN

Tuesday-6:00PM

The Loft Church

104 Campground Road, Madisonville, TN

Friday-8:00PM

Sweetwater Hospital (next to the cafeteria)

Sweetwater, TN

Celebrate Recovery

Life's Hurts, Habits, and Hang-ups. For those in recovery, grieving or for family members of those in recovery as well.

Sunday-6:00PM

Englewood Church of God

18 W Athens Street, Englewood, TN

Thursday-6:00PM

Watt's Bar Church

1517 State Hwy 68, Decatur, TN

Friday-6:00PM

Madisonville Church of God

3895 New Hwy 68, Madisonville, TN

MISCELLANEOUS

Assurance Wireless

888-321-5880

Telephone service subsidized by federal Lifeline Assistance Program.

Blount Hearing & Speech Services

865-412-7689

Hearing aids and treatment to protect hearing.

Consumer Credit Counseling Service

423-745-5479 Athens, TN

Help improve line of credit.

Federal Do Not Call List

888-382-1222

Report unwanted calls.

Free Tax Prep Help

865-546-3500

Help with filling out taxes and answering questions.

Keep My Tennessee Home

855-890-8073

Apart of the Hardest Hit Fund. Provides aid to states that are most impacted by economic crisis. Mortgage assistance, principal reduction and affordable housing assistance.

Lions Club Eyeglass Program

423-351-3860 Sweetwater, TN

Assists in eye exams and obtaining prescription glasses.

SafeLink Wireless

800-732-3546

Free government cell phone service.

Tennessee 24-Hour Crisis Line

855-274-7471

Free 24/7 resources for anyone experiencing a mental health crisis.



MONROE GOVERNMENT & CITY

Archives

423-420-0910 Madisonville, TN

Provides access to public holdings and records.

Board Of Education

423-442-2373 Madisonville, TN

Chancery Court

423-442-2644 Madisonville, TN

County Clerk's Office

423-442-2220 Madisonville, TN

423-442-5948

Title and registration, business tax, marriage license, genealogy research, beer applications, boat and water vessel tax, notary applications and drivers license renewals.

County Court Clerk

423-442-2396 Madisonville, TN

MONROE GOVERNMENT & CITY

Department of Education

423-442-2373 Madisonville, TN

Department of Finance

423-442-9383 Madisonville, TN

Administers finances for funding at all various departments, agencies and boards.

District Attorney's Office

423-442-7404 Madisonville, TN

Economic Development

423-442-3652 Madisonville, TN

Election Commission

423-442-2461 Madisonville, TN

Election information and register to vote.

Emergency Medical Service

423-442-4063 Madisonville, TN

Highway Department

423-442-4569 Madisonville, TN

Maintains road work, road signs, mowing and ditch maintenance.

Justice Center

423-442-3911 Madisonville, TN

Madisonville City Hall

423-442-9416 Madisonville, TN

Code enforcement, sanitation, streets, parks, water and gas.

Monroe County Beautiful

423-442-3535 Madisonville, TN

Liter management, education and recycling.

Monroe County Mayor's Office

423-442-3981 Madisonville, TN

Office of Aging

423-442-9666 Madisonville, TN

Helps with transportation, home delivery meals, housing, SNAP benefits, making referrals to elderly.

Property Assessor

423-442-3637 Madisonville, TN

Taxpayer information and property assessments.

Register of Deeds

423-442-2440 Madisonville, TN

Recording of all legal documents.

Sessions Court

423-442-9537 Madisonville, TN

Social Security Administration & SSI

866-964-7431 Athens, TN

Retirement, disability, SSI, cost of living adjustments.

Sweetwater City Hall

423-337-6979 Sweetwater, TN

Public records and town/city council.

Tellico Plains City Hall

423-253-2333 Tellico Plains, TN

Water and sewer.

Tourism Department

423-253-8010 Madisonville, TN

Trustee's Office

423-442-2920 Madisonville, TN

Veterans Affairs

423-442-5812 Madisonville, TN

Vonore City Hall

423-884-6211 Vonore, TN

Public records, voter poll locations and council information.



PREGNANCY COUNSELING

Healthy Families Tennessee

423-333-6929

Home visiting program that provides weekly home visitation and support for parents from pregnancy through age 5. Education on post partum depression.

Monroe County Health Department

423-442-1235 Madisonville, TN

WIC, HUGS, CHAD, CSS programs. Case management for families and assist children up to age 21 with special needs.

Pregnancy Resource Center

865-977-8378 Maryville, TN

Free pregnancy testing, ultrasound exams, community resources and healing after abortion.

Young Lives Monroe County

865-291-8312 Sweetwater, TN

Christian Ministry that reaches out to middle school, high school and college students.



SENIOR CITIZENS

Adoration Home Health and Hospice

423-337-3833 Sweetwater, TN

Provide senior care for patients with illness, injuries and rehabilitation.

Alzheimer's Association

800-272-3900

Information on help and support, resources and caregiving.

Cora Veal Senior Citizens Center

423-442-2022 Madisonville, TN

Assist with transportation, Meals on Wheels and SNAP.

Programs that include Alzheimer's support group. Lunch and Learns that help caregivers understand how to interact with those with Alzheimer's. Bingo, Tai Chi for Memory, dementia friendly workshops and exercise programs.

Chota Community Health - SHARE Program

423-442-2622 *(Senior Health & Revitalization Education)*

Madisonville Health & Rehab

423-442-3990 Madisonville, TN

Intrepid USA Home Care Sweetwater

423-337-6342 Sweetwater, TN

Personal care, home healthcare, palliative and supportive care.

Loudon County Senior Citizen Center

865-458-5445 Loudon, TN

Meals on Wheels (Sr. Nutrition Program)

423-442-5834 Madisonville, TN

Medicare Information (Social Security Office)

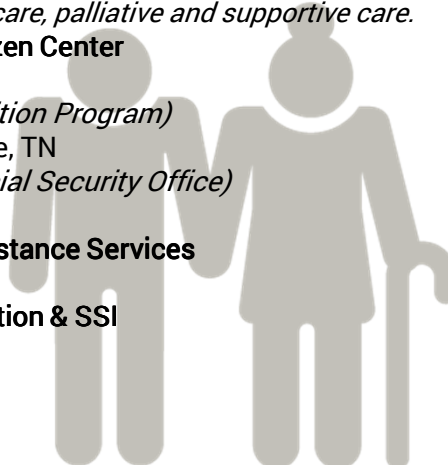
800-772-1213

Senior Citizens Home Assistance Services

423-420-0032

Social Security Administration & SSI

866-964-7431



SENIOR CITIZENS

Sweetwater Hospital Home Care

865-213-8508

Nursing, physical therapy, occupational therapy, speech and more.

Sweetwater Nursing Center

423-337-6631

Physical, speech and occupational therapies, wound care, respite services, pharmacy, mental health and more.

Wood Presbyterian Home

423-351-1050 Sweetwater, TN (*Wood Village Assisted Living Village*)

Home-like living and rehabilitation center for elderly.

SERVICE ORGANIZATIONS

American Red Cross

865-584-2999 Knoxville, TN

Blood and platelet donors, training and certified for many things and disaster relief. Always taking volunteers.

Monroe County Beautiful

423-442-3535 Madisonville, TN

Liter management, education and recycling.

Monroe County Rescue Squad

423-442-9328 Madisonville, TN

Salvation Army Knoxville

865-525-9401

Shelter for men, women, domestic violence victims and a program for pregnant teens.

Technology Access Program

865-332-5313

Computers for children.

United Way of Monroe County

423-337-7690

Project R.E.D. for elderly and disabled. Help to improve lives by addressing critical needs. Volunteer programs. Helps with education, families with earnings and help families meet basic needs.

www.myunitedwaymonroecounty.org

UT Agricultural Extension Office & 4H Programs

423-442-2433 Madisonville, TN

Offers co-parenting classes/ court ordered for divorcing couples or custody dispute. 4-H programs, educational programs for individuals, families, and farmers that prioritize protecting the environment, the use of natural resources and improving overall health.

Young Life Monroe County

865-291-8312 Sweetwater, TN

Christian Ministry that reaches out to middle school, high school and college students.



BE THE DIFFERENCE

TRANSPORTATION

ETHRA Transportation
800-232-1565
Good Shepherd Center
423-420-8888 Madisonville, TN



**help us
help others**

This guide was printed in 2022 and is revised
every two years.

If you find incorrect information within this
guide please report it to
unitedwayofmonroecounty@gmail.com



Call 423-545-3015

MonroeHealth.org

Facebook.com/MonroeHealth

The Monroe County Health Council leverages the impact of our over 20 partner agencies. Council members work together, bringing their individual skills and agency focus towards solving some of our community's biggest health challenges. Our vision is a healthier, happier, and safer Monroe County. Our Mission is Promoting wellness through education, advocacy, and environmental change. We know we are stronger together and with your support we can be stronger still. Your investment in the Monroe County Health Council is an investment in the health of our community.

Through our Five Priorities, the Monroe County Health Council Prevention & Wellness Coalition strives to impact change in Monroe County Citizens' and their lifestyles.

Our Programs and Events

Monroe on the Move Fitness Classes and Camps

Monroe on the Move Fitness Expo

Governor's Healthier TN Initiative

Prevention Mural

Water Bottle Filling Stations

Remote Area Medical Host



United Way of Monroe County Cancer Fund

Monroe STOPe

Paint the Town Purple & Teardrop Display

Count It, Lock It, Drop It Campaign

National Drug Take Backs and Permanent Drop Boxes

Revealed - Drug Prevention Trailer for Parents

Crisis Care Fund

SADD - Students Against Destructive Decisions

Rape Aggression Defense Courses

Overdose Prevention Awareness & Narcan Distribution

Toilet Talks

SMASH the Stigma Community Water Balloon Fight

Drug Exposed Children Task Force

Diabetes Support Care Committee

Access to Care Committee

Fitness & Nutrition Committee

Domestic Violence Advocacy Committee

Crime & Substance Abuse Prevention Committee

Monroe County Prevention & Wellness Coalition

Lifeskills



**Your donations fund LOCAL programs in
Monroe County to accomplish our**

GOALS



EDUCATION

Preparing
children and
young adults to
succeed in life.



INCOME

Supporting
individuals
and families
toward
financial
stability.



HEALTH

Helping achieve
maximum
health and
independence in
Monroe County.



BASIC NEEDS

Providing
access to
emergency
services, food
and clothing.

<https://www.facebook.com/MonroeCountyUnitedWay>



Office

423-337-7690

Fax

423-337-6104

unitedwayofmonroecounty@gmail.com

www.myunitedwaymonroecounty.org



Food, Shelter, Clothing & More  

Food, Shelter, Clothing & More



This image shows a full page of blank handwriting practice paper. It features evenly spaced horizontal blue lines across the entire page, providing a guide for letter height and placement. There are no margins, text, or other markings present.