



Welcome to 40 Mooring Buoy!

We are happy to welcome you to our home and would like to ensure you have a wonderful stay by passing on some helpful hints and instructions about the house and its amenities.

Important Phone Numbers:

- 40 Mooring Buoy home phone: 843-785-7315
- Palmetto Dunes Rental Agency Front Desk: 843-785-9100 (Open from 8am to 8pm and located in the PD Welcome Center near the resort front entrance)
- For all after-hours emergency issues: 843-686-9717
- Palmetto Dunes Security: 843-785-1120 (for concerns related to general security and noise – *Community Quiet Time Hours are 10pm to 7am daily*)
- Palmetto Dunes – Dunes Buggy: 843-689-4222; this is a resort courtesy shuttle available from April 1st through Labor Day weekend at no cost.

Wi-Fi Network name: 40 Mooring

Wi-Fi password: 8437857315

Outdoor Lighting: There are multiple lighting enhancements around the property:

- Outdoor LED low voltage lighting in front of the house and around the pool deck- the switch is to the left of the front door behind the curtain and is labeled
- Outdoor LED spot-lights in the front and back with a dimmer- the controls are to the left of the front door behind the curtain and labeled.
- There are solar lights along the pathway on the side of the house
- The Front Entry and Pool Deck have dimmable lighting - controls are at the left of the front door and to the right of the center sliding door.



Pool:

- Pool and spa lighting: press the LIGHT (bottom) button on the control pad attached to the post near the spa; please turn off the lights when going to bed. For your safety, the pool lights are on a GFCI circuit and will trip off during a strong thunder storm. If this happens, please notify the Rental Agency so the pool light circuit can be reset.
- The spa will run (without heat) when the SPA button on the control pad is pressed.
- The HEAT is turned off. Pool heat is available (June through October only) for an additional fee. Depending on temperatures, the pool may take 2-3 days to heat up. Please contact the rental agency for details.



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- The pool filter pump runs daily from 8:30am to 10:00 pm (during warmer months) which creates the waterfall; the waterfall will not run after 10:00pm once the filter pump turns off for the night.
- Pool cleaning is twice weekly (Saturday and Tuesday or Wednesday)
- Raccoon visits: to keep the neighborhood raccoon from swimming and soiling the pool at night, please keep the bundled pressure treated posts over the edge of the pool steps when you are not using the pool so he can't step down into the water, particularly at night. Raccoon poop is associated with infections, especially in children.



- Please lower all umbrellas at night or when you leave for extended periods of time to protect against damage that may result from sudden winds.
- Please do not place any cushions in the pool, they won't float for long and will only become water-logged.

Beach access:

- Option A: from the front of the house, make a left at the main road (please the walking/bike path) and then another left at Brigantine, at end of the road, you will see the beach path just to your front left. This is beach access point #85.
- Option B: behind the house go down the slope to the left of the spa and turn left through the palmettos. The path meanders between the back of several houses in rows 2 and 3 (this is POA common area; it is permitted to walk here; you are not trespassing on any private property). Once you reach the paved path, make a right and head to the beach. This is beach access point #86.
- Option C: Proceed to the Dunes House by making a left out of the driveway and walking or riding towards the Mariners entrance gate. Make a left just before the bridge. The parking can be hard to find during peak times as the lot is not very big. There are bike racks available there. The Dunes House

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has food and beverages, outdoor showers, and restrooms. This is beach access point #83.

- You can ride rental bikes to and on the beach (but not in the water). Please note that bikes may not be left unattended on or along any of the beach access paths.
- There is an outdoor shower in the service yard and a hose at the back right corner of the house. Please use both to wash off any sand so that it remains outside of the house.

Kitchen and Laundry:

- There are 2 ice makers - one in the door and one in the freezer with larger sized cubes.
- Please return pots and pans to the pot-holder rack in the cabinet the left of the oven.
- Please place all plasticware in the upper cabinets to the right of the refrigerator.
- Please empty the water from the Keurig reservoir before checking out.
- Please shake sand out of all beach towels and beach attire outside before placing them in the washing machine.
- The garbage disposal switch is located in the cabinet under the sink on the right.



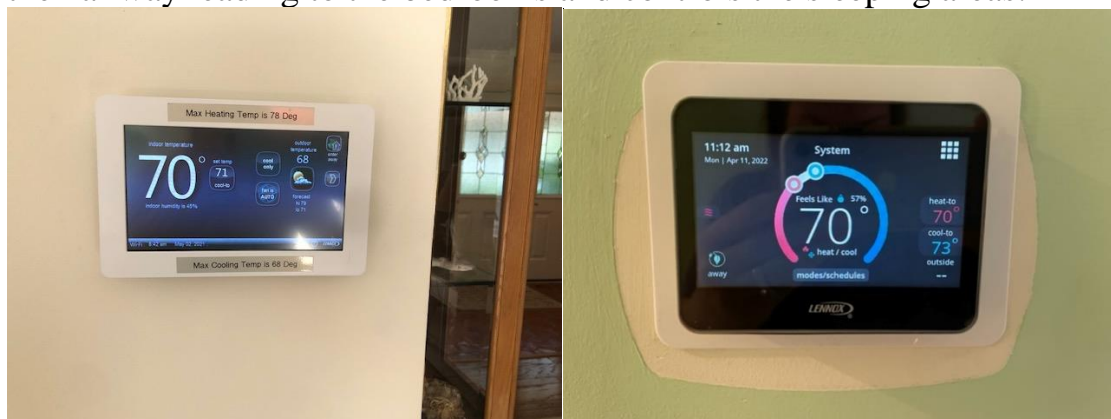
Carolina Room:

- Ceiling fan control is located in the dining room, hold down light button to dim the light if desired. Do not use the chains to control the light and fan.
- If the fan or light do not come on, pull the corresponding chains to turn on accordingly then use the wall mounted control.
- Please close the sliding windows prior to departure; they are a tight fit, if you can't lock them don't force them; simply push the windows closed.



HVAC:

- Maximum cooling temperature is 68 degrees
- Maximum heating temperature is 78 degrees
- To ensure the best cooling and heating results do not change the FAN setting; please leave on AUTO.
- Thermostats: There are two thermostats, one for each system/zone. The first one is located next to the dining room pass through window and controls the living room/dining room/kitchen areas. The second thermostat is located in the hallway leading to the bedrooms and controls the sleeping areas.



- Should you experience any problems with the HVAC system notify the rental agency promptly so they can call the service company to resolve the issue.

TV Troubleshooting:

- Use the “System” switch at top left of the Hargray (cable box) remote to turn on both the TV and Cable Box at the same time.
- To turn on TV separately, press TV and then power button on top right of the remote.
- The HD channels are located in the 400 range; the TV picture size is optimized for HD not the regular channels. Please do not change the picture settings.
- Make sure everything is plugged in; sometimes a previous guest may have unplugged something, and it was not plugged back in.
- Make sure the correct input setting is selected on the TV (Vizio) remote (Cable Box or DVD)
- If you are still having a problem, unplug the power cord to the cable box for 20 seconds then reconnect; allow a few minutes for everything to reboot.
- If none of this resolves the issue, please notify the rental agency.

Garage:

- You are encouraged to store your bikes in the bike rack provided; locks are recommend.
- You are welcome to use the small beach chairs - please use the provided brooms to clean off any sand after returning from the beach.
- There usually are some random beach toys in the gray bin; please clean off after use.



Trash:

- Trash removal is Wednesday and Saturday mornings (usually early, before 8 am) so be sure to place the trash in the dumpster the night before.
- The dumpster is located in the service yard at the side of the house; access is through the laundry room.
- Do not wheel the dumpster to the street; the trash service company will come and get it from the service yard.

Landscaping:

- The landscaping crew comes once a week to conduct general cleanup and mowing of the grass in the front, as needed.
- The irrigation system comes on twice a week in the very early morning hours.

Pest Control:

- There is a comprehensive service contract in place with JC Ehrlich for pest control services that covers both the inside and outside of the home.
- If you see any pest related activity, please call the rental agency so that they can arrange for an Ehrlich technician to come by to address the situation.

General:

- Please do not wear golf shoes (spikes or soft spikes) inside the house.
- Close and lock all windows, lock the sliding doors, the laundry room door and the front door prior to departure.
- Please do not rearrange the furniture.

We hope that you enjoy your stay and come back again!

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