

WORCESTERSHIRE ACUTE HOSPITALS CHARITY

Volunteering Role Profiles



Introduction and Welcome

Worcestershire Acute Hospitals Charity exists to support the patients, staff, and services of Worcestershire's acute hospitals: the Alexandra Hospital in Redditch, Kidderminster Hospital and Treatment Centre, and Worcestershire Royal Hospital in Worcester.

Volunteers and supporters like you help us:

- Enhance patient experiences and hospital facilities for all.
- Support staff welfare and development.
- Funding additional medical equipment.

Every penny raised is invested in making hospital visits less daunting, environments more comfortable, and working days easier for staff.

We couldn't achieve this without the generosity of our amazing volunteers and supporters, who are the lifeline running through our local hospitals.

By volunteering, you'll make a real impact—whether by supporting patients or the incredible staff who care for them. There are so many ways to get involved that can fit around your schedule.

For more information, please contact:

Laura Gregory - Community and Events Fundraising Officer
laura.gregory16@nhs.net or call: **07355 925784**

Alternatively, the wider charity team can be contacted on:
info@wahcharity.org or call: **01905 768 954**



Charity Champion

What can you expect?

- Supporting Worcestershire Acute Hospitals Charity team by managing stalls at local community events (which may involve working outdoors) and assisting with tasks like registration, ticket checking, selling raffle tickets, and event preparations as needed.
- Assist with bucket collections at venues across Worcestershire.
- Manage charity collection tins in your local area.
- Represent the charity at donation presentations and thanking supporters.
- Generic fundraising and event support.
- A mixture of the above or just one – it's up to you!

There are no set time expectations, but we would hope you could join us for around one event per month during the busier seasons.

What experience is needed?

You don't need any previous experience in events or fundraising—we're simply looking for people who enjoy being active in their local community and are eager to help raise awareness of their local hospital charity.

In return, our charity team will provide all the support you need. We aim to offer you a rewarding and interesting volunteering experience where you can develop new skills, meet new people, be part of a great team, and make a real difference by supporting your local hospital charity.

Is there any training?

Before you become a volunteer, you will be invited to attend our Trust induction programme and will need to complete our E-Learning for Health modules.

Training is really important, because we want to make sure both you and our patients are safe. It helps us feel confident that you have all the info you need to carry out your volunteer activities safely, without putting anyone at risk.

Development opportunities

Volunteering is a wonderful way to develop your skills, explore your interests, and make a meaningful impact in your community. It's not just about giving back—it's also an opportunity to build on your strengths, gain valuable experience, and showcase qualities like initiative, teamwork, and commitment.

Whether you're looking to enhance your professional development, grow your confidence, or simply try something new, volunteering allows you to use your unique skills while learning and growing along the way.

Charity Research Coordinator

What can you expect?

- Researching and compiling lists and spreadsheets of local groups, businesses, and events to boost fundraising efforts
- Identifying opportunities for charity participation in community events and speaking engagements.
- Assisting the Head of Fundraising with grant applications – undertaking research and sourcing information.

There are no set time expectations, but we would hope you could dedicate a few hours over the course of a year.

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What experience is needed?

You don't need any previous experience in research, administration or fundraising but you will need access to your own computer, email, and internet access.

A good local knowledge of Worcestershire would also be helpful but more importantly we are looking for people who are keen to help support their local hospitals charity.

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Charity Community Educator

What can you expect?

- Delivering talks and presentations about Worcestershire Acute Hospitals Charity to a range of audiences including local community groups and schools.
- Promote charity presentations and book speaking engagements in your local area.
- Represent the charity at events and donation presentations.
- A mixture of the above or just one – it's up to you!

There are no set time expectations, but we would hope you could deliver one or two presentations throughout the year.

Is there any training?

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What experience is needed?

You don't need any previous experience in public speaking or presenting—just confidence speaking in front of a group and ideally some confidence in using Microsoft PowerPoint.

We're simply looking for people who enjoy being active in their local community and are eager to help raise awareness of their local hospital charity.

In return, our charity team will provide all the support and tools you need. We aim to give you a rewarding and interesting volunteering experience where you can develop new skills, meet new people, be part of a great team, and make a real difference by supporting your local hospital charity.

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Charity Awareness Stand Coordinator

What can you expect?

- Manning the charity awareness stands at Worcestershire Royal Hospital, Alexandra Hospital and Kidderminster Treatment Centre, engaging with visitors and answering questions - who can choose which site you wish to support.
- Set up and pack away the stand, keeping the charity team updated on visitor engagement.
- Directing visitors to the donation stations, if they would like to make a donation.

There are no set time expectations, but we would hope you could join us for around one event per month during the busier seasons.

Is there any training?

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What experience is needed?

You don't need any prior experience in the charity sector – we're simply looking for people who enjoy engaging with the local community. We are looking for individuals who are enthusiastic about supporting their local hospital's charity.

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Youth Charity Champion

Are you aged 16-25 and looking to make a real difference? Why not get involved as one of youth charity champions and help support your local hospital's charity.

What can you expect?

- Assist the Community Fundraising team and other volunteers at local events and shows (some of which will require working outside) by helping with registration, ticket checking, tombola-style fundraising, event preparation and raising awareness.
- Helping to source raffle prizes and design posters/ flyers.
- Provide feedback to charity staff on visitor interactions and interests in projects.
- Directing visitors to donation stations and encouraging donations.
- Promoting the charity's work by giving presentations at school.
- Helping with charity tin and bucket collections at supermarkets, garden centres, and other venues.
- A mixture of the above or just one – it's up to you!

There are no set time expectations, but we would hope you could join us for around one event per month during the busier seasons.

Is there any training?

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What experience is needed?

You don't need any prior experience in events, administration, or fundraising, but you'll need access to a computer, email, and the internet.

We're looking for people who enjoy being active in their local community, and are enthusiastic about supporting your local hospital's charity.

In return, our charity team will provide all the support and tools you need. We aim to give you a rewarding and interesting volunteering experience where you can develop new skills, meet new people, be part of a great team, and make a real difference by supporting your local hospital charity.

Development opportunities

Volunteering offers a fantastic opportunity to enhance your CV or University personal statement, showcasing not just your passion for giving back, but also the valuable skills and experiences you've gained along the way.

It demonstrates your initiative, commitment, and ability to work as part of a team—qualities that employers and universities love to see. Plus, it gives you the chance to develop leadership, communication, and problem-solving skills, all while making a positive impact in your community.

Charity Storyteller

Why your story is important

Everyone has a personal reason for supporting a charity, and we're always excited to hear the unique details that bring those stories to life.

As a charity storyteller, we'd love for you to:

- Share a few short paragraphs about why you've chosen to support or fundraise for us.
- Provide details about your fundraising efforts.

There's no set time commitment, but sharing even one story about your journey and motivation can make a big difference. By sharing your story, you can:

- Highlight the amazing experiences of real people accessing Worcestershire Acute Hospitals NHS Trust services.
- Raise awareness of the charity's goals and work.
- Inspire others to get involved and make an impact.

How your story might be used?

Everyone's story is unique, but here are just a few examples of how we might use yours:

- Talking to local media (newspapers, radio, TV & magazines).
- Being filmed or photographed for adverts, posters, leaflets, or our website.
- Giving talks to staff, other volunteers, or supporters.
- Taking part in events.
- Giving a quote(s) and photo(s) on a topical issues, campaigns, or events.

How we will support you

The media wants to hear good news stories. It can be exciting, but it's often fast paced and hectic too. Sharing your story with the media, may also be an emotional experience.

- We will support you each step of the way.
- We will give you a clear explanation of what you need to do and make sure you are comfortable.
- We only work with reputable journalists and organisations.

Your time and goodwill are valued, and we understand that everyone has commitments and you may wish to be more involved or less involved depending on your circumstances. We will be sensitive to your individual situation.

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Charity Storyteller continued ...

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Corporate Volunteering



There are many impactful ways your team can make a difference through corporate volunteering with your local hospital charity. Whether your staff want to raise money or donate their time and skills, they can play a vital role in supporting the patients, staff, and services in Worcestershire's Acute Hospitals.

By organising fundraising events or offering professional expertise, your employees will not only contribute to positive change but also strengthen their sense of purpose and teamwork. Together, we can create a lasting impact for the residents of Worcestershire, while fostering a culture of giving and community within your organisation.

Every year, our corporate partners help us raise funds to provide 'added extras' that are over and above that which is provided by core NHS funding by volunteering their time, skills, and expertise. From raising awareness of your local hospital charity to sharing knowledge that helps us grow, there are many ways for your staff to get involved.

We'd love to collaborate on fundraising ideas that align with your business, and you can also explore our [challenge event suggestions](#) for inspiration!

Get in touch:

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Registered Charity Number England & Wales: 1054612

