

### Copy of Customer Complaint Form

#### Contact Information

Customer Name

Address

Caller Name

Phone Number and Email  
Address

#### Product Information

Attach copy of load paperwork if multiple SKUs/Lots and write "Attached" in the SKU/Lot spaces

Order Number (PO)

BOL

Product SKU

Product Lot

#### Complaint

Date of Contact

mm/dd/yyyy

Time of Contact

Employee recording complaint

Method of Contact

#### Complaint Category

Select ▼

#### Complaint Details

#### Response/Investigation Details

#### Review and Close

I have reviewed the information associated with the customer complaint. This complaint will be forwarded to PPF per our procedures.

Review Signature

Date

mm/dd/yyyy