



## Payment Policy:

- We work strictly on a first come, first serve basis. No venues will be reserved without us receiving the relevant deposit.
- 50% of full amount needed to secure booking. Balance due 2 weeks prior to arrival unless agreed to by booking agent.
- Group sizes cannot be reduced once bookings are made. Requests to increase numbers after securing bookings will be considered on a case-by-case basis, depending on lead time and venue capacity.
- Paintball and other activities booked subject to availability. Activity service provider rules apply. No person will be permitted to partake in activities whilst under the influence of alcohol/substances as this poses a risk of personal injury and damage to service provider equipment.
- Damages deposit is refundable if no damages are incurred. Any damages will be recuperated from damages deposit. Group leader remains responsible for any damages not fully covered by damages deposit. No refunds will be given.
- If your event cannot continue due to COVID regulations, or any other reason on our part, you will be allowed one postponement to an available date that is within 12 months from original date.

## Cancellations:

- Cancellations will forfeit any money already paid.
- If you wish to move or postpone your reservation, we are under no obligation to do so but will try as far as reasonably possible to assist. The moving of reservations may attract additional costs, such as penalties, admin fees and rates increases/differences (if moved to the following year and if rates have increased for that year) and must be within 12 months of original booking date.