

LETTER OF TESTIMONIAL FOOD AND DRUG AND THE BUG, LLC

TO WHOM IT MAY CONCERN:

For many years, we had hired and terminated relationships with several different pest control companies, ranging in size from super-regional New England companies, to multi-national giants. They all offered great things during the sales process and started out strong with service. After a short time, they all failed in many ways including mistakes on documentation, not doing what they said they would do and failing to point out pest conducive conditions.

Three years ago, Food and Drug and the Bug was referred to us by a quality and food safety colleague. My father Vinnie and I sat down with Chris Del Rossi, Founder & Managing Director to find out what the FDB was all about. Chris informed us that the reason he founded the company was due to the operational gaps in the pest control industry that we had been experiencing for many years. We were skeptical at first because of our lack of trust with other pest control companies.

It didn't take long to find out that Food and Drug and the Bug and their service team was for real. Their documentation is praised year after year by our SQF auditor. Bob and Tim (our main service guys) are always pushing us to improve our facility in the way of sanitation, how we store things and keeping up with any structural repairs needed. They are always looking for ways to train and educate our staff on ways of preventing pests.

Occasionally, when there is a pest sighting, they are always urgent with responding. They even answer emails and calls on weekends.

If you manage a food or beverage operation and are looking for a solid pest prevention provider that does what they say they'll do, we would highly recommend you speak with the team at Food and Drug and the Bug.

Sincerely,



C.O.O. Hoff's Bakery