

532 Design Limited Mobile app end-user licence agreement (EULA)—for Apple App Store

We are 532 Design Limited, the creators of Crowd Legends (referred to below as the ‘app’).

You must be at least 13 years old to use the app.

By downloading the app, you are agreeing to the terms of this agreement which are legally binding. Please read it together with our privacy policy before you download and use the app. Only download the app if you have read the rules and agree to them.

If you do not agree to these terms, we will not allow you to use the app and you should not download it.

In this agreement, references to the ‘App Store’ means Apple’s App Store, and we refer to the rules contained in the Apple Media Services Terms and Conditions as the ‘App Store rules’.

We have made every effort to ensure the accuracy of in-game player biographies, and player data (names, positions and nationalities) using a range of credible public domain sources, finalised as of 3rd March 2025. These summaries have been compiled in an editorial context to highlight each player’s career, style of play, and achievements. While we strive for accuracy, some detail such as player names, positions, and nationalities may contain errors. If you spot any inaccuracies, please contact us at: contact@532design.com and we will make corrections as needed.

This content is for informational purposes only and is not officially endorsed by the players, their representatives, or any of the clubs mentioned.

Copyright 2022-2025 532 Design Limited – All Rights Reserved. 532 Design Limited is the registered owner of the trademark ‘Crowd Legends.’

‘IMAGO images are owned by IMAGO and licensed to 532 Design Limited for use in Crowd Legends. Unauthorised use is prohibited.

The use of certain Player names and likenesses on a collective basis is authorised by FIFPRO Commercial Enterprises BV. FIFPro is a registered trademark of FIFPro Commercial Enterprises BV.

1 This agreement and other terms that may apply to you

1.1 This agreement is made between us you and us. Apple is not a party to this agreement and has no responsibility for the app or its content.

1.2 We license you to download the app onto any Apple-branded product, and to use it once you have downloaded it, provided you follow all of the rules described in this agreement and the App Store Rules. The licence:

1.2.1 is only for you personally and for devices that you own or control (except in the situations described in clause 1.3) and it cannot be transferred to anyone else;

1.2.2 is not for business use;

1.2.3 starts when you download the app; and

1.2.4 covers content, materials, or services accessible from, or bought in, the app including all of our support resources. It also covers updates to the app unless they come with

separate terms, in which case we will give you an opportunity to review and accept the new terms.

- 1.3 The app can be accessed, used and downloaded by other accounts that are associated with you through family sharing or volume purchasing in accordance with the App Store rules.
- 1.4 You must comply with the App Store rules as well as this agreement but, if there is any conflict between them, you should follow the App Store rules rather than the equivalent rule here.
- 1.5 You do not own the app or any of its contents, but you may use it as permitted by this agreement and by the App Store rules.
- 1.6 If you sell or give away the device on which you have downloaded the app, you must first remove the app from the device.
- 1.7 You are not allowed to:
 - 1.7.1 modify the app's code in any way, including inserting new code, either directly or through the use of another app or piece of software;
 - 1.7.2 deliberately attempt to avoid or manipulate any security features included in the app; or
 - 1.7.3 pretend that the app is your own or make it available for others to download or use (including by way of copying the code of the app and creating an independent version).
- 1.8 The following policies also apply to the use of the app:
 - 1.8.1 [Privacy Policy](#); and
 - 1.8.2 [Cookies Policy](#).

2 Technical requirements

To use the app your device needs to comply with the following minimum requirements:

Device compatibility	iPhone XS
Operating system	16.2
Space	250MB
Other	This application requires an active internet connection to function properly. Please ensure that your device is connected to a stable data network (Wi-Fi or mobile data) while using the app.

3 Support and contact

- 3.1 We are responsible for customer service in relation to the app and can help you if you are having any issues. You acknowledge that Apple has no obligation whatsoever to provide any

support or maintenance services in relation to the app, although if the app is faulty, you may be able to claim a refund from them — please see clause 12.1).

3.2 If you need to get in touch with us, you can use any of the following methods:

Our support pages	https://crowdlegends.com
Instagram	https://www.instagram.com/crowdlegends/
Email	contact@532design.com
Post	532 Design Limited, 10 Euclid Crescent, Dundee, DD1 1AG

3.3 If we need to get in touch with you, we will do so by email or an in-app notification.

4 Privacy and your personal information

4.1 Protecting your personal information is important to us. Our Privacy Policy explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to it and how to contact us and supervisory authorities if you have a query or complaint.

4.2 If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.

4.3 We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of this agreement or any other terms that apply to your use of the app.

4.4 If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at contact@532design.com.

5 Collection of technical information

We may collect and use technical data that might include, for example, the specifications of your device and its software in order to help us provide software updates, product support, and other services related to the app. We may also use this information, as long as it is in a form that does not personally identify you, to improve products or to offer new services or technologies to you.

6 Location data

6.1 The app makes use of functionality on your device that can pinpoint your location. We do this in order to personalise your time zone for gameplay deadlines.

6.2 When you open the app for the first time, you will be asked whether the app can use your location and in what circumstances.

6.3 You can change your choices at any time in the app settings, and you can also turn the location services off at any time. The app will still function if location services are off, but its functionality may be reduced.

7 Acceptable use

7.1 You must not use the app to do any of the following things:

- 7.1.1 break the law or encourage any unlawful activity;
- 7.1.2 send, post or upload anything that is (or might be considered to be) defamatory, offensive, obscene or discriminatory or bully, insult, intimidate or humiliate any person (irrespective of the opinion of the user);
- 7.1.3 do anything that results, or may result in, the harming or attempted harm minors in any way;
- 7.1.4 infringe our or anyone else's intellectual property rights (for example, by using or uploading someone else's content);
- 7.1.5 transmit any harmful software code such as viruses, trojans, worms or logic bombs;
- 7.1.6 transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam);
- 7.1.7 try to gain unauthorised access to computers, data, systems, accounts or networks;
- 7.1.8 deliberately disrupt the operation of anyone's website, app, server or business;
- 7.1.9 conduct, facilitate, authorise or permit any text or data mining or web scraping in relation to the app.

7.2 We wish to ensure the app is an inclusive and safe place for all users. In addition to any rights we have under clause 14, we reserve the right to change the name of a team and/or user or suspend and/or delete teams and/or users and/or accounts that contain names, words or phrases which are deemed solely by us to be inappropriate, defamatory, obscene, promotional, profane, derogatory, discriminatory, divisive or offensive (irrespective of the opinion of the user).

8 Intellectual property rights

8.1 If any third party claims that the app or your possession and use of the app infringes their intellectual property rights, we (and not Apple) will be responsible for investigating the claim and, where appropriate, for defending, settling and/or discharging it.

8.2 The use of certain Player names and likenesses on a collective basis is authorised by FIFPRO Commercial Enterprises BV. FIFPro is a registered trademark of FIFPro Commercial Enterprises BV.

8.3 This game includes images of certain players licensed from IMAGO under a contractual agreement. All rights to these images are retained by IMAGO and are used herein with permission. Unauthorised use, reproduction, or distribution of these images is strictly prohibited.

9 Updates to the app

9.1 We may update the app from time to time for reasons that include fixing bugs or enhancing functionality. We might also change or remove functionality but if we do that we will ensure that

the app still meets the description of it that was provided to you at the time you downloaded the app.

9.2 Updates will either download automatically or you may need to trigger them yourself, depending on your device and its settings.

9.3 We strongly suggest that you download all updates as soon as they become available. Depending on the nature of the update, the app may not work properly (or at all), or you may be exposed to security vulnerabilities, if you do not keep the app updated to the latest version that we make available.

9.4 We do not guarantee that app, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of the app for business and operational reasons.

9.5 We do not guarantee that the app, and any updates, will be secure and free from bugs or viruses.

10 Changes to this agreement

10.1 We may need to revise this agreement from time to time to reflect changes in the app's functionality, to deal with a security threat or if there is a change in the law or guidance.

10.2 You will be asked to agree to any material changes in advance by an in-app notification, usually when you download an update. If you do not accept the changes, you will not be able to use the app.

11 External services

11.1 The app may enable you to access services and websites that we do not own or operate (referred to below as 'external services').

11.2 We are not responsible for examining or evaluating the content or accuracy of these external services. Before using them, make sure you have read and agreed to the terms on which they are being offered to you including the way in which they may use your personal information.

11.3 You must not use external services in any way that:

11.3.1 is inconsistent with these terms or with the terms of the external service; or

11.3.2 infringes our intellectual property rights, or the intellectual property rights of any third party.

11.4 From time to time, we may change or remove the external services that are made available through the app.

12 Refunds and recovering losses

12.1 If the app fails to meet the standards required by law (including that the app is of satisfactory quality, fit for purpose and as described), please contact Apple who will provide you with a full refund of the price you paid for the app (if applicable). Any other claims, losses, liabilities, damages, costs or expenses will be our sole responsibility, including claims:

12.1.1 that relate to product liability;

- 12.1.2 that the app fails to conform to any applicable legal or regulatory requirement; and
- 12.1.3 arising under consumer protection, privacy, or similar legislation, including in connection with the app's use of the HealthKit and HomeKit frameworks.
- 12.2 Apple has no other responsibility or obligation in relation to the app beyond providing a refund in the circumstances described in clause 12.1.
- 12.3 If we breach this contract or are negligent, we are liable to you for foreseeable loss or damage that you suffer as a result. By 'foreseeable' we mean that, at the time this contract was made, either it was clear that such loss or damage would occur or you and we both knew that it might reasonably occur, as a result of something we did (or failed to do).
- 12.4 We are not liable to you for any loss or damage that was not foreseeable, any loss or damage not caused by our breach or negligence, or any business loss or damage.
- 12.5 If the app damages your device or any software installed on it as a result of our failure to use reasonable care and skill, please let us know. If we can, we will repair the damage. If that is not possible, we will compensate you. We may ask you for information (including photographs) about what has happened so that we can understand the nature of the problem.
- 12.6 Nothing in these terms excludes or limits our liability for any death or personal injury caused by our negligence, liability for fraud or fraudulent misrepresentation, or any other liability that the law does not allow us to exclude or limit.

13 Failures of networks or hardware

The app relies on a number of things working properly to enable you to enjoy all of its features. Many of these, such as your internet connection, your device and the App Store, are entirely outside of our control. Although we will do everything we reasonably can to resolve issues, we are not responsible to you if you are unable to use all or any part of the app due to a poor internet connection, faulty components in your device (such as a faulty camera), App Store failure or anything else that it would not be reasonable to expect us to control.

14 Ending this agreement

- 14.1 We can end this agreement if you do not comply with any part of it.
- 14.2 We will give you a reasonable amount of notice before the agreement ends but if what you have done is serious then we may end this agreement immediately and without advance notice to you. 'Serious' means that you are causing harm (or attempting to cause harm) to other users, interfering with the operation of the app or doing anything else that we think presents a big enough risk to justify us ending the agreement quickly.
- 14.3 The consequences of the agreement ending are as follows:
 - 14.3.1 you are no longer allowed to use the app and we may remotely limit your access to it;
 - 14.3.2 you must delete it from any devices that it has been installed on;
 - 14.3.3 we may delete or suspend access to any accounts that you hold with us; and
 - 14.3.4 where it has been ended by us, you are not entitled to a refund.

15 Prohibited territories and persons

15.1 You represent and warrant that you are not:

15.1.1 located in a country that is subject to a US Government embargo, or that has been designated by the US Government as a 'terrorist supporting' country; and

15.1.2 on any US Government list of prohibited or restricted parties.

15.2 If either of the situations in clause 15.1 apply to you, you are not permitted to download and use this app.

16 Third parties

16.1 Apple and Apple's subsidiary companies are third party beneficiaries of this agreement. This means that if you breach any of its terms, Apple has the right to enforce it and to take action against you directly, with or without our involvement.

16.2 Other than Apple and Apple's subsidiaries, no one other than us or you has any right to enforce any term of this agreement.

17 Transferring this agreement

17.1 We may transfer our rights under this agreement to another business without your consent, but we will notify you of the transfer and make sure that you are not adversely affected as a result.

17.2 You are not allowed to transfer your rights under this agreement to anyone without our prior written consent.

18 Governing law and jurisdiction

18.1 The laws of Scotland apply to this agreement, although if you are resident elsewhere you will retain the benefit of any mandatory protections given to you by the laws of the country in which you live.

18.2 Any disputes will be subject to the non-exclusive jurisdiction of the Scottish courts. This means that you can choose whether to bring a claim in the courts of Scotland or in the courts of another part of the UK in which you live.