

Apartment [REDACTED] (as per purchase contract) /
[REDACTED] (as numbered by compound)
Naema Heights Village
Sharm El Sheikh

20 May 2020

Our Ref: 20200520-02

The President
Naema Heights Occupants Union

Dear Mr [REDACTED]

Naema Heights Occupants Union – Urine at Front Door / Watering of Plants

It is with both displeasure and disgust that we write to you yet again.

One of the staff members kindly watered our plant at the side of our front door two days ago. You will see from the pictures below that not only was the plant over-watered so that the “water” flowed out of the drainage saucer but it would appear from the smell and colour that it was not water that was used but urine. The urine is all over the paving slabs and has soaked into the base of the door frame.

[REDACTED] was made aware of this yesterday but still no-one has returned to clean up this disgusting and unhygienic mess. We are quite sure that you would not like urine at your front door, in fact would a staff member do this to you?





With the lack of general maintenance surrounding the end of B Block where our apartment is we are wondering whether this is a personal vendetta by yourself to force us out of our home. Why, when we have paid our maintenance in full and on time, would you want rid of us?

You may recall that you told us that the mark-up on the price of water (at the time is was L.E.25/cubic meter but is now L.E.30/cubic meter) was to pay for the water in the communal areas. Why is neat urine being used instead of a urine/water mix?

We most strongly request that you instruct the staff to cease using this disgusting urine with immediate effect. A confirmatory letter from yourself confirming that this request has been actioned is required.

We are unwilling to wait longer for this mess to be cleaned up and will therefore do this ourselves. Photographs of this unacceptable and offensive health hazard will be lodged with the City Council.

Yours distraughtly

Mike Doherty – Owner

Sarah Doherty - Owner