



Cancellation Policy

At Next Level Vibes Events and Entertainment, we understand that plans can change. To provide the best service to all of our customers, we have established the following cancellation policy:

- Customers may cancel their reservation up to **5 days prior to the scheduled event date** and receive a refund of any payments made, excluding the non-refundable booking deposit (if applicable).
- Cancellations made **within 5 days of the scheduled event** will result in the **forfeiture of the deposit**, which is non-refundable due to the preparation, scheduling, and reservation of equipment for your event.
- Exceptions may be made for **severe weather conditions** or **unforeseen circumstances beyond anyone's control** (such as natural disasters, government restrictions, or other emergency situations). In these cases, customers may be offered the option to reschedule their event or receive a refund at the discretion of Next Level Vibes Events and Entertainment.

By submitting a reservation and deposit, the customer acknowledges and agrees to this cancellation policy.

Next Level Vibes reserves the right to determine whether weather conditions are unsafe for inflatable use. This helps avoid disputes over light rain or wind.

By clicking the box below I agree with the terms and conditions of the Next Level Vibes policy.

☐ I agree