



# Passenger Guide



— OPEN TO THE PUBLIC —

Call ahead to schedule your  
ride with us.

Safe, friendly service with  
trained drivers.

Serving Adams, Bowman, Hettinger  
& Slope counties of North Dakota  
800-280-0204 within ND

Main Office—Bowman  
Monday through Friday  
8 a.m.—4 p.m. 701-523-3241

## About Southwest Public Transit:

Southwest Public Transit is a private non-profit agency administered by a Board of Directors. Local transit is available to the general public. Service to out-of-town destinations is provided pending driver availability.

Arrangements can be made to extend driving time when needed. Out-of-town and weekend travel can be negotiated with advance planning.

**STATEMENT OF NON-DISCRIMINATION**  
Under Title VI of the Civil Rights Act of 1964, and its related statutes & regulations, no person or groups of persons shall, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any & all programs or activities funded in whole or in part with Federal funds. In addition, to Title VI, there are other non-discrimination statutes which include sex, age, & disability. These requirements define an over-arching Title VI/Non-discrimination & ADA Program. Contact Director at 701-523-3241 to request additional information on our nondiscrimination obligations or to file a complaint. We will consider every request for reasonable modification from persons with disabilities. Persons with limited English proficiency (LEP) may receive language assistance free of charge upon request. For modifications or language assistance call us at 701-523-3241.

**Veterans fares are paid for by the V.A. for all Medical Appointments.**

**Out-of-town fares are based on destination and number of passengers. We also have co-op agreements with several clinics and hospitals in which they will pay for part of the fare. Please call 1-800-280-0204 to obtain current fare amount.**

**Fares may vary for destinations located outside of city limits and are subject to change at any time. Please call the office for more information. Please have correct fare upon boarding. We reserve the right to deny transportation for non-payment or past due on account.**

**Our services are provided first-come, first-served. Please call as soon as possible to schedule a ride so we can do our best to accommodate your needs. We are often booked weeks in advance.**

**SOUTHWEST PUBLIC TRANSIT FARES  
AS OF 1/1/14**

**IN TOWN ROUND TRIP**

**Within 1 mile \$2**

**1-2 miles \$3**

**\$2 Hettinger**

**Mon-Fri**

**8AM-4PM**

**\$2 Bowman**

**Mon-Fri**

**8AM-4PM**

**First Come First Serve Demand Response  
System. Call to schedule your ride as  
soon as possible.**

**(A round trip two stops and additional  
stops are \$1.00 each.)**

**SOUTHWEST PUBLIC TRANSIT FARES  
AS OF 1/1/14**

**OUT OF TOWN ROUND  
TRIP**

**Round Trip Fare**

**(varies by number of passengers)**

**FROM: 1 Passenger/ 2+ Passenger**

**Adams County**

**To Dickinson- \$30/\$25**

**To Bismarck- \$60/\$45**

**To Rapid City, South Dakota- \$65/\$50**

**To All Medical Clinics- Free to Vets**

**Bowman or Slope County**

**To Dickinson- \$30/\$25**

**To Bismarck- \$60/\$50**

**To Rapid City, South Dakota- \$65/\$50**

**To All Medical Clinics- Free to Vets**

**Hettinger County**

**To Dickinson- \$25/\$30**

**To Bismarck- \$50/\$40**

**To Rapid City, South Dakota \$80/\$60**

**To All Medical Clinic- Free to Vets**

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## **Passenger Guidelines**

- Riders who are able are encouraged to wear seatbelts.**
- Driver will offer assistance from door to door. When embarking or disembarking riders to public facilities, we will accompany the rider to the reception area, nurses' station, etc. In no case will the employee leave the rider without handing care over to a responsible person.**
- Passenger's driveway and sidewalk must be free of snow and other obstacles.**
- Passenger must not keep driver waiting for more than 5 minutes. Please provide a 15 minute notice of cancellation for local rides and a 24 hour notice of cancellation for out-of-town rides. We reserve the right to charge for no shows or late cancellations.**

## Continue Passenger Guidelines

- No use of tobacco, alcohol, or prohibited drugs. Firearms and weapons are not allowed.
- Ramps must be provided at the residence of wheelchair riders. Footrests are encouraged.
- All mobility devices must be secured and not impede driver's ability to provide safe transportation. We will accept only mobility devices that can be safely boarded, secured, and transported. They must fit on the lift platform and clear the lift entry into the vehicle. They must be securable by our tie-down system.
- A passenger or escort who imperils the driver or other passengers by engaging in violent, disruptive, belligerent, threatening or illegal conduct MAY be refused service. This behavior includes, but is not limited to, not following the passenger rules, use of profanity, intoxication, panhandling, etc.
- Driver may offer assistance with up to 4 reasonably weighted packages. Drivers may not enter private living quarters.
- If you need special assistance, you should have an escort. Escorts do ride free of charge; their purpose is to assist the rider. We MUST be made aware of all escorts in advance, and they must be on the out-of-town road trip log in order to board.
- We do not provide "errand" services; please do not ask the driver to shop or do your errands.
- Service DOGS are allowed; pets and comfort animals are not per the Management Board. (Contact Director if more information is needed.)