



## MENDHAM AREA SENIOR TRANSPORTATION SERVICE

Call to Schedule Your Ride (973) 543-2666, ext. 303

### MISSION

Mendham Area Senior Transportation efficiently and safely transports seniors 60 years of age and older, and disabled adults 18 years of age and older, who are residents of Mendham Borough and Mendham Township to medical appointments and food shopping within Morris County.

### HISTORY

Since 1980, Mendham Borough and Mendham Township have supported our transportation service for senior and disabled adults within the Mendham community. It all began with a small mini-van. In 2006, MASH purchased a 12 passenger, wheelchair accessible bus. In March 2010, Mr. Gerald T. Cleary donated a 2010 Ford Flex to MASH in memory of his wife, Fran Cleary. Fran's mother, Mrs. Mary Mongavin, lived at Mendham Area Senior Housing for 12 years. Special thanks to Gerald T. Cleary, Kathleen Salerno, and the generosity of the MASH Annual Fund Drive donors who enabled us to purchase a 2016 Ford Flex.

### SCHEDULING A RIDE

The **Rider Registration Form** must be completed and on file with the Transportation Office before participation in our transportation service.

- For All Rides: Call the MASH Transportation Office at (973) 543-2666, extension 303
- Medical Appointments: Transportation service operates between 9 am until 3 pm on Monday, Tuesday and Thursday, and on Friday between 9 am and 12:30 pm.
- Food Shopping is on Wednesdays between 9 am and 12:30 pm.
- All ride requests are scheduled through the Transportation office. Office hours are Monday and Tuesday 10 am – 2 pm and Thursday 10 am – 1 pm. Messages will be retrieved daily and unless the message requires immediate attention, a response will be made during transportation office hours.
- MAST does not transport to or from the hospital/emergency room.
- MAST does not transport passengers in wheelchairs. Wheelchair passengers must obtain transportation through the Morris Area Paratransit System (**MAPS**) at 1-888-282-6277.
- MAST does not transport animals with the exception of service dogs.
- Should you require an assistant to ride with you to ensure your well-being and safety, MAST gladly welcomes them. Please provide the office with the name, address and phone number of your assistant.
- Chemotherapy, radiation therapy, dialysis and physical therapy rides will be accommodated as the schedule permits and can only be booked one week in advance. Please enroll in the Morris Area Paratransit Systems (MAPS) as backup.



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**For Individual Appointments:** Schedule rides as far in advance as possible (2-6 weeks) or as soon as you have scheduled a medical appointment. Have the following information ready:

1. Date
2. Time
3. Approximate length of appointment
4. Dr.'s name, address and phone number
5. Will an assistant be riding with you?

In the interest of efficiency and cost savings, most individual appointments are scheduled with multiple passengers.

**One Way Rides:** MASH will transport one-way trips to accommodate the needs of the passenger/schedule.

**Grocery Shopping:** The weekly grocery shopping trip is at 9 am on Wednesdays to Shop-Rite in Chester. Please call the MASH Transportation Office to be included on this trip. You must call each week to have your name put on our list for pick up.

### DAY OF THE RIDE

The driver will call the morning of your scheduled ride to confirm that you are riding that day. Please expect this phone call. If you have an answering machine, the Driver will leave a message, but you will still need to call the Transportation Office to reconfirm your ride. If the driver cannot contact you and the office has not heard from you, your pick-up may be cancelled. Please be prompt for your pick-up time and remember MASH serves others and transportation schedules run very tight.

### A MASH Passenger...

- Should be ambulatory (i.e. able to get in and out of the vehicle without aid)
- Will carry their own packages to their door
- Will be picked up and dropped off at the same location

### A MASH Driver...

- Will fold a walker for a passenger and place it in the vehicle



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## **MENDHAM AREA SENIOR TRANSPORTATION SERVICE**

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### **MAST Drivers and Passengers are...**

- Prompt
- Patient
- Considerate of Others

### **GENERAL POLICIES**

- If a passenger frequently causes a disruption in the schedule by being late and/or changing their schedule at the last minute, the privilege to ride our transportation service will be revoked for a period of time.
- In case of inclement weather, MAST follows the Mendham School District closing and delayed opening schedule. Delayed openings and closings are shown on Channel 7 Eyewitness News beginning at 5:30 am.
- Last minute requests will only be accommodated if the schedule allows.
- Drivers are responsible to report any breach in policy to the Transportation Office for follow-up.

*Revised: 2.25.25*



Mendham Area  
Senior Housing

AN EQUAL OPPORTUNITY HOUSING PROVIDER

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**Mendham Area Senior Housing Corp.**

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