PRIVACY POLICY

Recon Mechanical Services Ltd.

Recon Mechanical Services Ltd. (“Recon”) respects your privacy and is committed to protecting your personal information in accordance with Alberta’s Personal Information Protection Act (PIPA) and applicable Canadian privacy laws.

1. Information We Collect

We may collect customer names, addresses, phone numbers, email addresses, billing information, service history, and other information necessary to provide our services.

2. How We Use Your Information

We use personal information to schedule appointments, provide estimates, complete services, process payments, communicate with customers, manage warranties, and maintain business records.

3. Information Sharing

We do not sell customer personal information. We may share necessary information with trusted service providers, subcontractors, payment processors, or software platforms, including Jobber, to operate our business, or where required by law.

4. Information Security

We take reasonable administrative, physical, and technical measures to protect personal information against unauthorized access, misuse, loss, or disclosure.

5. Information Retention

We retain personal information only as long as reasonably necessary for business, warranty, accounting, and legal purposes.

6. Your Privacy Rights

Customers may contact us to request access to or correction of their personal information, subject to applicable legal requirements.

7. Contact Us

For privacy-related questions or requests, please contact:
Recon Mechanical Services Ltd.
Edmonton, Alberta, Canada
Contact information is available through our regular business communication channels.