



2024 Warranty Statement

This document provides a general overview of warranty policies and practices for Dirt Church TX LLC and all DBA which fall under the company.

Custom Wheels - Hand built wheels require a break-in period. If your wheels did not have tires mounted check your spoke tension after airing tires up to your desired psi. Depending on rim, spoke and air pressure, the rim deflection can impact spoke tension. If you find them to be loose have them tightened or return to us and we will adjust them free of charge. Always check your spoke tension before, during and after rides. Components such as hubs, spokes, nipples and rims (non dctx carbon) are covered by their associated manufacturer warranty.

All DCTX Custom built wheels come with free truing every 6 months and free lifetime broken spoke replacement, if you can bring them to us. Some of our reseller bike shops may also offer this service at no charge. If you are not local, let us know which side and wheel the spokes are on and we will ship you the correct spoke lengths to have installed at no charge.

DCTX Carbon MTB and BMX Rims - DCTX branded carbon rims have a 2 year MFG defect warranty and a lifetime wholesale crash replacement warranty for the original owner. To retain the lifetime warranty beyond the first rim, replacement rims must be exchanged/installed by DCTX or a licensed DCTX dealer. Spokes and nipples must be replaced with the new rim. In all cases, shipping charges to and or from DCTX, labor, spokes and nipples etc. are the customer's responsibility.

We strive to keep rims of the highest quality and affordable for riders. If you crash, hit that drop wrong, falls off the rack, whatever, we will work with you to replace your rim. Theft is not included under warranty. We want you to be a part of our DCTX family for life and we will always work to make it right.

Original owner replacement rim cost is \$90 off MSRP, if shipped to us for replacement the labor is free. Spokes and nipples at standard pricing plus return freight.

Second hand owner replacement rim cost is \$40 off MSRP

Parts -All parts sales are final. Parts are covered by the manufacturer warranty. We will gladly help you get in contact with the manufacturer should a warranty case arise.

Frames - Each frame is subject to the manufacturer warranty or extended warranty. Frames assembled by customers are not covered for damages due to assembly errors.

DCTX Custom Builds (all components sourced via Dirt Church TX LLC) - Labor and adjustments on custom builds (all components source via Dirt Church TX LLC.) are warranted for labor during a period of 60 days after delivery.

Customer Custom Builds/Assembly - Labor and adjustments on complete custom builds with customer supplied parts are warranted for a period of 15 days. Dirt Church TX LLC is not responsible for mismatched or incompatible components or any warranty on items not purchased through Dirt Church TX LLC.

Mountain Biking, BMX, Dirt Jumping and associated sports all have risks. As riders, we ride at our own risk. Dirt Church TX LLC is at no point liable for any injury incurred while riding. Ride at your own risk, inspect your equipment before, during and after each ride.

Shred Life and Enjoy The Ride.

www.DCTXWheels.com/www.CarbonBMXRims.com