Security of Membership data

Going into more detail, check out some other useful insights into their security measures:

Secure third party vendors they employ:

- Compose (Database Hosting): https://www.compose.com/security

- Meteor Galaxy (Web Server Hosting): https://www.meteor.com/galaxy

- Stripe for payments: https://stripe.com/docs/security

Forced HTTPS

- All visitors to access the site through HTTPS, so that all data transferred from your browser connection to our servers is encrypted.

Credit Cards / Payments / Stripe

- Credit Card information is never sent to Join It's servers. Through Stripe's SDK, we send the payment information from the client/browser directly to Stripe and Stripe returns a token to initiate payment

- This reduces the risk concerns around handling sensitive payment information

- Join It is PCI Compliant and was last approved on Apr 14, 2021

Frequently Asked Questions

Where does Join It host its data?

Physically, the data that Join It collects is hosted in the eastern region of the United States. However, Join It goes above and beyond the United States' regulations for data protection, privacy, portability, and a consumer's "right to be forgotten".

Join It complies with the European Union's GDPR and has a majority of its customers based outside the United States.

Additionally, Join It complies with the US-EU Privacy Shield Framework and Swiss-US Privacy Shield Framework (https://www.privacyshield.gov) as set forth by the US Department of Commerce regarding the collection, use, and retention of personal information from Individual Customers in the European Union member countries and Switzerland. Learn more here.

If you have any questions regarding the integrity of your membership data please email office@bikesa.asn,au