

Upcoming Account Enhancements - May 9



Dear Valued Customer,

We are reaching out with some key details regarding changes to your meeting experience. For more information on our latest enhancements, we highly encourage you to reference and subscribe to our [Release Notes](#) and [Blog](#).

Meeting Passwords Required - May 9

Starting **May 9, 2020**, all meetings for Free or Basic accounts, including previously scheduled meetings, new meetings, and meetings started or scheduled using Personal Meeting IDs will require a password. If your participants join by clicking a meeting link with a password embedded, there will be no change to their joining experience. For participants who join by manually entering a Meeting ID, they will need to enter a password to access the meeting, including participants who join via telephone.

For previously scheduled meetings, you can locate your meeting password by logging in to your Zoom account. Go to your Meetings tab, select the upcoming meeting by name, and copy the new meeting invitation to share with your participants. For more information, please visit our [Knowledge Center](#) or [Blog](#).

For instant meetings, the password will be displayed in the Zoom client and the password is also embedded in the meeting join URL by default.

5.0 is Here!

On **May 30th, 2020**, Zoom will enable **GCM encryption** across the entire Zoom platform, providing increased protection for meeting data.

After **May 30, 2020**, all Zoom clients on older versions will receive a forced upgrade when trying to join meetings as **GCM encryption** will be fully enabled across the Zoom platform; you cannot join meetings after May 30 without an updated client. Please begin updating all your clients to Zoom 5.0 **now**.



For more information, please register to our upcoming **Product Webinar** on **May 8th, 2020**.

Best,
Team Zoom



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