



Future Pandemics - How to Eliminate Binge Firing and Hiring is about keeping your staff and your company unharmed during bad times, and perpetuating during good times. It is about (1) having the correct staffing levels to complete the required (daily, seasonal, and promotional) work; (2) having a vibrant staff attitude (entry level through C-level) with an all-inclusive company culture; and (3) having unified inter and intra relationships with suppliers and customers. This book is self-teaching, self-paced. Lessons include workflow analysis and design; job description design; work distribution design; organization design; premise design; relocation design; work measurement; staff forecasting; operating index efficiency; motivation, incentive and compensation design; statistical process design; and continuous process improvement. Lessons work on existing company software (PC, MAC, or LINUX); eliminate outside contractor assistance; ensure the benefits from change will dwarf the costs of change; eliminate binge firing and hiring; and promote growth.