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January 26, 2015

Dear Chris,

One of the big decisions at the Clinton manufacturing facility in 2014 was changing our Pest Control company. You and your team at "Food and Drug and the Bug" were selected in February 2014 to be our pest control partner. The results have been nothing short of phenomenal! Your company has worked with the Clinton Team to make the right changes in our; pest control programs, surveillance & monitoring, cleaning practices, etc. to transform our pest management system from far below average to one that is demonstrating excellent improvement. All metrics have shown improvement and the plant culture is shifting positively as well. Your firm has provided high collaboration, excellence in problem solving, technical capabilities, follow-through and passion. Your dedication to continuous improvement and finding the next set of tools and principles to address the status quo is exemplary.

We often only hear from a customer when things are going wrong but I am so impressed with your company that I want to personally thank you and Tim Francis for an exceptional year of service. Keep up the good work.

Sincerely,

David K. Rey

VP R&D and QA

Weetabix North America

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