



# GYEON INFINITE WARRANTY

## FULL TERMS & CONDITIONS

### 1. WHAT IS THE INFINITE WARRANTY?

GYEON INFINITE Warranty is the first warranty giving the freedom of choice, being tailor-made for you and your car's lifestyle. An exclusive warranty system, available with the GYEON Q<sup>2</sup> DuraFlex, Mohs+, Infinite Base Type 1/2 coatings and is based on clear and honest rules defined by the maintenance you decide to follow for your vehicle.

### 2. WHAT ARE THE BASIC TERMS TO BENEFIT THE INFINITE WARRANTY PROGRAM?

- INFINITE Warranty is offered only by GYEON Certified Detailers who have access to Q<sup>2</sup> DuraFlex, Mohs+, Infinite Base Type 1/2 with the INFINITE Warranty Package (Plastic Warranty Card, Service Book, Wisdom Book, Hologram with Serial Number).
- The warranty has to be registered online via [gyeonservices.com](http://gyeonservices.com) within 30 days since the car has been picked up.
- The required maintenance is followed as per maintenance book available on [gyeonservices.com](http://gyeonservices.com)
- The periodical maintenance is carried out in time.
- Older product version features a 5 year warranty which is valid on unchanged conditions.

### 3. WHAT IS WARRANTED?

GYEON warrants that during 5 years and above depending on your chosen GYEON maintenance routine, a Q<sup>2</sup> DuraFlex, Mohs+, Infinite Base Type 1/2 coated vehicle paintwork will not lose its gloss, will be protected against most elements, will retain its self-cleaning abilities, will allow easier removal of bird dropping, organic contamination, tar deposits, bugs and acid marks. The chosen coating will retain its beading/sheeting properties for at least 24 months once correct maintenance is followed and the vehicle is not exposed to extreme conditions.

### 4. WHAT IS NOT WARRANTED?

GYEON does not warrant the protection against any types of damages or failure than the one mentioned above.

### 5. TERMS & CONDITIONS

#### 5 YEARS WARRANTY IS VALID ONLY IF THE FOLLOWING CONDITIONS ARE FULFILLED:

- Application of Q<sup>2</sup> DuraFlex, Mohs+, Infinite Base Type 1/2 was performed by a GYEON Certified Detailer listed on [gyeonquartz.com/distributors-detailers](http://gyeonquartz.com/distributors-detailers) or on [gyeonservices.com](http://gyeonservices.com) while application has been performed.
- The process was performed strictly by the rules of the manufacturer and most up to date user manual.
- The warranty has been registered online within the first 30 days since it has been issued.
- GYEON Certified Detailer should keep the bottle of coating used on his customer's car with the matching serial number and store it for the whole period of the warranty.
- The vehicle has not been washed with any detergents in the period of the first 14 days to allow the curing process of the coating to happen.
- The car has not been washed in an automatic or commercial car wash.
- After the GYEON initial service, the vehicle has not been serviced by any other detailing company that is not approved by GYEON (including dealerships and workshops).

- Q<sup>2</sup>M CURE, Q<sup>2</sup>M WETCOAT or Q<sup>2</sup>M BATHE+ have been used at least once every 3 months for maintenance purposes.
- The warranty is valid only for the registered owner and is not transferable.
- The warranty is void on damaged or repaired panels.

**INFINITE WARRANTY IS VALID ONLY IF THE FOLLOWING CONDITIONS ARE FULFILLED ON TOP OF THE ABOVE ALREADY MENTIONED:**

- The INFINITE Warranty is valid as long as the customer respects the periodical services routine with his selected GYEON Certified Detailer. If a service has not been done on time or skipped the INFINITE Warranty is void, but the customer may benefit from the regular 5 year warranty.
- The warranty (5 years or INFINITE) is valid only under the above listed conditions and does not cover any types of damage or failure other than those listed above.
- The warranty will not be accepted without the initial service invoice.
- GYEON will not accept any warranty claims from any vehicle users other than its owner registered online.
- The warranty period starts on the date the INFINITE Warranty service book has been signed by the certified detailer.
- GYEON will not be held responsible for damage caused by improper use of the vehicle, track use or any surface damage caused by accidents or vandalism.
- The warranty is not transferrable or valid for commercial vehicles.
- GYEON will not be held responsible for lost business, profits or for any losses or additional costs relating to submitting or for the duration of warranty claims.
- The warranty claim procedure is an integral part of the warranty and can be found on the [gyeonservices.com](http://gyeonservices.com)

**6. TERMS OF OBLIGATORY MAINTENANCE**

- After the GYEON initial service, the customer must maintain his coated vehicle following the GYEON Maintenance Rules available at: [gyeonservices.com/en/maintenance](http://gyeonservices.com/en/maintenance)
- To benefit of the INFINITE Warranty, the periodical maintenance services must be carried out by a GYEON Certified Detailer or GYEON Mobile Certified Detailer every 24 months or 25k KM.
- Customer needs to periodically maintain vehicle with the above listed GYEON maintenance products.

