

Licensing – Using ICONICS Web Licensing Utility to Upgrade Your License



Application Note

November 2019

Description: Guide to using the ICONICS Web Licensing Utility to upgrade your license.

General Requirement: Internet Browser (recommended Internet Explorer), installation of an ICONICS product.

Introduction

The ICONICS Web Licensing Utility was introduced to help you license your system. You can use the utility to generate a new license, kill a license, and transfer a license. You can also use the ICONICS Web Licensing Utility to upgrade your license from a previous version.

This document will walk you through the steps necessary to upgrade a license to a new version.

There are four basic steps when it comes to upgrading your ICONICS system:

1. Kill the original license and credit it to our website
2. Upgrade the license on our website
3. Uninstall the software and install the newer version
4. License the newer version

Note: Steps 2 and 3 may be reversed, or even completed at the same time.

This document will take you through the necessary procedure for killing the license (step 1) and upgrading your license to the new version (step 2).

Upgrading a Software License

Killing the License

The first step to upgrade your license is to kill it on the original system.

1. Go to <https://supportworx.iconics.com/License>.
2. Select **Software** and log in with your email and password.
3. Once you have logged into the website, select the **Kill License** link at the top.
4. You will see a page similar to Figure 1.



Figure 1 - Site Key/Kill Code Dialog

5. Open the **ICONICS .NET License Utility** (for 64-bit products or BizViz) or the **Licensing32 License Utility** (for GENESIS32).
6. In the **ICONICS .NET License Utility**, select **Kill Current License** button. In the **Licensing32 License Utility**, go to **Actions > Authorize License** and select **Kill Current License**.
7. A message will pop up asking you if you really want to kill the license. Select **Yes**.
8. You will see a **License Killed** confirmation dialog as shown in Figure 2.

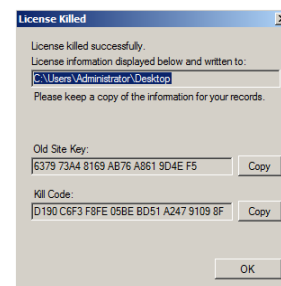


Figure 2 - License Killed Dialog

9. Copy the **Old Site Key** by selecting the **Copy** button next to it. Paste it into the **Site Key** field on the web page.
10. Copy the **Kill Code** by selecting the **Copy** button next to it. Paste it into the **Kill Code** field on the web page.
11. Once both fields are filled, select **Remove Key** on the website.
12. You will then get a message confirming that the license has been successfully removed. You will also receive an email

with the killed license information. The products associated with this Site Key are now safely parked on the website and available to be relicensed at any time.

13. Notice that in the final kill license page, it will state that if the license is eligible, it can be upgraded to the latest version and it provides a link for you to check for availability, which we will do in the next step.

Checking License Upgrade Availability

The easiest way to check if your license is available for an upgrade is by clicking the link on the page immediately after you kill the license. Clicking the link brings you to the **Upgrade License** page. You can also get to this page by clicking on the **Upgrade License** link in the sidebar.

You can follow the steps below to upgrade your license.

1. On the **Upgrade License** page, fill in your **Product Registration Number** and **Customer Key**. This is the same information you received in the webpage and in your email after you have killed the license on our website.
2. Select **Next** when you have filled in the necessary information.
3. If the license is available for an upgrade, you will see the available license on the page.

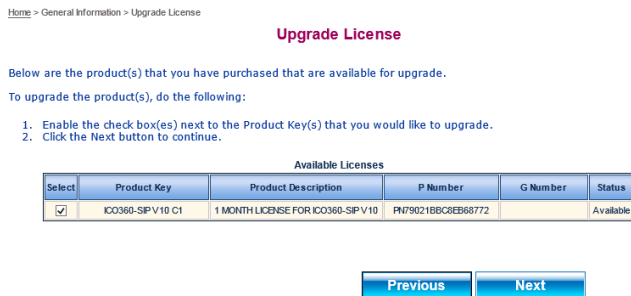


Figure 3 - Available License for Upgrade

4. Check the available product that you would like to upgrade and select **Next**.
5. The next page is a confirmation page. Verify that the information showing is correct, then select **Upgrade**.
6. On the new page that loads, you can see a list of upgraded licenses.

Home > General Information > Upgrade License

The following products have been successfully upgraded:

Upgraded Products					
Product Key	Product Description	Order Date	Order #	P Number	Customer Key
IC0360-SPV10 C1	1 MONTH LICENSE FOR IC0360-SPV10	25Jul2013	48900HQ	PM79021BBC2EB68772	CUS02266

To license your upgraded products, please select Home from the menu on the left and select the appropriate license key type for your product.

We recommend that you print this screen for your records. Use the print friendly button on the left. An email has been sent to your email account with the above information.

Thank you for choosing ICONICS.

Figure 4 - Upgraded License

7. You should also receive an email with the license upgrade information.

Licensing the New Version

Now that you have upgraded the license, you can follow the regular procedure to license your machine with the new version. When it asks you for the Product Registration number and the Customer Key, provide the numbers used when upgrading. This information was sent to you in the last step of upgrading your license via email.

If you need more information on how to license the machine with the upgraded license, please consult the application note entitled *Licensing – Using the ICONICS Web License Utility for Software Key Licenses*.

Upgrading a Hardware License

Upgrading a hardware license is similar to upgrading the software license. Follow the same procedure as upgrading a software license, but choose **Hardware** instead of **Software** on the website, and note that the USB dongle must be plugged into the machine where you are using the Web Licensing Utility. See the application note entitled, *Licensing – Using the ICONICS Web License Utility for Hardware Key Licenses* for more detailed information on how to kill or license a hardware key.