



Document Title	Quality Policy		
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QUALITY POLICY

Managing Directors Statement – “One of our long-term goals is to be the preferred provider of steel erection and construction management services to steel construction companies throughout the UK and the MENA region. To help us achieve this goal, the management have developed this quality policy to express the directive, to ensure that all employees have a clear understanding of the company quality procedures, and to facilitate the development of a strategic approach for their individual contribution. We operate our business professionally and the Bensteel Structures ISO certified management system ensures company compliance to BS EN ISO 9001, 14001 and 45001”.

Bensteel Structures Ltd principal aims are to:

- Continually improve our commercial and technical performance;
- Develop staff potential through career opportunity and training;
- Promote a real commitment to providing a quality service and successful handover;
- Consistently achieve best practice by teamworking, co-operation and knowledge sharing;
- Have a real understanding of our customers and their requirements;
- Ensure that customer needs and expectations are determined and fulfilled, whilst achieving customer satisfaction;
- Strengthen working relationships both inside and external to the Bensteel Structures Ltd organisation;
- Establish the Quality Policy and to set Quality Objectives at relevant functions, levels and processes;
- Ensure that the Management Reviews set and review the Quality Objectives, and report on the internal audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System;

Everyone working for Bensteel Structures Ltd has a responsibility to ensure that the quality of their own work, and the work of the people they supervise, meets the minimum requirements set out in this company policy.

Bensteel Structures Ltd is fully committed to and is continually reviewing and improving the business and quality management systems and ensuring any statutory and regulatory requirements are reviewed and maintained.

The business systems and objectives will be communicated, reviewed and audited at regular intervals.

30th June 2023

Benjamin Harrington

Founder & Director

Bensteel Structures Ltd