

Terms and Conditions - 1 Year Health Guarantee
(For puppies purchased on or after Jan 1, 2024)

If your dog is found and certified to have a congenital or hereditary condition which adversely affects the health of the dog by a Licensed Veterinarian and major K9 insurance provider, Alli & Gator Puppy Enterprise LLC will provide reimbursement of reasonable, documented, insurance deductible and copay.

Please see our **Terms and Conditions of Commitment** for details

You have 14 days after the puppy's arrival to report a health condition that does not match the health condition puppy was sent to you with. It is only with a verified Veterinary report that we will offer a health specific refund. (Excluding De-hydration, Parvo and Parasites)

FYI: It might be worth bringing in a stool sample at pup check up to test for puppy worms and puppy parasites and a stool sample is the fastest way to see if pup has them and to treat it. It is easily treated with an antibiotic if it is found to be a carrier. Our mamas have tested negative as carriers, but pups sometimes test positive. Symptoms are diarrhea or softer stools for an extended period of time. ALLI & GATOR PUPPY ENTERPRISES LLC will reimburse for medication to treat parasites found on initial vet visit after leaving our home, up to a maximum of \$150.00. Please provide copies of all vet visits records for medication reimbursement.

Travel and homing can cause stress to young puppies. It is essential to keep puppies hydrated during this transition. Have your Vet Check if pup needs re-hydrated or recommendations for keeping pup hydrated during settling in period. It might be necessary to add soft puppy food or broth to keep them eating and drinking during the transition period.

The ALLI & GATOR PUPPY ENTERPRISES LLC, (the BREEDER hear in) is not liable for the health of your puppy or any bills incurred to maintain the health of your puppy after the puppy leaves the BREEDERS home and is picked up by the BUYER.

It is recommended by this BREEDER that the puppy not be taken out in public until the puppy has had its full series of protective vaccinations. It is advised to talk this over with your vet. This guarantee will cover only loss of life that is caused by a fatally genetic factor for up to 1 year of the puppy's life. This doesn't cover things that happen to your puppy in your home that cause injury or death, illness, or such things that are NOT fatal- such as, but not limited to, hypoglycemia, Guardia, hernia, hip dysplasia, luxating patella, open fontanel, Coccidiosis, BSD, communicable diseases (such as Parvo), Thyroid conditions, heart murmur, epilepsy, personality disorders, temperament or other such things.

DO NOT put puppy down on unfamiliar ground or around other dogs until 3rd set of shots to minimize chances of infection.

Spay/Neuter Agreement: This puppy is being sold as a companion pet only, not for breeding. Buyer is obligated to spay/neuter the dog by the age of 6months to 1yr. Please consult your vet for advice on what is best for your dog.

The BREEDER has given all appropriate shots/worming for the puppy's age, and a record of this vaccination/worming history will be supplied upon pick up/delivery of the puppy. All puppies have worms, don't panic just treat it.

The BREEDER is not liable for illnesses caused by not keeping puppy vaccinations current or from improper kennel training. The Breeder has started puppy on potty and kennel training, and you will need to continue. Refer to age-appropriate length of time a puppy can hold its bladder.

The BUYER agrees to maintain the puppy's health in good condition, and provide quality food, clean water, clean living conditions, vaccinations, worming, and veterinary care to assure good health. The BUYER agrees not to abuse or neglect this puppy in any way.

The BREEDER has done everything possible to produce healthy, sound, social, and happy puppies by breeding only sound, healthy, socialized, friendly adults; and by raising the puppies in the best way possible in regards to diet, exercise, clean housing, vaccination/worming schedules, socializing and veterinary care.

There are many factors that can influence growth and development of the puppy, such as diet, exercise, environment, attention, training and handling, housing, etc. THE BUYER assumes the responsibility to carry on with the appropriate vaccinations, exercise and feeding schedule, and training as recommended by THE BREEDER.

THE BUYER is fully responsible for ensuring the puppy is safe for children, other dogs and pets, and in the general public to be introduced to. THE BREEDER has begun this process, but it is a life-long pursuit that the buyer is responsible for.

The BREEDER can offer no further guarantees once the care of the puppy is no longer under their control.

Terms and Conditions - 1 Year Health Guarantee (Details)

(For puppies purchased on or after Jan 1, 2024)

Before bringing a puppy home, Alli & Gator Puppy Enterprise LLC Group, LLC ("Alli & Gator Puppy Enterprise LLC") wants you to know that owning a puppy means frequent visits to a veterinarian and that you will be responsible for all costs associated with such veterinarian visits.

At Alli & Gator Puppy Enterprise LLC, we do everything we can to make sure your puppy is as healthy as possible when s/he arrives, but puppies are living breathing animals which means health issues do arise from time to time. Our health issue commitment as provided below is contingent on you buying a pet insurance policy on your puppy for the entire first six months of his/her life

1. What is our commitment?

Before your puppy comes home, he or she has undergone an extensive veterinary health check and has followed vaccination and deworming protocols. This commitment covers health issues that may arise after the arrival of your puppy.

(See Chart 1- Coverages)

Year 1: If within one year from the date of arrival from Alli & Gator Puppy Enterprise LLC, your dog is found and certified by two duly licensed doctors of veterinary medicine (any reference herein to a “veterinarian” shall be assumed to mean a “licensed doctor of veterinary medicine”) of your choosing to have a congenital or hereditary condition which adversely affects the health of the dog in any material respect, and you notify Alli & Gator Puppy Enterprise LLC in writing of such condition within five business days of the first veterinarian’s determination of the condition, Alli & Gator Puppy Enterprise LLC will provide reimbursement of reasonable, documented, actually incurred veterinary expenses associated with such diagnosed condition up to the purchase price of your puppy.

2. **What is not covered?**

The following are not covered by this commitment:

1. Cost of regular veterinary care, food, medicine, supplements, training, grooming, cleaning, or other costs of raising and owning a puppy.
2. Injuries or accidents, including, but not limited to, ingestion of foreign matters, choking, falls, scrapes, bumps, bruises, bug bites, human inflicted injuries, run-aways, car related injuries, injuries, and illness or injury resulting from or related to veterinary procedures (e.g. spay or neuter procedures, tail docking, etc.).
3. Behavior, personality, or temperament traits including, but not limited to potty training, chewing, digging, etc.
4. Appearance, size, or other physical characteristics, breed standards, or aesthetic preferences.\
5. Hip dysplasia diagnosis in breeds that are known to be prone to hip dysplasia and are overweight or over exercised.
6. Results of genetic testing.
7. Contagious illnesses or parasites that are diagnosed more than 14 days after puppy's arrival.
8. Hereditary diseases were diagnosed more than 1 year after puppy's arrival.

3. **Hypoglycemia is also not covered.**

All puppies, and especially small breed puppies 5lbs or under, are susceptible to hypoglycemia. Also known as low blood sugar, hypoglycemia is characterized by: Low energy, little to no appetite, Lethargy, overly hot – or cold – body temperature, Vomiting and/or diarrhea

To avoid hypoglycemia, it is important to make sure the puppy is on a proper- and monitored - feeding schedule. Especially during the first two weeks in a new home. A change in environment is a form of stress to a puppy new in a home, and this can be seen in improper eating. Always keep food available during the first couple weeks at home until the puppy is observed to be eating regularly.

Additionally, steps to avoid include feeding the puppy a sugar supplement like NUVet, karo syrup or processed honey to kick start a proper appetite. This is not a replacement for proper food, merely a way to provide the temporary energy needed to resume eating. This can be done by:

Putting the supplement on a finger to have the puppy lick it off. Rubbing supplement on the puppy's tongue, gums, or roof of the mouth. Ensuring the puppy swallows. Supplement can also be administered by syringe, much like feeding a human baby.

As hypoglycemia is not considered an infectious issue nor hereditary or congenital in nature, cases of hypoglycemia are not covered by our Health Commitment. Ensuring a puppy eats properly and regularly is paramount to the ongoing health of a puppy and is solely the responsibility of the puppy's owner.

4. What are your obligations?

YOU MUST FULFILL THESE OBLIGATIONS, AS EXPLAINED HEREIN, OR THIS HEALTH COMMITMENT WILL TERMINATE AND BECOME NULL AND VOID.

To make a claim, you must provide Alli & Gator Puppy Enterprise LLC with proof of pet insurance from major medical pet insurance provider at the time that you make such claim which demonstrates that the insurance policy was in force for at least six (6) months from your puppy's arrival. If the pet insurance is cancelled for any reason during this six-month period, Alli & Gator Puppy Enterprise LLC's commitment as provided herein shall terminate and be null and of no force and effect.

You must also ensure that your puppy has timely vet visits and complete medical records evidencing these visits shall be provided to Alli & Gator Puppy Enterprise LLC in the event you wish to exercise this Alli & Gator Puppy Enterprise LLC commitment.

Additionally, we strongly encourage all responsible new puppy owners to take their puppy to the vet as close to arrival as safely possible. This can include telemedicine visits, which are a great way to get immediate access to a vet without waiting. This will allow your vet to get to know your new puppy's vaccine schedule and get a care program started. This is also a recommendation as your new pup will have just changed environments from breeder to your home. Getting a checkup right away helps the transition go as smoothly as possible.

No Dog Parks and other places where puppies will mingle with unknown dogs: Puppies without a complete set of vaccinations should not be attend a dog park until such vaccinations are completed. This typically occurs at 16 weeks of age.

Regular Veterinary Care: You must visit a licensed veterinarian on a regular basis and ensure your dog receives proper health checkups and timely inoculations.

Appropriate exercise: All dogs need regular exercise and stimulation. You should speak to your veterinarian about the appropriate amount of exercise for your breed of puppy at each stage of its life. You should be careful to avoid over-exercising your puppy during its growth period.

Healthy Diet: Your puppy will arrive with information about the type of food it has been fed so far [and a small amount of that food]. If you plan to transition to a new food, you should do so gradually to allow your puppy a chance to acclimate to the new food. You should follow a recommended nutritional program, including feeding only premium dog foods and veterinarian approved supplements. You should be careful not to under or over feed your puppy.

Pet insurance: For all issues that arise, we will require proof that you have raised a claim with your insurance provider. Only valid claims from your insurance provider will be considered valid under our Health Commitment and be eligible for reimbursement.

Chart 1- Coverages

Issue	Covered	Not Covered	Amount
Parasites*			
-giardia, coccidia, roundworms, tapeworms, whipworms and hookworms	Lab test confirming presence of ova or cysts	Elisa positive only (no ova or cysts present)	Lesser of \$150.00 or invoiced amounts for tests and medication
Ear Infections*			Lesser of \$150.00 or invoiced amount for tests and medication
Ear Mites*			Lesser of \$125.00 or invoiced amount for tests and medication
Eye Infection*			Lesser of \$275.00 or invoiced amount for tests and medication
Fleas and Ticks*			Lesser of \$50.00 or invoiced amount for medication

Kennel
Cough*

Lesser of \$300.00 or invoiced
amount for medication

5. How to file a claim

If you have complied with the requirements in Section 4 of this commitment and your puppy experiences a health issue that you believe may be covered under this commitment, you should notify Alli & Gator Puppy Enterprise LLC immediately by emailing us at alligatorpoodlesanddoodles@gmail.com or calling us at (954) 890-0073.

Alli & Gator Puppy Enterprise LLC has two methods for processing a claim.

Method One: Specific to the following chart and only requires a copy of a paid, itemized invoice of veterinarian services performed for coverage to be provided. These are items not typically covered by pet insurance, but you should check with your provider.

Note: * indicates valid only if invoiced service was conducted during the 14-day infectious period. Defined as the first 14 days puppy has been in the new home.

Method Two: For all issues not covered above. Primarily for hereditary or congenital issues discovered outside of the first 14 days in the new home (known as the infectious period) though there may be some issues discovered at the puppy's initial vet visit that may require treatment.

With Active Insurance:

You are required to seek reimbursement from your pet insurance provider.

For all valid claims as determined by your pet insurance provider, Alli & Gator Puppy Enterprise LLC will reimburse you up to \$300 of deductible and 100% of copay. This coverage will last for all claims up to one year up to your Puppy's Price (excluding tax, travel or extra services purchased on same invoice as puppy)

For claims not deemed valid by your pet insurance provider, there is no further recourse.

Without Active Insurance (having it only for the first six months and cancelling):

Should you drop pet insurance within 6 months of your puppy's arrival, the Health Commitment will be null and void.

Should you no longer be covered by pet insurance after 12 months of your puppy's arrival, you are required to include a copy of the health records associated with your puppy's diagnosis and any other information you have about the health issue.

After receiving the information required, Alli & Gator Puppy Enterprise LLC will work with you to obtain any additional information we need to review your claim.

Once Alli & Gator Puppy Enterprise LLC has received all necessary documentation regarding the diagnosis and associated costs, including a necropsy if the puppy passes away, a member of the Alli & Gator Puppy Enterprise LLC Health Team will review your claim and determine whether and to what extent it is covered under this commitment. Because of the detailed nature of the documentation needed to review these claims, this process can take several days to complete.

IF YOU DO NOT HAVE HEALTH INSURANCE FOR THE FIRST SIX MONTHS OF YOUR PUPPY'S ARRIVAL, OR DROP IT WITHIN THAT 6 MONTH PERIOD, THE HEALTH COMMITMENT IS NULL AND VOID

Once Alli & Gator Puppy Enterprise LLC has received all necessary documentation regarding the diagnosis and associated costs, including a necropsy if the puppy passes away, a member of the Alli & Gator Puppy Enterprise LLC Health Team will review your claim and determine whether and to what extent it is covered under this commitment. Because of the detailed nature of the documentation needed to review these claims, this process can take several days to complete.

Alli & Gator Puppy Enterprise LLC reserves the right to, at any time during the claim review process, obtain an additional opinion by a veterinarian of Alli & Gator Puppy Enterprise LLC's choosing to review any diagnosis submitted in connection with a claim under this commitment.

6. Who can file a claim?

Only the original purchaser of the puppy from Alli & Gator Puppy Enterprise LLC can file a claim under this commitment. In other words, this commitment is not transferable to any new owner.

Definitions:

Veterinarian – A Doctor of Veterinary Medicine licensed by the applicable state licensing authority.

Purchase Price – The "Purchase Price" of the puppy is simply the purchase price paid to Alli & Gator Puppy Enterprise LLC and does not include taxes, shipping, health certificate and veterinarian costs, shipping crate or any additional costs or expenses incurred or asserted by the you.